

Date: Fri., Feb. 5, 2010. Time: 1:05 Mountain Time. I just used HOVRS to make a call to Peaks Reward. This involved two calls involving voice interaction. The call was made from 970-513-0104 rm 101. The first call was made to 970-496-4500. Then the party advised that I needed to call a different department and gave the Video Interpreter the number which is not in my videophone record. I was checking on my Peaks account as I am currently skiing at the Vail resorts. Please see to it that HOVRS is reimbursed for this call. I will copy this message to Jill Cardoso and John Ricker of NECA.