

To: Federal Communications Commission,  
From: Benjamin Bahan

RE: Proceeding number: 03-123

I use the Video Relay Service on a daily basis and it has provided me equal access to the telephone using public world. I support the National Association of the Deaf's proposal in urging the FCC to start the rulemaking process to identify and to address potential waste, fraud, and abuse by providing clarification about permissible marketing practices and the types of calls that are compensable by the TRS Fund. And to ensure that the rulemaking furthers the achievement of *functional equivalency*; protects consumer privacy; addresses fraud through appropriate investigation and enforcement action; and does not limit or restrict consumer VRS calls, directly or indirectly, through NECA's back door. The rules you set must be clear, guidance must be provided, response to requests for clarification must be prompt, and compliance and enforcement measures must be transparent. I urge you to take into consideration the petition to Initiate a Notice and Comment Rulemaking Proceeding filed by the National Association of the Deaf.

Thank you,

Benjamin Bahan  
309 W. 2<sup>nd</sup> Street  
Frederick, MD 21701