

AT&T added a data plan to my bill without permission or signed agreement on my part.

I purchased a Windows Mobile phone at retail price. Then after the fact, 30 plus days later, added a data plan at \$30 a month to my charges. They sent an email advising me of that. I called their customer service center to not accept the plan and their response is that I must give up my phone if I will not accept the data plan charges. I signed no such agreement. And I have had windows phones like this for years.

Also this constitutes falsification of advertising as there was no indication when I paid retail price that I would also be paying \$360 a year more every year. I specifically paid retail price for my phone rather than accept such a plan via an upgrade agreement. I also informed the store manager that I was declining a data plan at the time of the sale.

This is very much like the way MCI WorldCom arbitrary changed plans and billing on customers. Please help put a stop to these practices.

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