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January 22, 2010

Ex Parte

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: GN Docket Nos. 09-47, 09-51, and 09-137

Dear Ms. Dortch:

On January 21, 2009, Diana Pallais, Ariel Pacceca, Randy Siegel, and Paula Boyd of Microsoft discussed broadband adoption issues with Jessica Strott and Brian David of the Commission staff. Other meeting participants included Eric Greenman and Marjorie Dickman of Intel Corporation; Brian Metford of Connected Nation; and Ken Eisner of OneEconomy Corporation. During this discussion, Microsoft responded to questions raised by the Commission staff concerning the possible incentives and disincentives for successful participation by OEMs in partnerships designed to promote broadband adoption, as well as various OEM guidelines that the Commission may wish to consider in designing programs for broadband adoption, such as device specifications and warranties.

Earlier today, Diana Pallais, Ariel Pacceca, and Randy Siegel of Microsoft had another discussion with Jessica Strott and Brian David of the Commission staff concerning broadband adoption issues. Other meeting participants included Eric Greenman of Intel Corporation; Brian Metford of Connected Nation; Ken Eisner of One Economy Corporation; and J. Kellner, R. Welch and B. Roberts of Redemtech.com. In this discussion, Microsoft responded to questions raised by the Commission staff concerning computer refurbishers and how they can successfully participate in a public private partnership to drive greater broadband adoption.

Additional information on Microsoft's efforts around refurbished PCs can be found at <http://www.microsoft.com/refurbishedpcs/Programs.htm> Microsoft also provides marketing collateral to Microsoft Authorized Refurbishers to support their go-to-market efforts; these materials are attached.

Pursuant to the Commission's rules, a copy of this letter is being filed electronically in the above-referenced dockets. Please contact the undersigned if you have any questions concerning this submission.

Respectfully submitted,

/s/ Paula Boyd

Paula Boyd
Regulatory Counsel for Microsoft Corp.

cc: Jessica Strott
Brian David