

I would hope that since comcast just removed all the nbc channels from our basic cable, they might put it back if the merger goes through, but that will never happen unless we pay more. Just another way to charge more. You would hope services would be better but they will increase the amount but not the access or quality like usual.

The ruling in the comcast vs. fcc seemed to be more about rule making and authority than about the results that will occur by comcast being able to limited, overprice, and arbitrarily manipulate customers and the market in general. This is just a way of maintaining the status quo. It is the same thing that happened in the telecom industry years ago. When they used tiered pricing and multiple companies used the same overburdened lines and increased rates and decreased services. It is a shame that rules have not been set up yet to protect customers from price gouging and removing services without penalties for breaking contracts just to supposedly upgrade services with no apparent improvement in such services. We have lost over 50 channels over the past year or so and are still being charged the same rates. How can you pay for services then have them removed and still be required to pay the same. It would be better to pay for single channels of choice not some bulk package that has one channel that you will watch. On the internet side, If companies would invest in infrastructure to provide the promised bandwidth speeds it would be nice for a change. We have never really got the speeds promoted at comcast. When it was @home at least we got the speeds promoted, the service was also much better. Insight was the same as comcast it would have outages, reduced service and speeds all the time. We are on a node with a local elementary school and when every they have all there computers on we have greatly reduced services, also people doing business w/o approval has been a problem in the past. We have no real recourse since comcast holds a monopoly in the area except for phone service which is so much slower and the service is even worse than cable. Thanks sincerely,

Pat Pedro