



4 March 2010

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Dear Ms. Dortch:

Enclosed is Vocalocity, Inc.'s CPNI Certification covering calendar year 2009.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald B. Dysert". The signature is fluid and cursive, with a long horizontal stroke at the end.

Donald B. Dysert
Chief Financial Officer

cc: Best Copy and Printing, Inc. (via email to fcc@bcpiweb.com)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009

Date filed: 04 March 2010

Name of company covered by this certification: Vocalocity, Inc.

Form 499 Filer ID: 720895

Name of signatory: Donald B. Dysert

Title of signatory: Chief Financial Officer

I, Donald B. Dysert, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed:

A handwritten signature in black ink, appearing to read 'Donald B. Dysert', written over a horizontal line.

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009 - Accompanying Statement.

Vocalocity, Inc. does not allow third parties access to CPNI for marketing related purposes.

Vocalocity, Inc. uses, discloses and permits access to CPNI without customer approval to provide services and to bill and collect for those services. Vocalocity, Inc. also uses, discloses and permits access to CPNI without customer approval for the purpose of providing and marketing service offerings among the categories of service to which the customer already subscribes. Customers that do not wish to be contacted may opt-out by unsubscribing to an email and they are taken off of future marketing contact lists.

Customers have access to their individual CPNI through Vocalocity, Inc.'s user interface. Customer access is password protected and is only available to customer system administrators designated by the customer. Vocalocity, Inc. will also provide CPNI over the phone to designated system administrators who have properly authenticated themselves.

Vocalocity, Inc.'s CPNI policies are included in its Employee Handbook. All employees are required to acknowledge in writing that they have read and understand the policies described within the Employee Handbook. Any employee who improperly uses or discloses confidential business information will be subject to disciplinary action, up to and including termination of employment and legal action.