



March 1, 2010

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Re: Annual 47 C.F.R. S: 64.2009(e) CPNI Certification; EB Docket 06-36
Annual 64.2009(e) CPNI Certification for 2009
Date filed: March 1, 2010
Name of company covered by this Compliance Letter: StarTouch, Inc. (StarTouch
Broadband Services)
Form 499A Filer ID: 825986
Name of signatory: Keith Scheffer
Title of signatory: CEO

COMPLIANCE LETTER

StarTouch, Inc. is an Internet Service Provider, who for a short time offered VoIP as an add-on feature that could accompany its Internet services. StarTouch has approximately nineteen (19) VoIP customers and is no longer actively offering or promoting VoIP services. StarTouch only maintains the existing accounts on an as-needed basis.

The VoIP services are provided/wholesaled by Commpartners Holdings Corporation (a VoIP Provider).

StarTouch simply places the service order online with Commpartners after customer completes and signs an LOA (Letter of Authorization) and a StarTouch Work Order. StarTouch then configures and ships the devices, and adjusts any calling features that a customer may want altered through web portals on the Commpartners Web site.

All call details and customer phone records are maintained by Commpartners and are not maintained at StarTouch's office.

Each month Commpartners makes available online through a secured Web site a "Wholesale Billing Summary" outlining items a customer may have used that are billable, outside of their normal calling plan (directory assistance, international calling minutes, etc).

The call details are never printed out, downloaded or provided to the customer or placed in any file in the StarTouch offices. Only the actual VoIP service fees are included/added to the StarTouch Internet Service

Invoice the customer receives. StarTouch invoices are electronically mailed to the email address the customer provided with their order form unless customer has specifically instructed us in writing to Fax or mail by hardcopy in the US Mail. No call details are ever provided on these invoices.

To view their account calling details (numbers dialed, length of calls, etc.) customers are provided, in writing, with a link to a Web portal at the time of installation that is provided by Commpartners - this link requires the use of a user name & password.

At StarTouch's offices, the user name & original password to access the Commpartners Web portal are kept in the customer's file, in locked file cabinets, in locked offices that are accessible only by authorized accounting department staff and management. Customers do not notify StarTouch if they have changed their passwords. Customers may contact StarTouch to request a password to be reset if they forget theirs, but as of the date of this letter, there has not been such a request. If such a request were made, it would be sent to the support staff at Commpartners for a reset.

The newly launched (as of 8/1/08) online account management tool provided via hyperlink off of the StarTouch Web site brings customers to a billing summary after they have entered a legitimate account number & password combination. This is for account balance information, invoice numbers for reference, and payment options. No call detail or personal information is available through this portal whatsoever. Account numbers are provided on their StarTouch invoices. Each customer is required to contact our billing department to be assigned a unique password to view this site. They must at that time provide accurate billing email address information for authentication. As of the date of this letter, we have had zero (0) customers call to gain access to their account online.

The user name and password for access to the Commpartners Web Portal are in no way affiliated or linked with the Account numbers and passwords assigned by StarTouch for its online account information.

Please feel free to contact me directly with any questions or concerns.

Sincerely,



Keith Scheffer

CEO

StarTouch, Inc.

(StarTouch Broadband Services)

360-543-5679, ext. 117

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009

1. Date filed: March 1, 2010
2. Name of company(s) covered by this certification: StarTouch, Inc.
3. Form 499 Filer ID: 825986
4. Name of signatory: Keith Scheffer
5. Title of signatory: CEO
6. Certification:

I, Keith Scheffer, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

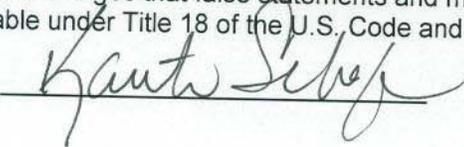
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI if any kind or nature.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed



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