

ZEN Prepaid, LLC
1655 N. Commerce Parkway, Suite 204
Weston FL 33326

Feb. 23, 2010

VIA ECFS

Marlene H. Dortch Office of the Secretary
Federal Communications Commission 445
12th Street, SW, Suite TW-A325
Washington, DC 20554

Re: Annual 47 C.F.R. § 64.2010(e) CPNI Certification in EB Docket 06-36

Dear Ms. Dortch:

ZEN Prepaid, LLC hereby submits its Annual CPNI Certification and accompanying statement of compliance, in EB Docket No. 06-36.

If you have any questions about this filing, please contact us.

Sincerely,

Mario Acosta [electronic signature]
Manager

Annual 47 C.F.R. S: 64.2010(e) CPNI Certification for Fiscal Year 2010

EB Docket 06-36

Date filed: Feb. 23, 2010

Name of company covered by this certification: ZEN Prepaid, LLC

Form 499 Filer ID: Pending

Name of signatory: Mario Acosta

Title of signatory: Manager

I, Mario Acosta, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year. I acknowledge that companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI, and I do not have any evidence nor information that pretexters have attempted to access CPNI in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI and I acknowledge that if the company does receive any such complaints, it must provide that information to the Commission.

Signed Mario Acosta [electronic signature]

Title of signatory: Manager

Annual 47 C.F.R. S: 64.2010(e) CPNI Certification for Fiscal Year 2010

EB Docket 06-36

ZEN Prepaid, LLC

Filed: Feb. 23, 2010

Statement of CPNI Procedures and Compliance for Fiscal Year 2010

ZEN Prepaid, LLC (the "Company") does not use, disclose or permit access to Customer Proprietary Network Information ("CPNI") except as permitted or required by law pursuant to 47 U.S.C. § 222. The safeguards set forth in Sections I and J below are followed by the Company, and, to the extent that the Company finds it necessary to use, disclose or permit access to CPNI, the operating procedures in Sections A-H below are observed.

A. Definitions. The terms used in this Statement have the same meaning as set forth in 47 C.F.R. §64.2003.

B. Use of CPNI. As a prepaid calling card provider, the Company does not have access to CPNI. Prepaid services customers do not "subscribe" to the services of the Company in the same manner as customers of non-prepaid service providers; rather, these customers decide for themselves if they will use the company's services. These customers do not receive bills from Company. Company does not have information concerning the quantity, technical configuration, type, destination, location, or amount of use of telecommunications services which can be associated with any individual customer. Indeed, because the company's prepaid services may lawfully be utilized by any authorized user of the purchaser, Company has no means of identifying the particular individual which has placed any particular call.

Nevertheless, Company has adopted a confidentiality policy that addresses proper handling, use and storage of CPNI and, furthermore, the company has distributed a CPNI compliance policy to all of its employees. Company does not release or distribute CPNI to unauthorized individuals; neither does Company use CPNI in violation of Section 64.200 I *et seq.* of the FCC's Rules. To the extent Call Detail Records ("CDRs") exist, they are not associated with any individually identifiable customer and do not constitute CPNI. To the extent that such CDR information exists in paper, removable magnetic or optical form, it is maintained by Company in a secure location which is not accessible by employees of Company without going through the company's established security procedures. When such information is maintained on a computer, the computer and/or the individual file is password protected.

As noted above, Company does not maintain CPNI in any manner which would give rise to the unauthorized disclosure of confidential information. Even in cases dealing with the limited information which is necessary to facilitate customer purchases of prepaid telecommunications services, Company takes steps prior to providing any requested information to assure itself that the individual making the request is authorized to obtain it.

Moreover, any call detail information obtained by Company is not made available to end-user customers or third parties over the telephone, online, or in retail stores. However, such information may be disclosed: (a) in response to a proper subpoena, court order or other judicial process; or (b) to the transmitting or receiving carriers for billing-relating purposes. In the event of unauthorized CPNI access, Company will notify the requisite law enforcement agencies, and the customer when possible.

Company did not have any breach of its call detail records during the past year, nor has the company received any customer complaints in the past year concerning the unauthorized release of or access to CPNI.