1. Boosters : hundreds and thousands in operation, yet very few complaints. In fact, the amount of calls being made, and money being made by carriers is greater than ever before. The sales of the carrier increasing every year proves this. Boosters have increased the carrier?s bottom line and helped stave off growing customer complaints of service.

2. MOST OF OUR CUSTOMERS COME FROM THE CARRIER RECOMEENDING THEM TO US. This is contrary to the claim of the carrier that they in fact don?t want boosters. This is often due to the fact that the carrier?s sales team, and customer support team want to keep their customers happy. The engineering department of the carriers are in direct conflict. I suggest polling all of the carrier customer service personnel, as well as their sales team and ask them if what the engineers are saying truly reflect their opinion. Important to note that a customer comes to us only after they get frustrated with the customer support level of the carrier. There is no provision for the carrier to keep their very own customer's that buy our equipment happy. Our service generates greater customer satisfaction.

3. We had approached the carriers and asked them for a simple registration process for any and all repeaters that are sold in this country. The national data base would in fact have the location of the repeater used. IF the carrier experiences any problems they can quickly identify the location and a repeater system and if it is in fact the problem, immediately request its shut down. There is no department dedicated to allow their customers to register their repeater system. Companies such as ours, would include the ability to register their repeater with the carriers, or the CTIA who can keep track of every repeater.

4. If the current FCC certification process of repeaters used in the system and its standards are too limited or not precise, then change the standards of certification. In fact, the FCC allows intermodulations out of band to be -13 dBm , where the same equivalent ITSI (European) standards are more strict at -36 dBM below 1 GHZ and -30 dBm above. IF the FCC adopts these standards for certification, any booster in the system would be of better quality, and provide less chance for any problems to develop.

5. Entrepreneur companies like ourselves provide a service where the carrier simply cannot. IF the FCC were to say for example that the carrier must supply service to anywhere and everywhere in their licensed geographical area, the carrier will not be able to comply or go out of business doing it. For instance, many of our smaller BDA?s are being used by people with basements: A single consumer paying us to make sure that the carrier signal is where they need it. Is the carrier willing to supply the same level of service and pay for it as well? They have not done so in the past and are no likely to do so in the future.

6. The carriers want us out of the picture since our integration solutions using the very same

equipment they use are more economical for the customer. Our solutions are host neutral thereby removing the carrier?s pressure placed on the customer to sign obsolete long term contracts to have the boosters installed in the customer?s building. With our cost effective host neutral solutions, the customer now has the ability to have greater choice of service and does not have any obligation to any one carrier. This is in the best interest of the public.

7. UNIVERSAL CONNECTIVITY: The FCC has gotten it right. By allowing boosters, and any other systems that meet their requirements to be connected within the carrier system, has allowed companies like ours to flourish, and develop new products to help the public. ?..

8. If they deny the ability for US companies to provide these services, Foreign entities that do not test their equipment and ship them within the country will take over the industry. That means more bda?s that are not FCC approved jamming the system. The FCC cannot stop this. When a company from Trinidad and Tobago or from China is able to sell a system online to a customer of the carrier searching for a solution to their problem, and a US company, employing US people cannot provide the service because it can be taken to court by the government, NO ONE WINS. We see this with the ability for people to acquire and ship jamming equipment into the united states even though it is illegal

Bottom line:

The consumer needs to have the right to enhance the signal inside their premises using FCC approved equipment. There should be a way in which the consumer can simply register their repeater with a national database so that any concerns regarding interference can be addressed in a reasonable manner. The FCC can adopt the same standards as the RTT&E directives in Europe which are more stringent regarding standards.

There is no reason to ban any repeater, booster or any other device that is FCC approved and not causing any interference. The directives of the FCC are clear: It is illegal for anyone to interfere with Radio Frequency communication. Therefore if a repeater is not interfering then there is no problem.

Regards
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