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JAN 27 2010

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QuikVoip, LLC
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Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

VIA UPS

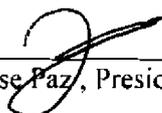
January 22, 2010

Re: **EB Docket No. 06-36**
Customer Proprietary Network Information Compliance
Certification for QuikVoip, LLC – 499 Filer Id: 827819

To whom it may concern:

Enclosed please find QuikVoip, LLC's annual Customer Proprietary Network Information Compliance Certification filing in accordance with 47 C.F.R. §64.2009(e), and the Enforcement Bureau's procedural and formatting guidelines. Should the foregoing attachments impose any issues or concerns, please contact the undersigned QuikVoip, LLC representative using the above-reference contact information.

Respectfully submitted,



Jose Paz, President

1/22/2010

cc:

VIA UPS

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**Annual
Customer Proprietary Network Information
("CPNI") Compliance Certification for
QuikVoip, LLC**

(Re: EB Docket No. 06-36)

I, Jose R. Paz, being of lawful age and duly sworn, on my oath state that I am President of QuikVoip, LLC. I attest that, as an officer of QuikVoip, LLC, I am authorized to execute this CPNI Compliance Certification on the company's behalf:

I do, therefore, state the following:

I, Jose Paz, have personal knowledge that QuikVoip, LLC's business methods, and the procedures adopted and employed by the company are adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended by the Telecommunications Act of 1966 ("the Act"), and the Federal Communications Commission's regulations implementing Section 222 of the Act, 47 C.F.R § 64.2005, 64.2007 and 64.2009.

Furthermore, I certify that, based upon my knowledge of these procedures, my company's personnel are trained on these procedures and that these procedures ensure that the company is in compliance with the rules in Title 47. Telecommunications, Sections 64.2001 through 64.2009.



Signature

Jose Paz

Jose Paz, President 01/22/2010



Signature

Randy Almaguer
Randy Almaguer, Officer of:
QuikVoip, LLC

Executed on: 01/22/2010

Opt-In

- Guaranteed that the Company only discloses CPNI to agents, affiliates, joint venture partners, independent contractors or to any other third parties only after receiving “opt-in” approval from a customer.
- Verified that the Company enters into confidential agreements with joint venture partners, independent contractors or any other third party when releasing CPNI.

Opt-Out Mechanism Failure

- Established a protocol through which the Company will provide FCC with written notice within five (5) business days of any instance where opt-out mechanisms do not work properly, to such a degree that consumers’ inability to opt-out is more than anomaly.

Compliance Certificates

- Executed a statement, signed by an officer, certifying that he or she has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the FCC’s CPNI regulations.
- Executed a statement detailing how operating procedures ensure compliance with CPNI regulations.
- Executed a summary of all customer complaints received in the past year concerning unauthorized release of CPNI.

Customer Authentication Methods

- Instituted customer authentication methods to ensure adequate protection of customers’ CPNI. These protections only allow CPNI disclosure in accordance with the following methods:
 - Disclosure of CPNI information in response to a customer providing a pre-established password;
 - Disclosure of requested CPNI to the customer’s address or phone number of record; and
 - Access to CPNI if a customer presents a valid photo ID at the carrier’s retail location.

Customer Notification of CPNI Changes

- Established a system under which a customer is notified of any change to CPNI. This system, at a minimum, notifies a customer of CPNI access in the following circumstances:

- password modification,
- a response to a carrier-designed back-up means of authentication,
- online account changes, or
- address of record change or creation.

Notification to Law Enforcement and Customers of Unauthorized Access

- Established a protocol under which the appropriate Law Enforcement Agency (“LEA”) is notified of any unauthorized access to a customer’s CPNI.
- Ensured that all records of any discovered CPNI breaches are kept for a minimum of two (2) years.

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**Accompanying Statement to
Annual CPNI Compliance Certification for
QuikVoip, LLC**

In compliance with 47 C.F.R. § 64.2009(e), I, Jose R. Paz, acting on behalf of QuikVoip, LLC certify the Company has taken the following actions:

Employee Training and Discipline

- Trained all employees and personnel as to when they are and not authorized to use CPNI.
- Instituted an express disciplinary process for unauthorized use of CPNI.

Sales and Marketing Campaign Approval

- Guaranteed that all sales and marketing campaigns are approved by management.

Record-Keeping Requirements

- Established a system to maintain a record of all sales and marketing campaigns that use their customers' CPNI, including marketing campaigns of affiliates and independent contractors.
- Ensured that these records include a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.
- Made certain that these records are maintained for a minimum of one (1) year.

Establishment of a Supervisory Review Process

- Established a supervisory review process for all outbound marketing situations.
- Certified that under this review process, all sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval.

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**Summary of
Customer Complaints Received by QuikVoip, LLC**

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In compliance with 47 C.F.R. § 64.2009(e), I, Jose Paz, acting on behalf of QuikVoip, LLC provide a summary of customer complaints received within the last year:

1. The Company has received no complaints as a result of improper access by employees.
2. The Company has received no complaints as a result of improper disclosure to individuals not authorized to receive the information.
3. The Company has received no complaints as a result of instances of improper access to online information by individuals not authorized to view the information.
4. In addition, the Company is aware of the following processes pretexters are using to attempt to access QuikVoip, LLC, and what steps carriers are taking to protect QuikVoip, LLC:

None

(Provide information concerning processes pretexters are using to attempt to access QuikVoip, LLC and what steps carriers are taking to protect QuikVoip, LLC.)

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**Summary of Actions
Taken Against Databrokers by QuikVoip, LLC**

In compliance with 47 C.F.R. § 64.2009(e), I, Jose Paz, acting on behalf of QuikVoip, LLC, summarize the actions that the Company has taken against data brokers within the last year:

Detailed list of "any actions" taken against pretexters or data brokers.

The term "any actions," means: proceedings instituted or petitions filed by a carrier at either state commissions, the court system, or at the Federal Communications Commission against data brokers.

For example:

1) On February 20, 2010, "123 Corp" filed a complaint in the United States District Court for the Southern District of Florida against "John Smith" for attempting to obtain customers' CPNI information through "fraud, trickery, and deceit." This case is entitled 123 Corp v. John Smith, Case No.10-12345-CIV.

No such actions taken against data brokers within the last year.