



**CSDVRS, LLC**  
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**January 21, 2010**

***VIA ELECTRONIC FILING***

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

**RE: Notice of Ex Parte – CG Docket 03-123**

Dear Ms. Dortch:

On January 19, 2009, Sean Belanger, Chief Executive Officer of CSDVRS, and the undersigned, General Counsel of CSDVRS held a conference call with Mark Stone of the Consumer Governmental Affairs Bureau, to discuss current pressing issues in the VRS industry and recent filings before the Commission.

During the call, CSDVRS discussed the installation of the new CGB Chief Joel Gurin and that the company looks forward to working with him and his staff. The discussion next turned to urgent matters currently before the Commission and discussed various options that CSDVRS has proposed to eliminate fraud and alleviate burdens on the industry. Specifically, CSDVRS discussed its proposals for internal calling and conference call regulations, including a per-month cap on internal calls within a VRS company, and elimination of reimbursement for customer service calls. CSDVRS also discussed “podcasts” and “webinars” in light of the recent payment withholdings by NECA, and the recapturing withheld funds. Continuing, CSDVRS relayed its opinions on future options for the industry including: maintaining 800 numbers in the national database, maintaining the tiered rate structure, and why a bidding process will not work given the construct of the industry. The call concluded with a brief discussion on CSDVRS’ interactions with NECA, and suggestions for how to make the marketplace more competitive in light of the dominance of Sorenson Communications.

This letter is being filed for inclusion in the public record of the Commission’s docket CG 03-123.

Sincerely Yours,

A handwritten signature in black ink, appearing to read "W. Banks", with a long horizontal flourish extending to the right.

William Banks, General Counsel  
CSDVRS, LLC

Cc: Mark Stone  
Gregory Hlibok