

Like a thumbprint,



▶ Today's special offers

Featured Case Study



▶ The Mirage, Las Vegas

Up-to date news and weather at your business



▶ Stay informed with video

Cox business support



▶ We'll show you how

-  Customer support
-  Contact us
-  Refer a Business

Company Information

[Our Story](#)
[Newsroom](#)
[Careers](#)
[Diversity](#)

[In The Community](#)
[Investor Relations](#)
[Contact Us](#)

Other Businesses

[Cox Media](#)
[Cox Enterprises](#)
[Kudzu](#)

Website Information

[Policies](#)
[Visitor Agreement](#)
[Privacy Policy](#)
[Business Policies](#)

[Glossary](#)
[Advertise with us](#)



Google

What can we help you find?

Search

Search Cox or the webBusiness: Voice **Data** Video Industries My Account Pricing & Special Offers Support About Us ResidentialBusiness Internet Optical Internet Metro Ethernet Wireless LAN **Carrier Access** Pricing

You are here: Business Home > Data > Carrier Access

Overview

Cox Carrier Access Service

Dedicated local loop access service

Cox Carrier Access service is the ideal solution for secure and reliable connections to your voice and data customers. Built on our own fiber-based SONET self-healing network, Cox Carrier Access service gives you high-capacity communications that set the standard for high-speed and high-quality digital transmissions at a cost-effective price. Choose the bandwidth you need for dedicated access to your customers and they will get the dependable service they expect, and you'll get the cost-effective prices you need to be more competitive than ever. And since we own and manage our own network, we have complete control over the level of service we provide to you, and can ensure you and your customers have an exceptional experience.

How your business can benefit...



More flexibility and scalability. Choose from multiple bandwidths to connect your network to your customer's location, to provide connectivity between your POPs, or to connect you with other serving wire centers. You may also select the right interconnection bandwidth you need to meet your capacity requirements for your demand set. You'll be sure to get the right fit every time.



Speed and reliability. No matter which bandwidth you choose, Cox Carrier Access service can be counted on to deliver a stable connection through our own fiber-based SONET self-healing ring network with route diversity. This high-speed platform features protection switching and its own fiber-optic network, delivering 99.99% network availability and a bit error rate threshold of 10⁻⁶ or better for impressively reliable service. And with protection switching requiring less than 50 milliseconds, you'll always have quick, reliable transport services at your disposal.



Exceptional customer care. Cox Carrier Access service is a dependable, fully supported connection with 24/7 monitoring provided by our state-of-the-art Network Operations Center (NOC). Plus, we back our service with our responsive and experienced National Accounts Team for all order management and customer care, so we're here when you need us.



Cost-effective communications. Through national purchasing, competitive pricing, and discount structures, we give you all the quality and reliability you want in carrier service at a price that will help your bottom line. It's a cost-effective way to give your business and your customers' business the superior services required to compete in today's marketplace.

Let's get down to business

Know what you need? Just check the products you'd like to discuss

- VoiceManagerSM
- Digital Phone & Voice Mail
- Cox Long Distance & Toll Free
- Business Internet
- Internet Wireless LAN
- Optical Internet

[Let's discuss my list](#)

Let's talk.

To order or get the latest deals, email us or call:

866-456-9944

Quick Links

- Web Hosting
- Web Hosting data sheet
- Business Internet data sheet
- Metro Ethernet data sheet
- Carrier Access data sheet

Have questions?

- Data and Voice Printable User Guides
- Connect your Data equipment
- More support...

Find It Fast

- Newsroom

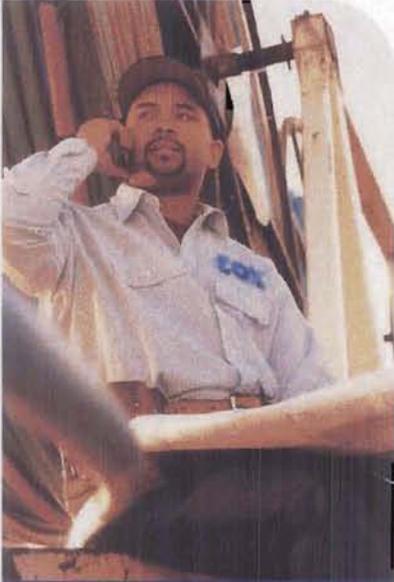
<p>Like a thumbprint,</p>  <p>▶ Today's special offers</p>	<p>Featured Case Study</p>  <p>▶ The Mirage, Las Vegas</p>	<p>Up-to date news and weather at your business</p>  <p>▶ Stay informed with video</p>	<p>Cox business support</p>  <p>▶ We'll show you how</p>	<p> Customer support</p> <p> Contact us</p> <p> Refer a Business</p>
--	--	---	---	---

<p>Company Information</p> <ul style="list-style-type: none">Our StoryNewsroomCareersDiversity	<p>In The Community</p> <ul style="list-style-type: none">Investor RelationsContact Us	<p>Other Businesses</p> <ul style="list-style-type: none">Cox MediaCox EnterprisesKudzu	<p>Website Information</p> <ul style="list-style-type: none">PoliciesVisitor AgreementPrivacy PolicyBusiness Policies	<p>Glossary</p> <p>Advertise with us</p>
--	--	--	---	--

© 1998-2010 Cox Communications, Inc.

Cox Carrier Access

Your secure, dedicated local loop access service



Why you should choose Cox Carrier Access service

Cox Carrier Access service is the ideal solution for secure and reliable connections to your voice and data customers. Built on our own fiber-based network, Cox Carrier Access service gives you high-capacity communications that set the standard for high-speed and high-quality digital transmissions at a cost-effective price. Choose the bandwidth you need for access to your customers and they will get the dependable service they expect, and you'll get the cost-effective prices you need to be more competitive than ever. And since we own and manage our own network, we have complete control over the level of service we provide to you, and can ensure you and your customers have an exceptional experience.

How your business benefits from Cox Carrier Access service

Cox Carrier Access service offers an array of benefits to help your company deliver efficient communications:

- **More flexibility and scalability.** Choose from multiple technologies and bandwidths to connect your network to your customer's location, to provide connectivity between your POPs, or to connect you with other serving wire centers. You may also select the right interconnection bandwidth you need to meet your capacity requirements.
- **Speed and reliability.** No matter which bandwidth you choose, Cox Carrier Access service can be counted on to deliver a stable connection through our own fiber-based network with route diversity. This high-speed platform features protection switching and its own fiber-optic network, delivering 99.99% network availability and a bit error rate threshold of 10^{-6} or better for impressively reliable service. And with protection switching requiring less than 50 milliseconds, you'll always have quick, reliable transport services at your disposal.
- **Exceptional customer care.** Cox Carrier Access service is a dependable, fully supported connection with 24/7 monitoring provided by our state-of-the-art Network Operations Center (NOC). Plus, we back our service with our responsive and experienced Carrier Account Team for all order management and customer care, so we're here when you need us.
- **Cost-effective communications.** Through national purchasing, competitive pricing, and discount structures, we give you all the quality and reliability you want in carrier service at a price that will help your bottom line. It's a cost-effective way to give your business and your customers' business the superior services required to compete in today's marketplace.



We can help you choose the Cox Carrier Access service that best meets your communications requirements.

www.cox.com

TDM Services:

Service	Features
Cox DS-1 Customer End Loop	1.544 Mbps (DS-1) digital circuit Super Frame (SF) or Extended Super Frame (ESF) AMI or B8ZS line coding
Cox DS-3 Customer End Loop	44.736 Mbps digital circuit
Cox OC-3 Customer End Loop	155.62 Mbps optical circuit
Cox OC-12 Customer End Loop or Carrier Interconnection	622.08 Mbps optical circuit
Cox OC-48 Customer End Loop or Carrier Interconnection	2.488 Gbps optical circuit
Cox OC-192 Customer End Loop or Carrier Interconnection	9.952 Gbps optical circuit

Standard features that enhance your TDM service:

Optional Service	Features
Configurations Supported	Channelized or full clear channel configurations available Multiplexing available at one or both ends DS-1s and DS-3s can be fanned out to multiple destinations
Customer Interfaces Available	Variety of hand-off interfaces available, including RJ45, BNC, RS232 and FC, SC and ST optical connectors

Ethernet Services:

Service	Features
Ethernet Access	Ethernet transport service deployed in an E-Line point-to-point or E-Line hub-and-spoke topology
Dedicated Ethernet Access	Dedicated Ethernet transport deployed over a SONET or DWDM transport platform

Standard features that enhance your Ethernet service:

Service	Features
Configurations Supported	E-Line point-to-point and E-Line hub-and-spoke topologies
Speeds Available	10Mb to 10Gb
Interfaces Available	10/100BASE-T, GigE, and 10GigE

For more information on Cox Carrier Access service, call our National Accounts Team at 1-877-669-3038, or e-mail us at CoxNational@cox.com today.

Services and features not available in all areas. Other restrictions may apply. ©2009 Cox Communications, Inc. All rights reserved.
MCA0709



Google Search
Search Cox or the web

Business: Voice **Data** Video Industries My Account Pricing & Special Offers Support About Us Residential

Business Internet Optical Internet **Metro Ethernet** Wireless LAN Carrier Access Pricing

You are here: Business Home > Data > Metro Ethernet > Features

Overview **Features**

Metro Ethernet

Detailing your network partnership with Cox

Connections and speeds to fit your business

Bandwidth Options include speeds ranging from 256Kbps to 1Gbps or higher.

Topologies Supported:

- E-Line Point-to-Point connectivity
- E-Line Hub-and-Spoke connectivity
- E-LAN Multipoint connectivity

Application Features

Common Applications included:

- Secure high-speed connectivity to organizations with multiple local locations including schools, healthcare organizations, local government, retail or service firms.
- Secure, high-speed teleworker connectivity to corporate LANs.
- Monitoring of building security, traffic cameras, or similar activity.
- Disaster recovery/business continuity, particularly connectivity to redundant data centers.

Hide all features

Let's get down to business

Know what you need? Just check the products you'd like to discuss

- VoiceManagerSM
- Digital Phone & Voice Mail
- Cox Long Distance & Toll Free
- Business Internet
- Internet Wireless LAN
- Optical Internet

[Let's discuss my list](#)

Let's talk.

To order or get the latest deals, email us or call:

866-456-9944

Quick Links

- Web Hosting
- Web Hosting data sheet
- Business Internet data sheet
- Metro Ethernet data sheet
- Carrier Access data sheet

Have questions?

Data, Voice, and Video Printable User Guides

Connect your Data equipment

More support...

Find It Fast

Newsroom

Like a thumbprint,

[Today's special offers](#)

Featured Case Study

[The Mirage, Las Vegas](#)

Up-to date news and weather at your business

[Stay informed with video](#)

Cox business support

[We'll show you how](#)

 Customer support

 Contact us

 Refer a Business

Company Information

[Our Story](#)
[Newsroom](#)
[Careers](#)
[Diversity](#)

[In The Community](#)
[Investor Relations](#)
[Contact Us](#)

Other Businesses

[Cox Media](#)
[Cox Enterprises](#)
[Kudzu](#)

Website Information

[Policies](#)
[Visitor Agreement](#)
[Privacy Policy](#)
[Business Policies](#)

[Glossary](#)
[Advertise with us](#)

© 1998-2010 Cox Communications, Inc.



Google

What can we help you find?

Search

Search Cox or the web

Business: Voice **Data** Video Industries My Account Pricing & Special Offers Support | About Us Residential

Business Internet Optical Internet **Metro Ethernet** Wireless LAN Carrier Access Pricing

You are here: Business Home > Data > Metro Ethernet

Overview

Features

Metro Ethernet

The advanced, yet simple way to connect all your business locations.

Cox Metro Ethernet allows you to cost-effectively connect multiple locations together by combining the simplicity of Ethernet with our reliable optical fiber network. Now you can securely extend the reach of your network without the cost and complexity of traditional WAN technologies. Cox Metro Ethernet is designed to effectively carry all of your converged services such as data, voice over IP and video over IP.

How your business can benefit...



Ethernet Simplicity. Cox Metro Ethernet uses familiar Ethernet technology to connect locations, eliminating the need to deploy complicated LAN-WAN conversion technologies. Your IT professionals apply the same technical expertise to both internal and external network connectivity, capitalizing on this simplicity.



Cost-Effectiveness. Cox Metro Ethernet delivers high-speed, metro-area-wide Ethernet connectivity that allows your business to employ the latest technologies, combining voice, video and data connections. Metro Ethernet can provide a higher bandwidth value than legacy technologies such as frame relay. And you eliminate the need to purchase and install expensive CPE at each location resulting in lower overall cost of ownership.



Network Consolidation. Cox Metro Ethernet Services provide Class of Service capabilities allowing you to consolidate your data, voice and video services onto one integrated network service, thereby further reducing your cost and complexity.



Extensive Availability. Cox Metro Ethernet is available at a large number of locations served by Cox's Fiber-To-The-Premise or Hybrid Fiber Coax (HFC) networks, both serviced by Cox's highly redundant and reliable metro network architecture.



Flexibility and Scalability. Multiple topologies are supported to fit your connectivity needs: point-to-point, any-to-any, and hub-and-spoke. Additionally, our Ethernet connectivity solutions offer a range of high speeds to match your bandwidth needs at each location. Metro Ethernet speeds can easily be adjusted to grow with your business.

Standards-Based. Cox has achieved certification from the Metro Ethernet Forum. This assures you that Cox Metro Ethernet services



Cox Metro Ethernet Demo

[Click Here to View Demo](#)

Let's get down to business

Know what you need? Just check the products you'd like to discuss

- VoiceManagerSM
- Digital Phone & Voice Mail
- Cox Long Distance & Toll Free
- Business Internet
- Internet Wireless LAN
- Optical Internet

[Let's discuss my list](#)

Let's talk.

To order or get the latest deals, email us or call:

866-456-9944

Quick Links

- [Web Hosting](#)
- [Web Hosting data sheet](#)
- [Business Internet data sheet](#)
- [Metro Ethernet data sheet](#)
- [Carrier Access data sheet](#)

Have questions?

Data, Voice, and Video Printable User Guides

Connect your Data equipment

More support...

Find It Fast

[Newsroom](#)



provide reliable, standards-based solutions that align with the industry's direction for carrier Ethernet services.



Professional Installation and Local Technical Support. A highly trained Cox technician dedicated to commercial services will install your service to ensure the network meets your expectations. Our dedicated local support team is available to you 24 hours a day, 7 days a week. In addition, we monitor our networks from both local and national Network Operations Centers and provide responsive, business-class customer service.

[See fewer Metro Ethernet benefits](#)

- [Customer support](#)
- [Contact us](#)
- [Refer a Business](#)

Like a thumbprint,



[Today's special offers](#)

Featured Case Study



[The Mirage, Las Vegas](#)

Up-to date news and weather at your business



[Stay informed with video](#)

Cox business support



[We'll show you how](#)

Company Information

- [Our Story](#)
- [Newsroom](#)
- [Careers](#)
- [Diversity](#)

- [In The Community](#)
- [Investor Relations](#)
- [Contact Us](#)

Other Businesses

- [Cox Media](#)
- [Cox Enterprises](#)
- [Kudzu](#)

Website Information

- [Policies](#)
- [Visitor Agreement](#)
- [Privacy Policy](#)
- [Business Policies](#)

- [Glossary](#)
- [Advertise with us](#)

© 1998-2010 Cox Communications, Inc.

Cox Metro Ethernet

The advanced, yet simple way to connect your locations together



Why you should choose Cox Metro Ethernet

Cox Metro Ethernet allows you to cost-effectively connect multiple locations together by combining the simplicity of Ethernet with our reliable optical fiber network. Now you can securely extend the reach of your network without the cost and complexity of traditional WAN technologies. Cox Metro Ethernet is designed to effectively carry all of your converged services such as data, voice over IP and video over IP. You can also scale your network as your organization grows and your bandwidth needs increase. So whether you're a school system, a healthcare organization, a local government, a business wanting to do backups for business continuity or any other organization looking to extend your LAN, Cox Metro Ethernet offers you a powerful new capability.

Benefits of Cox Metro Ethernet

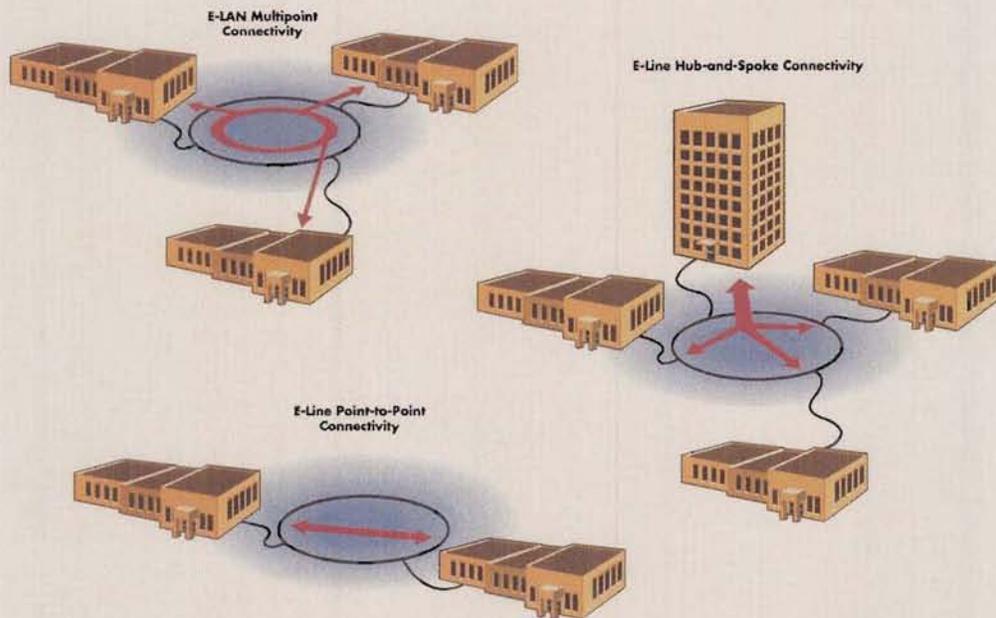
- **Ethernet Simplicity.** Cox Metro Ethernet uses familiar Ethernet technology to connect locations, eliminating the need to deploy complicated LAN-WAN conversion technologies. Your IT professionals apply the same technical expertise to both internal and external network connectivity, capitalizing on this simplicity.
- **Cost-Effectiveness.** Cox Metro Ethernet delivers high-speed, metro-area-wide Ethernet connectivity that allows your business to employ the latest technologies, combining voice, video and data connections. Metro Ethernet can provide a higher bandwidth value than legacy technologies such as frame relay. And you eliminate the need to purchase and install expensive CPE at each location resulting in lower overall cost of ownership.
- **Network Consolidation.** Cox Metro Ethernet Services provide Class of Service capabilities allowing you to consolidate your data, voice and video services onto one integrated network service, thereby further reducing your cost and complexity.
- **Extensive Availability.** Cox Metro Ethernet is available at a great number of locations served by Cox's Fiber-To-The-Premise or Hybrid Fiber Coax (HFC) networks, both serviced by Cox's highly redundant and reliable metro network architecture.
- **Flexibility and Scalability.** Multiple topologies are supported to fit your connectivity needs: point-to-point, any-to-any, and hub-and-spoke. Additionally, our Ethernet connectivity solutions offer a range of high speeds to match your bandwidth needs at each location. Metro Ethernet speeds can easily be adjusted to grow with your business.
- **Standards-Based.** Cox has achieved certification from the Metro Ethernet Forum. This assures you that Cox Metro Ethernet services provide reliable, standards-based solutions that align with the industry's direction for carrier Ethernet services.
- **Professional Installation and Local Technical Support.** A highly trained Cox technician dedicated to commercial services will install your service to ensure the network meets your expectations. Our dedicated local support team is available to you 24 hours a day, 7 days a week. In addition, we monitor our networks from both local and national Network Operations Centers and provide responsive, business-class customer service.



Cox Metro Ethernet: Features and Options*

Topologies Supported	E-Line Point-to-Point connectivity. E-Line Hub-and-Spoke connectivity. E-LAN Multipoint connectivity.
Bandwidth Options	Speeds ranging from 256Kbps to 1Gbps or higher.
Common Applications	Secure high-speed connectivity to organizations with multiple local locations including schools, healthcare organizations, local government, retail or service firms. Secure, high-speed teleworker connectivity to corporate LANs. Monitoring of building security, traffic cameras, or similar activity. Disaster recovery/business continuity, particularly connectivity to redundant data centers.
Complementary Services	Cox Optical Internet SM Cox Business Internet SM Cox Business Telephone Cox Business Video

How Cox Metro Ethernet works for your business



*Services and features not available in all areas. Equipment installed by Cox, and the installation of networks, may vary. LAN wiring and electronics are not included. Other restrictions apply. ©2008 Cox Communications, Inc. All rights reserved.



Google

Search

Search Cox or the webBusiness: Voice **Data** Video Industries My Account Pricing & Special Offers Support About Us ResidentialBusiness Internet **Optical Internet** Metro Ethernet Wireless LAN Carrier Access Pricing

You are here: Business Home > Data > Optical Internet > Features

Overview **Features**

Cox Optical Internet

The best Internet features from a true partnership

Bandwidth/speeds available and the connection that fits

- **DS-1 to DS-3 connections** – 1.5 Mbps to 45 Mbps and higher digital connections
Good for small to larger connections that need TDM access and handoffs
- **10/100 Ethernet** – 10 Mbps to 100 Mbps digital
Good for moderate level and typical network connections
- **Gigabit Ethernet** – 1,000 Mbps to 10,000 Mbps digital
Good for very large Internet bandwidth needs and networks that can support GigE solutions
- **OC-1 to OC-12 optical interfaces**
Good for campus or server farm connection needs
- **OC-24 to OC-48 optical interfaces**
- Good for the big guys. You know who you are.

Email and mailing capabilities

Built for either your own email server like Microsoft Exchange Server™ or our Internet-based CoxMailSM service.

IP addressing and routing

Multiple public IP address leasing included.

Domain names and web hosting

As described in our email features, you can use your existing domain name or we can register one for you. Beyond just email addresses, you may use your domains for your public website.

Local, business-class support

Business-class support and local customer care – All Cox services come with the support of a dedicated knowledgeable group of experts, right in your area with 24/7 network monitoring and technical support.

Collapse feature list

Let's get down to business

Know what you need?
Just check the products
you'd like to discuss

- VoiceManagerSM
- Digital Phone & Voice Mail
- Cox Long Distance & Toll Free
- Business Internet
- Internet Wireless LAN
- Optical Internet

[Let's discuss my list](#)

Let's talk.

To order or get the latest
deals, **email us** or call:

866-456-9944

Quick Links

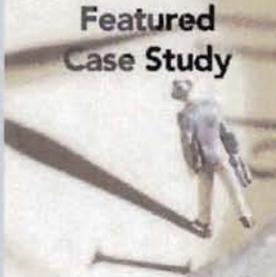
- Web Hosting
- Web Hosting data sheet
- Business Internet data sheet
- Metro Ethernet data sheet
- Carrier Access data sheet

Have questions?

- Connect your equipment
- Troubleshooting email
- Web Hosting support
- Data FAQs
- More Data support...

Find It Fast

- Newsroom

<p>Like a thumbprint,</p>  <p>▶ Today's special offers</p>	<p>Featured Case Study</p>  <p>▶ The Mirage, Las Vegas</p>	<p>Up-to date news and weather at your business</p>  <p>▶ Stay informed with video</p>	<p>Cox business support</p>  <p>▶ We'll show you how</p>	<p> Customer support</p> <p> Contact us</p> <p> Refer a Business</p>
--	--	---	---	---

Other company names and products are the property of their respective owners.

<p>Company Information</p> <p>Our Story Newsroom Careers Diversity</p>	<p>In The Community Investor Relations Contact Us</p>	<p>Other Businesses</p> <p>Cox Media Cox Enterprises Kudzu</p>	<p>Website Information</p> <p>Policies Visitor Agreement Privacy Policy Business Policies</p>	<p>Glossary Advertise with us</p>
---	---	---	--	---

© 1998-2010 Cox Communications, Inc.



What can we help you find?

Search

Search Cox or the webBusiness: [Voice](#) **[Data](#)** [Video](#) [Industries](#) [My Account](#) [Pricing & Special Offers](#) [Support](#) | [About Us](#) [Residential](#)[Business Internet](#) **[Optical Internet](#)** [Metro Ethernet](#) [Wireless LAN](#) [Carrier Access](#) [Pricing](#)You are here: [Business Home](#) > [Data](#) > [Optical Internet](#)**Overview**[Features](#)

Cox Optical Internet

When you need the most, expect the best – and get it

When the Internet is mission critical to your daily operations, get a dedicated, guaranteed connection rate for uncompromising business traffic.

How your business can benefit...



Scalable solutions. You may have a lot of employees or you may utilize data intensive and mission critical Internet applications such as video conferencing. Cox Optical Internet is the "big pipe" connection that knows you're running a robust business and you've got to get it right. You demand it, we deliver it with optical-based Internet.



Speed and bandwidth that never waver. Optical Internet is dedicated, symmetrical access. That means you always get the same upload and download capacity across your Internet access connection.



For the IT person in you. You're connecting to Cox's own nationwide fiber-optic IP backbone that operates over multiple redundant 10 Gigabit connections. Our backbone is enhanced with extensive public and private peering connections with numerous other large Internet access and content providers, ensuring that you are richly connected to the entire Internet. Your local connection is provided over our highly reliable and fully redundant meshed fiber-optic metropolitan area networks (MAN) using state-of-the-art transport technologies.



For the non-IT person in you. We've got a rock-solid network designed for exactly what data-heavy users need: dependable and reliable technology that really stacks up.



Keep your employees productive and satisfied. Think about how much your company's productivity can be increased or how much your Internet bandwidth needs continue to grow. Optical Internet scales to keep price and responsiveness in balance - just a call and you can dial it up. With our optical solution, we can easily keep the technology on pace with your needs.



Symmetrical speeds. As you've likely experienced when uploading and downloading large files, sending takes longer than receiving. That's because upload speeds are usually slower than downloads. The symmetrical system you get with Cox Optical Internet consistently delivers upload and download speeds that are equally fast.

Let's get down to business

Know what you need?
Just check the products you'd like to discuss

- VoiceManagerSM**
- Digital Phone & Voice Mail**
- Cox Long Distance & Toll Free**
- Business Internet**
- Internet Wireless LAN**
- Optical Internet**

[Let's discuss my list](#)

Let's talk.

To order or get the latest deals, email us or call:
866-456-9944

Quick Links

- [Web Hosting](#)
- [Web Hosting data sheet](#)
- [Business Internet data sheet](#)
- [Metro Ethernet data sheet](#)
- [Carrier Access data sheet](#)

Have questions?

- [Connect your equipment](#)
- [Troubleshooting email](#)
- [Web Hosting support](#)
- [Data FAQs](#)
- [More Data support...](#)

Find It Fast

- [Newsroom](#)

[See fewer Optical Internet benefits](#)

[Customer support](#)

[Contact us](#)

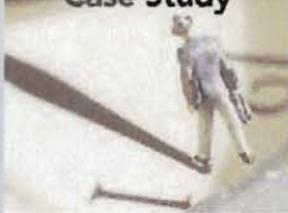
[Refer a Business](#)

Like a thumbprint,



[Today's special offers](#)

Featured Case Study



[The Mirage, Las Vegas](#)

Up-to date news and weather at your business



[Stay informed with video](#)

Cox business support



[We'll show you how](#)

Company Information

[Our Story](#)
[Newsroom](#)
[Careers](#)
[Diversity](#)

[In The Community](#)
[Investor Relations](#)
[Contact Us](#)

Other Businesses

[Cox Media](#)
[Cox Enterprises](#)
[Kudzu](#)

Website Information

[Policies](#)
[Visitor Agreement](#)
[Privacy Policy](#)
[Business Policies](#)

[Glossary](#)
[Advertise with us](#)

© 1998-2010 Cox Communications, Inc.



Google Search
 Search Cox or the web

Business: Voice **Data** Video Industries My Account Pricing & Special Offers Support About Us Residential

Business Internet Optical Internet Metro Ethernet Wireless LAN Carrier Access **Pricing**

You are here: Business Home > Data > Pricing

Data

New Customers	Special Offer
Switch to Cox	Free - 2 Months Special Offer!
Current Customers	Special Offer
Voice Customers, Add Data	Free - 2 Months Special Offer!
Business Internet. Maximum down/up stream speeds:	Monthly Pricing
5.0 Mbps down x 1.0 Mbps up - when bundled with Voice	\$52.99
10.0 Mbps down x 2.0 Mbps up - when bundled with Voice	\$76.99
15.0 Mbps down x 3.0 Mbps up - when bundled with Voice	\$104.99

Let's get down to business

Know what you need? Just check the products you'd like to discuss

- VoiceManagerSM
- Digital Phone & Voice Mail
- Cox Long Distance & Toll Free
- Business Internet
- Internet Wireless LAN
- Optical Internet

[Let's discuss my list](#)

Let's talk.

To order our current special offers call:
1-800-337-4182

Minimum term service agreement required. Cox cannot guarantee uninterrupted or error-free Internet service or the speed of your service. Rates and bandwidth options vary and are subject to change. Equipment installed by Cox may vary and installation of networks, Ethernet cards or LAN wiring is not included. Static IP addresses may be required or dynamic IP addresses may be assigned without a static IP request, depending on location. Actual modem speeds vary. Number of users and network management needs may require Cox to modify upstream and/or downstream speeds. Other restrictions apply.

Company Information

- Our Story
- Newsroom
- Careers
- Diversity
- In The Community
- Investor Relations
- Contact Us

Other Businesses

- Cox Media
- Cox Enterprises
- Kudzu

Website Information

- Policies
- Visitor Agreement
- Privacy Policy
- Business Policies
- Glossary
- Advertise with us



TIME WARNER CABLE Government Solutions

BRANCH OFFICE CONNECTIVITY

Time Warner Cable is a leading provider of high-speed data and video communication services to government agencies. Our network enables agencies to achieve telecom diversity, enhance their Continuity of Operations Planning (COOP), and dynamically allocate their data bandwidth requirements.

Scalable Branch Office Connectivity to Enhance Your Network

Time Warner Cable Branch Office Connectivity solutions facilitate the operation of government agencies with dispersed offices by providing reliable access to information. We employ a state-of-the-art infrastructure that is independent from other telecom carriers to quickly deliver high-performance, high-bandwidth solutions supporting critical applications across multiple locations.

Turn COOP Requirements into Productivity Enhancements

Time Warner Cable Branch Office Connectivity solutions help agencies meet Continuity of Operations Planning requirements. As a result, we enable productivity during unforeseen disruptions to other communications systems, networks, or government applications. Agencies can rely on us to:

- Augment network communications and reduce an agency's dependency upon traditional telco infrastructures
- Leverage multimedia government applications — including video conferencing, voice, image file transfer, and virtual private networking (VPN) — while reducing the additional costs for higher bandwidth requirements
- Create a high-bandwidth infrastructure capable of supporting real-time data backup, storage, and e-government initiatives

Increase Telecom Diversity Simply and Efficiently

Time Warner Cable's infrastructure simplifies implementation. We build and maintain our own state-of-the-art cable infrastructure and regional fiber rings. This enables agencies to communicate as a team and perform at the highest level possible. We provide:

- Service Level Agreements (SLAs) for rapid response and restoration services
- Online ordering and provisioning management tools
- The ability to scale and meet growing branch office bandwidth needs, including multiple user support

Get the Benefits of Choosing a Strong, Experienced Provider

Time Warner Cable's network infrastructure meets your agency requirements. Our goal is to always provide the service and solutions government agencies demand. We offer:

- Comprehensive solutions that enable agencies to build an effective, productive IT workforce
- Scalable products to reduce IT and telecom costs
- Single and custom billing options
- 24x7 technical support

Time Warner Cable on GSA Schedule

- Time Warner Cable is a preselected vendor. We can help agencies focus on their IT needs instead of budget pressures
- Leveraging the GSA Schedule lets each agency take advantage of lower administrative costs, billing in arrears, optional payment by government credit card, and expedited network installation
- GSA Schedule GS-35F-043 1 K*

Time Warner Cable Branch Office Connectivity delivers scalable and continuous high-bandwidth solutions to ensure uninterrupted information sharing, knowledge flow, and IT productivity. **The result:** Agencies can facilitate communications and cross-collaboration by designing data networks to meet their critical communications needs.

Call today for more information
1-866-877-4851
or visit www.twcbc.com



* Time Warner Cable solutions are available on Comtech's GSA Schedule GS-35F-043 1 K. Comtech is a minority, woman-owned small business.

BUSINESS SOLUTIONS

PRODUCTS & SERVICES

CUSTOMER SERVICE

PARTNERS

Data

Branch Office Connectivity

Time Warner Cable Business Class Branch Office Solutions enable businesses with dispersed offices to provide all staff reliable access to information. By leveraging a state-of-the-art infrastructure that is independent from other telecom carriers we can quickly deliver high-performance, high-bandwidth solutions to support critical applications across multiple locations.

Time Warner Cable Business Class Branch Office Solutions enable the continuity of operations and productivity during unforeseen disruptions to other communications systems.

- ✦ Augment network communications and reduce the dependency upon traditional telco infrastructures.
- ✦ Leverage multimedia applications-including video conferencing, voice applications, image file transfer, and virtual private networking (VPN)-while reducing the additional costs for higher bandwidth requirements.
- ✦ Create high-bandwidth infrastructure capable of supporting real-time data backup, storage and e-business initiatives.

** Products and services not available in all areas.
Actual speeds may vary.*

Contact Us



Click here to contact your local Time Warner Cable Business Class office.

[ORDER NOW](#)

Downloads



Branch Office Connectivity products are designed to help agencies consolidate and/or diversify their infrastructure for contingency planning.

[Branch Office Connectivity \(PDF\)](#)

Products & Services not available in all areas.

[Sitemap](#) [Legal and Privacy](#)

© 2006-2010 Time Warner Cable Inc. All Rights Reserved.

[HOME](#)
[PRODUCTS + SERVICES](#)
[BUSINESS SOLUTIONS](#)
[CUSTOMER SERVICE](#)
[Products and Services](#) / [Ethernet](#) / [Business Class Ethernet](#)

Phone

[Business Class Phone](#)
[Business Class PRI](#)
[Directory Assistance Rates](#)
[International Calling Rates](#)
[Add-Ons - Phone](#)

Internet

[High-Speed Data](#)
[Dedicated Internet Access](#)
[Home Business Solutions](#)
[Teleworking Solutions](#)
[Add-Ons - Internet](#)

Ethernet

[Metro Ethernet Solutions](#)
[Business Class Ethernet](#)

Cable TV

[Video](#)

Bundles

[Hospitality](#)

Business Class Ethernet

[ORDER NOW](#)

From \$ **244**⁹⁵ per month ↓↑ **512** Kbps — **512** Kbps

[OVERVIEW](#)
[FEATURES](#)
[TECH SPECS](#)
[FAQ](#)

Why is Business Class Ethernet superior to LAN?

Ethernet's bandwidth offering, extended beyond the LAN, provides access in the increments the customer wants; access is not fixed by the Time Division Multiplexing (TDM) hierarchy. Compared to traditional access, Ethernet is generally reliable, easy to understand, and a proven service.

Is Business Class Ethernet faster than traditional telco circuits?

Business Class Ethernet has faster service delivery and bandwidth upgrades than traditional telco circuits.

Is Business Class Ethernet scalable to my business size?

Metro Private Solutions' range of bandwidth options make it appropriate for any size business. With incremental bandwidth options, Ethernet services allow you to only pay for bandwidth that you use.

What are the cost benefits of using Business Class Ethernet?

Low-cost CPE can be used to terminate Ethernet connections. No specialized training is required for the IT staff in order to operate/maintain an Ethernet connection.

I want the best connection there is, is Business Class Ethernet right for me?

"Cutting Edge" services are delivered over TWC's metropolitan networks. Superior service quality and real-time exchange of information.

How reliable is the network?

Business Class Ethernet Solutions are protected with industry leading Service Level Agreements (SLA's). Ring-based network topology, diverse fiber routing and built-in equipment redundancy provided network reliability. Ring-based network topology maximizes availability and service quality. Industry leading SLA metrics include availability, Latency/Delay, Packet Loss, and MTTR.

Can this product interface with emerging technologies?

Compatible with new network technologies. A stable product that can interface seamlessly with emerging IP based technologies, Business Class Ethernet Solutions allows customers to run the latest IP applications between multiple points on their networks.

What kind of support do I get?

24x7 proactive network monitoring ensures that TWCBC's network is available and reliable and trouble resolution is handled in a timely manner, providing more efficient network operation and management, which enables better network performance.

Business Class Ethernet



Allows

businesses of all sizes to migrate to an Ethernet solution. [\[PDF\]](#)

Ethernet Solutions

Want to learn more?

[MORE INFO](#)

Contact

Call us now
1-877-892-2220

Order online or call our toll free number

1-877-892-2220

[ORDER NOW](#)

[HOME](#) [PRODUCTS + SERVICES](#) [BUSINESS SOLUTIONS](#) [CUSTOMER SERVICE](#)

[Products and Services](#) / [Ethernet](#) / [Business Class Ethernet](#)

- Phone**
- Business Class Phone
- Business Class PRI
- Directory Assistance Rates
- International Calling Rates
-
- Add-Ons - Phone
- Internet**
- High-Speed Data
- Dedicated Internet Access
- Home Business Solutions
- Teleworking Solutions
-
- Add-Ons - Internet
- Ethernet**
- Metro Ethernet Solutions
- Business Class Ethernet**
- Cable TV**
- Video
- Bundles**
- Hospitality

Business Class Ethernet

ORDER NOW

From \$ **244**⁹⁵ per month ↓↑ **512** Kbps — **512** Kbps

- OVERVIEW**
- FEATURES
- TECH SPECS
- FAQ

We offer a flexible level of service you can update and adapt to your usage needs.

Standard Features Include:

- Robust SLAs for availability, latency/repair and mean-time-to-repair (MTTR)
- End-to-end network monitoring to ensure reliable operations
- Performance monitoring tools streamline work efficiency
- Layer 2 transmission and performance advantages with Ethernet services
- Local, dedicated account management for a single point of contact
- Flexible pricing (flat rate or usage based)
- Dedicated customer support 24/7

Order online or call our toll free number

1-877-892-2220

ORDER NOW

Business Class Ethernet



Allows

businesses of all sizes to migrate to an Ethernet solution. [\[PDF\]](#)

Ethernet Solutions

Want to learn more?

[MORE INFO](#)

Contact

Call us now
1-877-892-2220

Products & Services not available in all areas.

[Sitemap](#) [Legal and Privacy](#)

© 2006-2010 Time Warner Cable Inc. All Rights Reserved.

Phone

[Business Class Phone](#)
[Business Class PRI](#)
[Directory Assistance Rates](#)
[International Calling Rates](#)
[Add-Ons - Phone](#)

Internet

[High-Speed Data](#)
[Dedicated Internet Access](#)
[Home Business Solutions](#)
[Teleworking Solutions](#)
[Add-Ons - Internet](#)

Ethernet

[Metro Ethernet Solutions](#)
[Business Class Ethernet](#)

Cable TV

[Video](#)

Bundles

[Hospitality](#)

Business Class Ethernet

[ORDER NOW](#)

 From \$ **244**⁹⁵ per month ↓↑ **512** Kbps — **512** Kbps

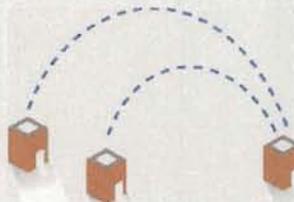
OVERVIEW

FEATURES

TECH SPECS

FAQ

Businesses that depend on secure, cost-effective connectivity turn to Time Warner Cable Business Class Ethernet. Regardless of your organization's size, we deliver a flexible and scalable Ethernet solution over our advanced, industry-leading network.



From simple to complex networks – Business Class Ethernet is an affordable and reliable alternative to T-1 private line solutions. Our network is compatible with existing Ethernet systems, making installation fast. Upgrades can be made with a phone call.

Making the jump from local to wide area networking has never been easier.

We offer a flexible level of service you can update and adapt to your usage needs.

Standard Features Include:

- Robust SLAs for availability, latency/repair and mean-time-to-repair (MTTR)
- End-to-end network monitoring to ensure reliable operations
- Performance monitoring tools streamline work efficiency
- Layer 2 transmission and performance advantages with Ethernet services
- Local, dedicated account management for a single point of contact
- Flexible pricing (flat rate or usage based)
- Dedicated customer support 24/7

Technical Specifications

- Business Class Ethernet service provides a dedicated point-to-point circuit with a standard Ethernet handoff of 10/100BaseT
- Topology is hybrid coax-fiber to fiber
- Business Class Ethernet Service is a private Layer 2 bandwidth solution with speeds ranging from 512 Kbps to 2 Mbps symmetrical service

Why is Business Class Ethernet superior to LAN?

Ethernet's bandwidth offering, extended beyond the LAN, provides access in the increments the customer wants; access is not fixed by the Time Division Multiplexing (TDM) hierarchy. Compared to traditional access, Ethernet is generally reliable, easy to understand, and a proven service.

Is Business Class Ethernet faster than traditional telco circuits?

Business Class Ethernet has faster service delivery and bandwidth upgrades than traditional telco circuits.

Is Business Class Ethernet scalable to my business size?

Business Class Ethernet



Allows

businesses of all sizes to migrate to an Ethernet solution. [\[PDF\]](#)

Ethernet Solutions

Want to learn more?

[MORE INFO](#)

Contact


 Call us now
1-877-892-2220

Metro Private Solutions' range of bandwidth options make it appropriate for any size business. With incremental bandwidth options, Ethernet services allow you to only pay for bandwidth that you use.

What are the cost benefits of using Business Class Ethernet?

Low-cost CPE can be used to terminate Ethernet connections. No specialized training is required for the IT staff in order to operate/maintain an Ethernet connection.

I want the best connection there is, is Business Class Ethernet right for me?

"Cutting Edge" services are delivered over TWC's metropolitan networks. Superior service quality and real-time exchange of information.

How reliable is the network?

Business Class Ethernet Solutions are protected with industry leading Service Level Agreements (SLA's). Ring-based network topology, diverse fiber routing and built-in equipment redundancy provided network reliability. Ring-based network topology maximizes availability and service quality. Industry leading SLA metrics include availability, Latency/Delay, Packet Loss, and MTTR.

Can this product interface with emerging technologies?

Compatible with new network technologies. A stable product that can interface seamlessly with emerging IP based technologies, Business Class Ethernet Solutions allows customers to run the latest IP applications between multiple points on their networks.

What kind of support do I get?

24x7 proactive network monitoring ensures that TWCBC's network is available and reliable and trouble resolution is handled in a timely manner, providing more efficient network operation and management, which enables better network performance.

Order online or call our toll free number



1-877-892-2220

ORDER NOW

Products & Services not available in all areas.

[Sitemap](#) [Legal and Privacy](#)

© 2006-2010 Time Warner Cable Inc. All Rights Reserved.

HOME **PRODUCTS + SERVICES** **BUSINESS SOLUTIONS** **CUSTOMER SERVICE**

[Products and Services](#) / [Ethernet](#) / [Business Class Ethernet](#)

- Phone**
- [Business Class Phone](#)
- [Business Class PRI](#)
- [Directory Assistance Rates](#)
- [International Calling Rates](#)
- [Add-Ons - Phone](#)
- Internet**
- [High-Speed Data](#)
- [Dedicated Internet Access](#)
- [Home Business Solutions](#)
- [Teleworking Solutions](#)
- [Add-Ons - Internet](#)
- Ethernet**
- [Metro Ethernet Solutions](#)
- [Business Class Ethernet](#)
- Cable TV**
- [Video](#)
- Bundles**
- [Hospitality](#)

Business Class Ethernet

ORDER NOW

From \$ **244**⁹⁵ per month ↓↑ **512** Kbps — **512** Kbps

OVERVIEW **FEATURES** **TECH SPECS** **FAQ**

Technical Specifications

- Business Class Ethernet service provides a dedicated point-to-point circuit with a standard Ethernet handoff of 10/100BaseT
- Topology is hybrid coax-fiber to fiber
- Business Class Ethernet Service is a private Layer 2 bandwidth solution with speeds ranging from 512 Kbps to 2 Mbps symmetrical service

Order online or call our toll free number 1-877-892-2220 **ORDER NOW**

Business Class Ethernet



Allows

businesses of all sizes to migrate to an Ethernet solution. [\[PDF\]](#)

Ethernet Solutions

Want to learn more?

[MORE INFO](#)

Contact

Call us now
1-877-892-2220

Products & Services not available in all areas.

[Sitemap](#) [Legal and Privacy](#)

© 2006-2010 Time Warner Cable Inc. All Rights Reserved.

Business Class Ethernet



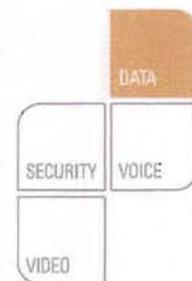
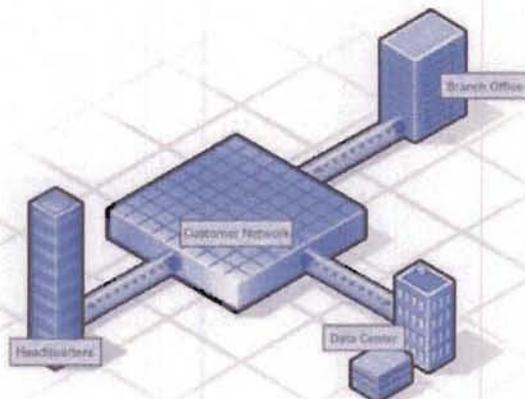
ETHERNET CONNECTIVITY helps boost productivity

Now businesses seeking to seamlessly extend their Local Area Network (LAN) without the difficulties of owning and managing their own Wide Area Network (WAN) have an excellent alternative to Frame Relay, Private Line and Data T1 solutions: Business Class Ethernet from Time Warner Cable Business Class. This cost-effective solution allows businesses to migrate to an Ethernet solution over Time Warner Cable Business Class's reliable state-of-the-art network. Organizations such as educational institutions seeking to connect multiple locations as one network, financial institutions seeking a point-to-point connection to securely transfer private financial data, or hospitals that need to connect multiple departments to transfer vital patient information can implement an Ethernet solution affordably.

Business Class Ethernet offers customers a flexible and scalable means to migrate to an advanced Ethernet solution. With this flexible Ethernet solution, customers will enjoy scalable bandwidth tiers at 512 kbps, 1.5 mbps and 2 mbps symmetrical service*, ensuring minimal disruption for businesses that anticipate a need for increased bandwidth in the future. Another advantage is that it allows simple customer management of proven Ethernet technology. And it can be easily upgraded with just one phone call. In addition, Business Class Ethernet is a cost-effective solution that affords more value to businesses and organizations since it can lower total cost of ownership by reducing capital outlay on routers, switches and hardware.

Time Warner Cable Business Class offers a broad range of voice, data and video solutions. Contact your local Time Warner Cable office for a free consultation today.

- > **Scalability**
Minimal disruption for enterprises anticipating the need for increasing bandwidth.
- > **Value Through Availability**
A cost-effective alternative to Frame Relay, Private Line and Data T1 solutions.
- > **SLAs**
Ensuring high performance with advanced network monitoring.
- > **Industry-Leading Certification**
Business Class Ethernet is Metro Ethernet Forum (MEF) certified.



*Not all configurations available in all markets. Please contact a Time Warner Cable Account Representative for a consultation.

