Central

I. Residential Voice

Figure CE-1: Availability of ILEC Voice Providers, by Town, December 2008

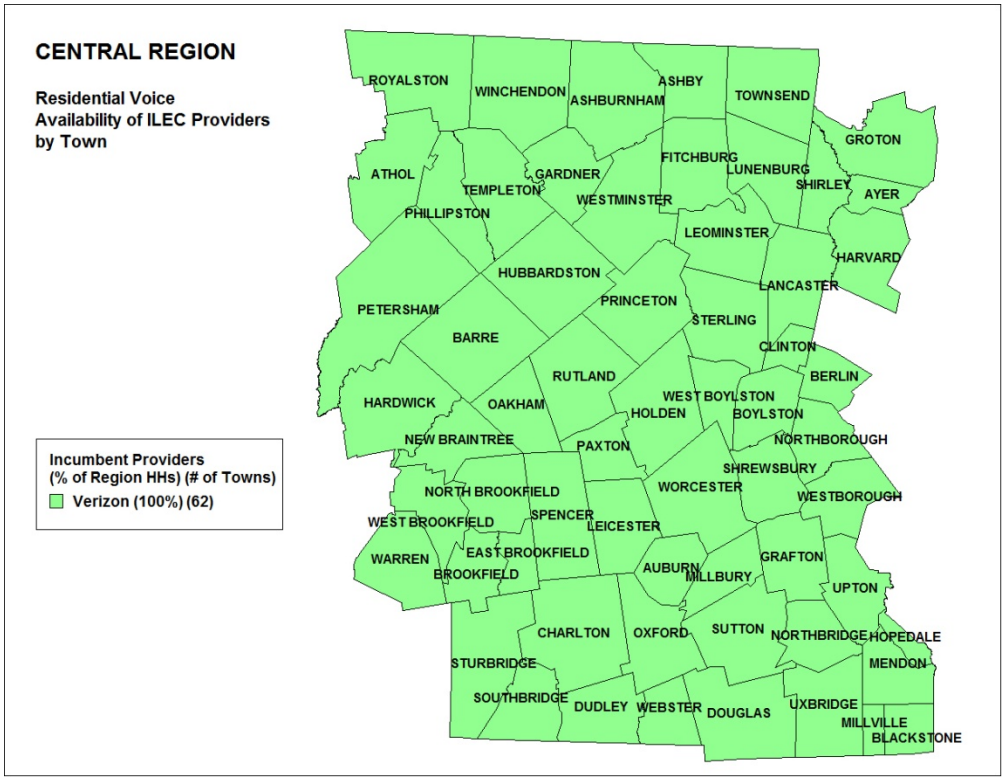


Figure CE-2: Availability of Cable Voice Providers, by Town, December 2008

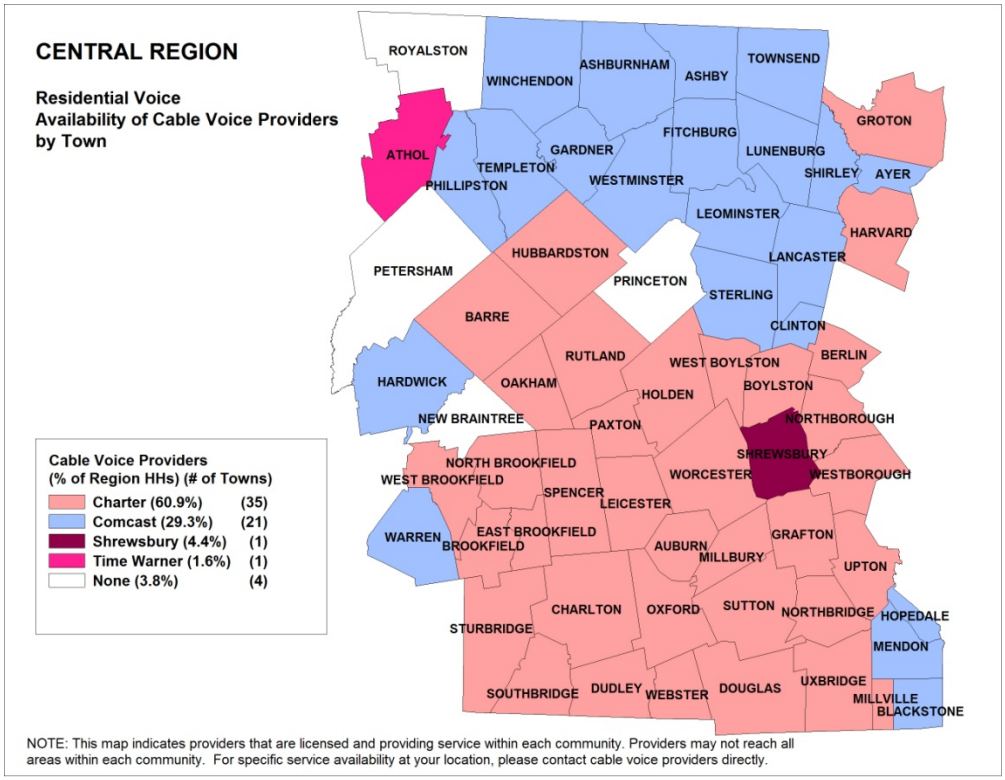


Figure CE-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

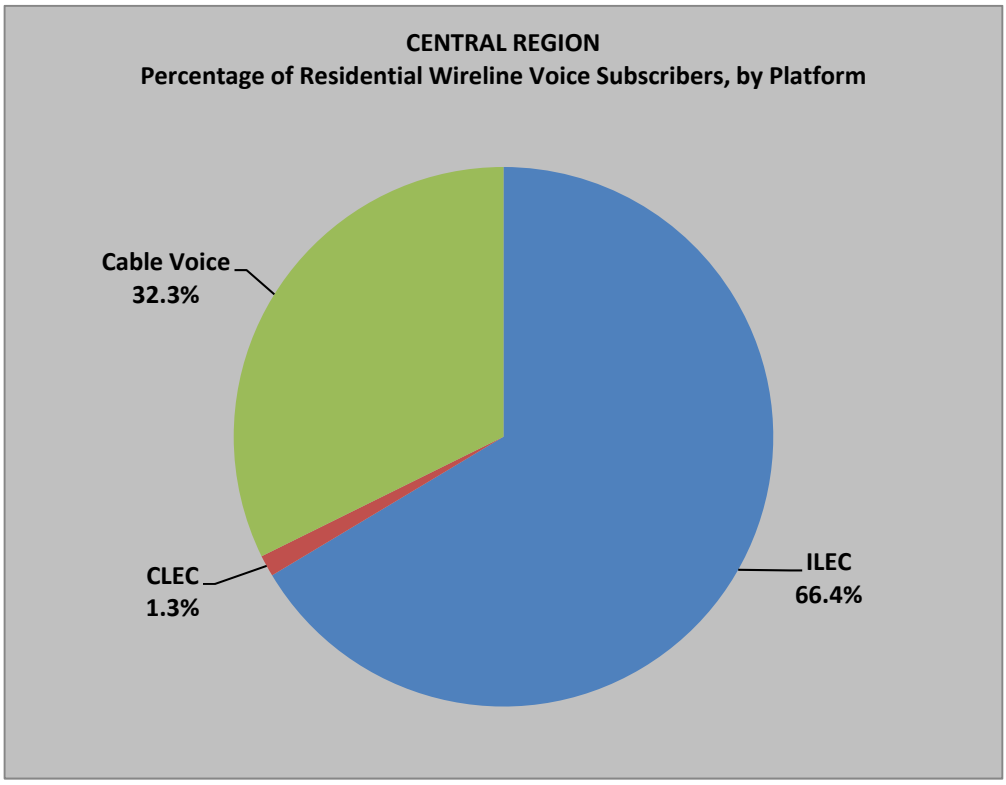


Figure CE-4: Verizon's Average Annual Trouble Reports, 2005-2008

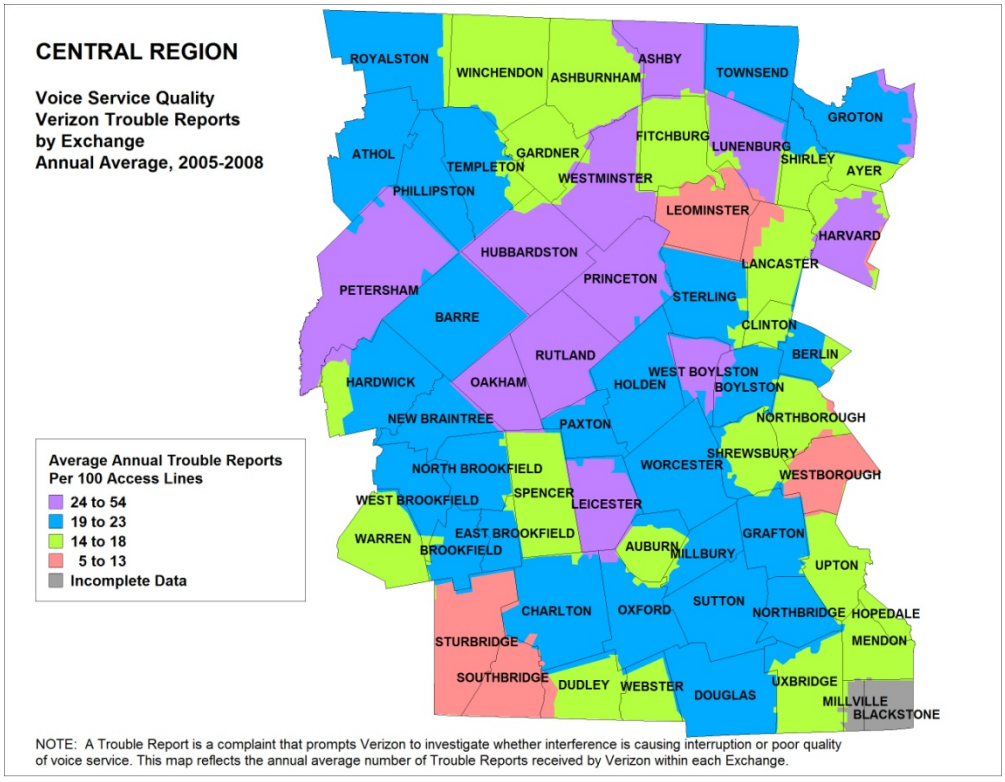
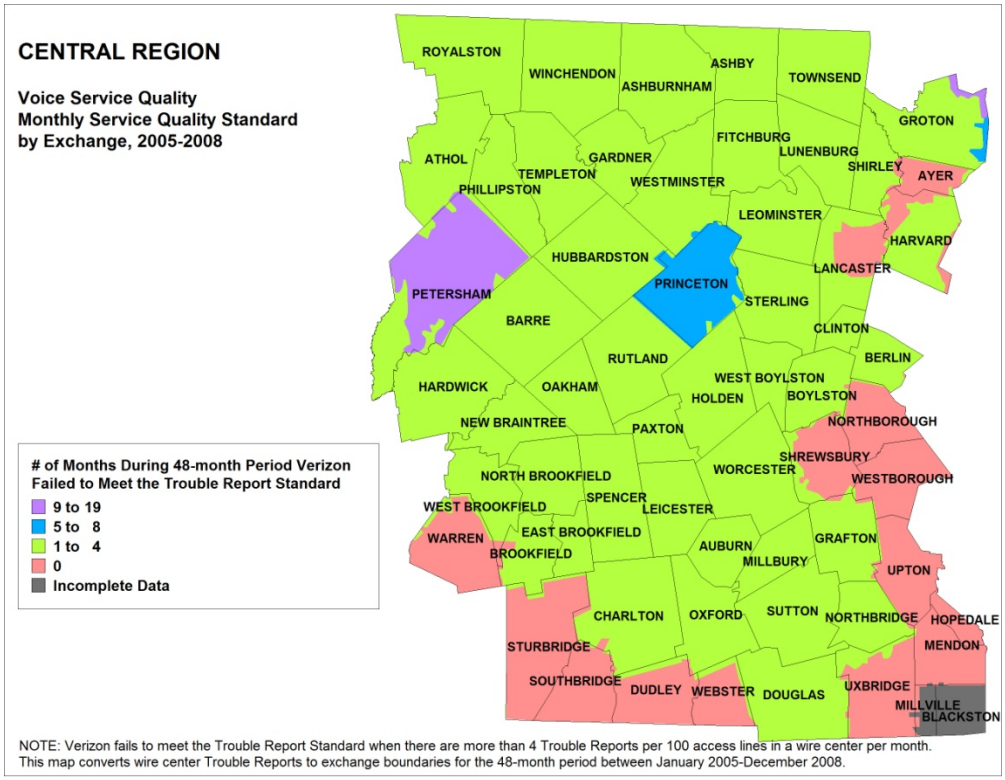


Figure CE-5: Verizon's Monthly Service Quality Standard, 2005-2008



II. Business Voice

Figure CE-6: Business Voice Provision by Number of CLEC Providers, December 2007

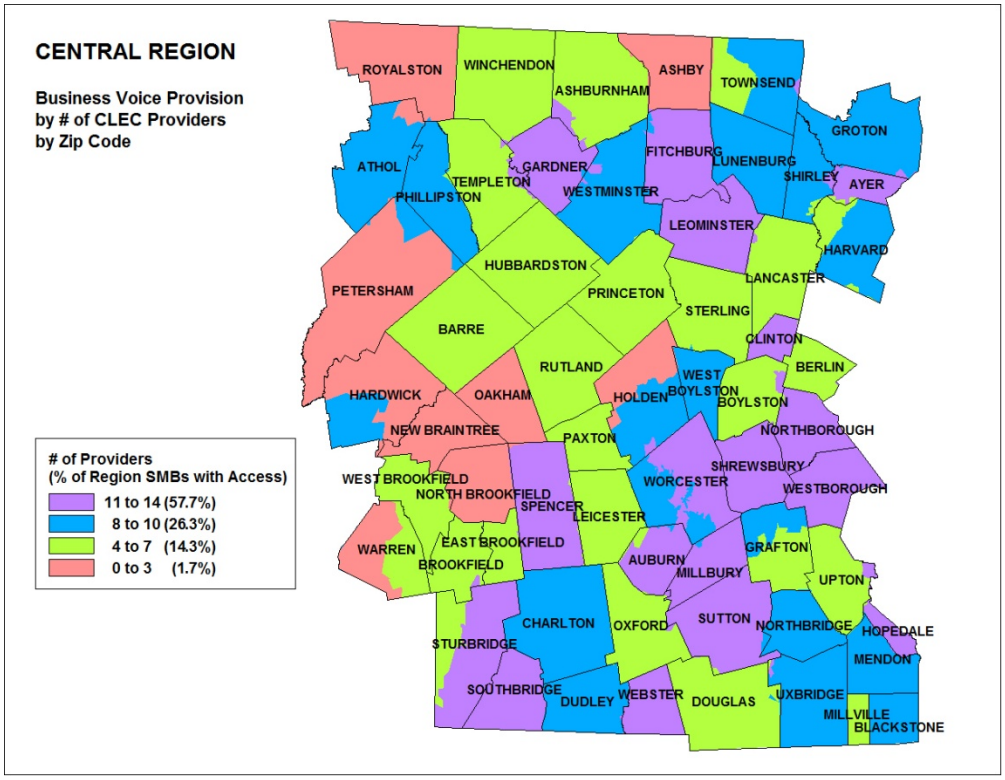


Figure CE-7: Business Voice Provision by Number of Resale Providers, December 2007

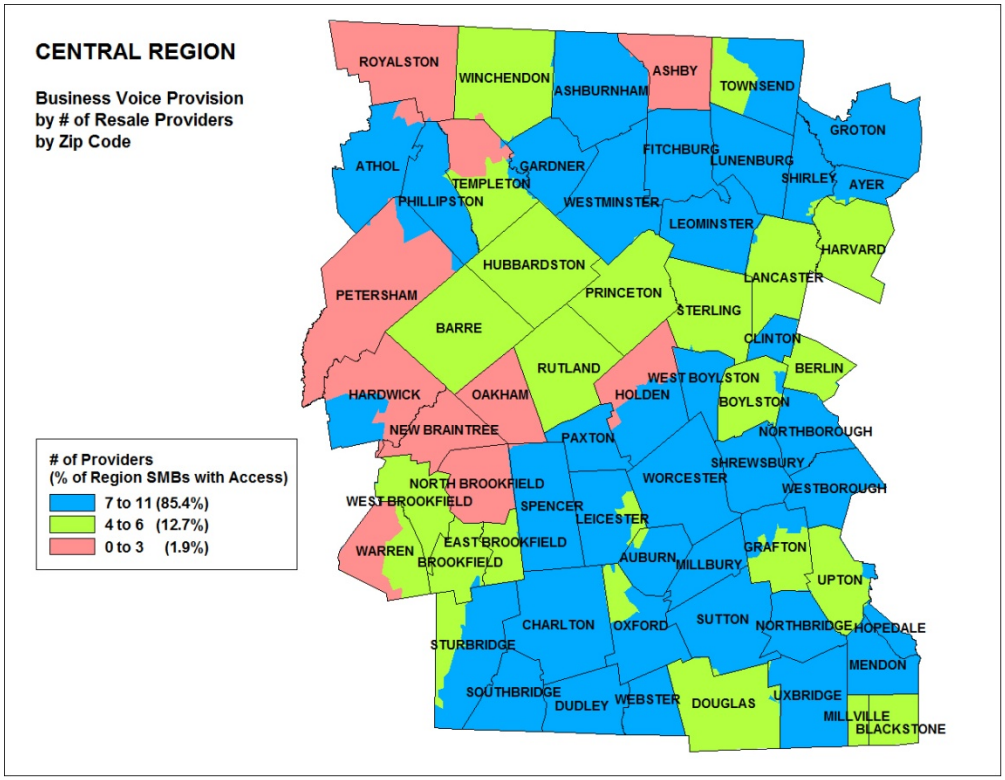


Figure CE-8: Business Voice Provision by Number of Leased Facilities Providers, December 2007

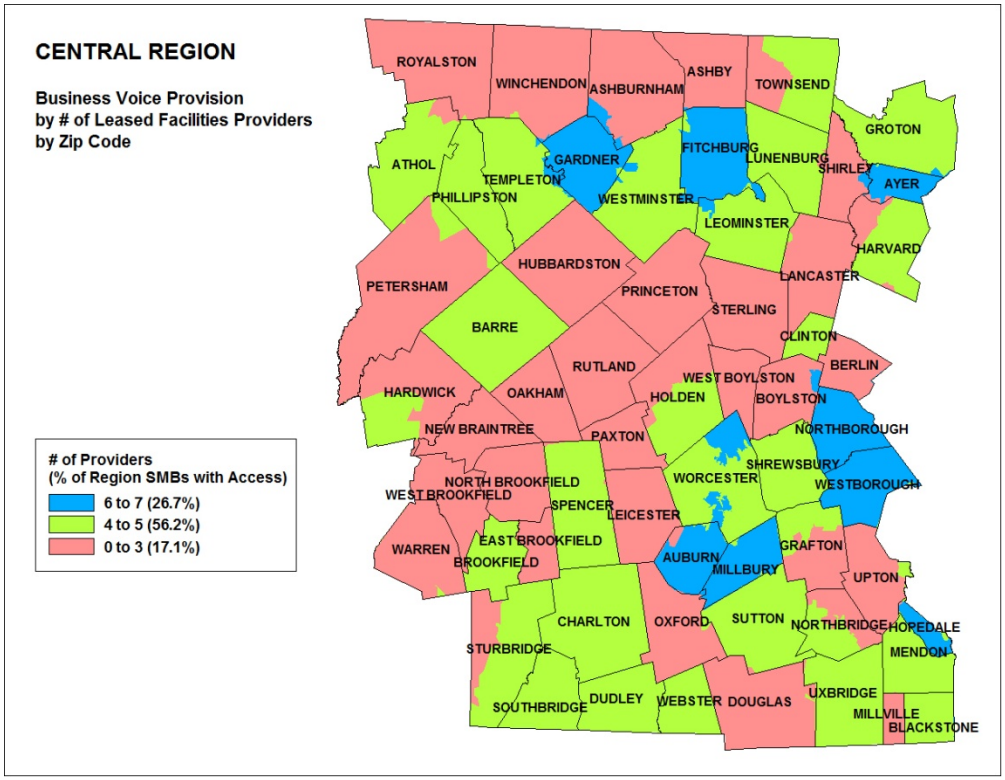
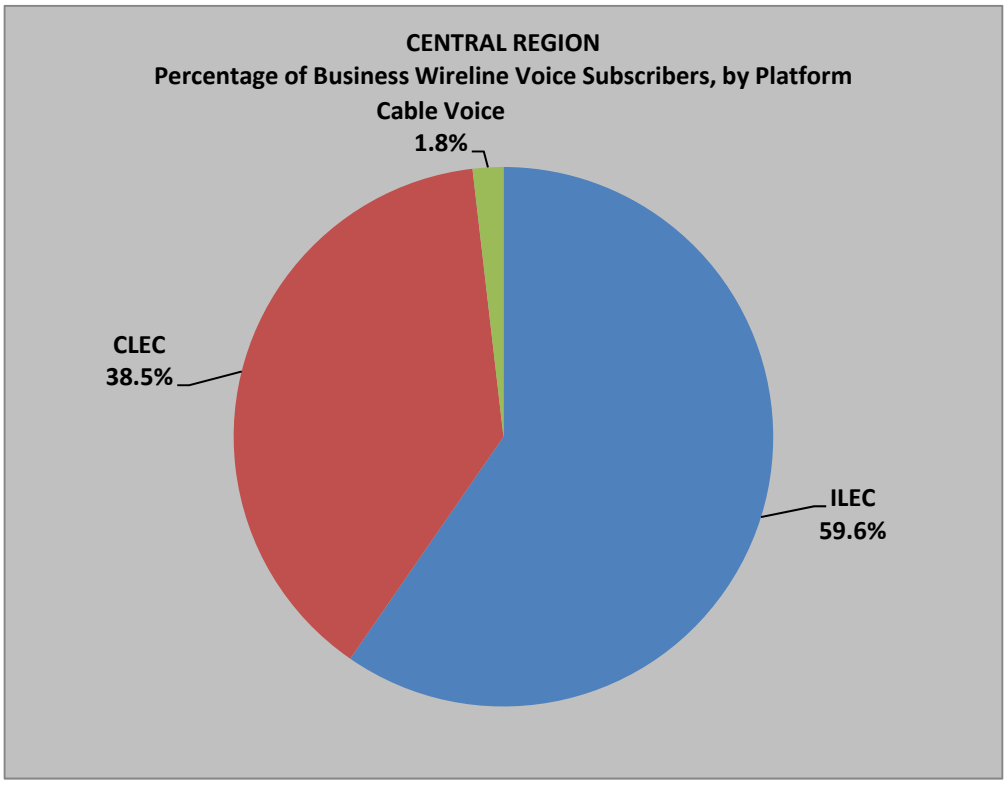


Figure CE-9: Market Shares for Business Voice Services by Platform, December 2008



III. Wireless Voice

Figure CE-10: Availability of Wireless Voice by Number of Providers, December 2008

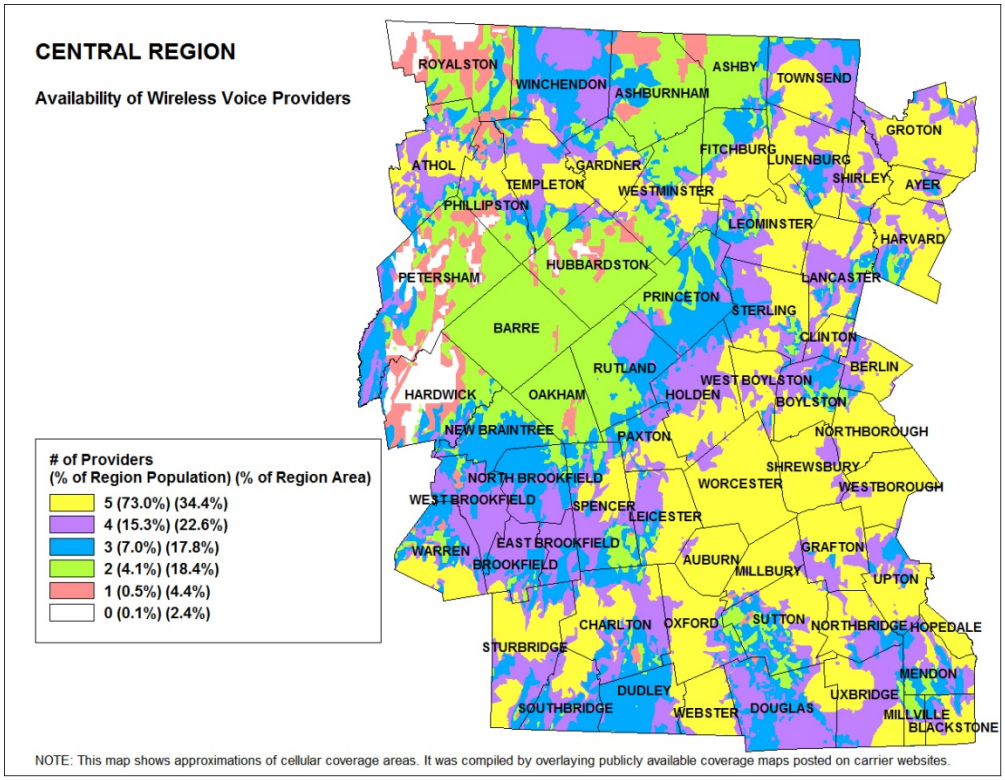
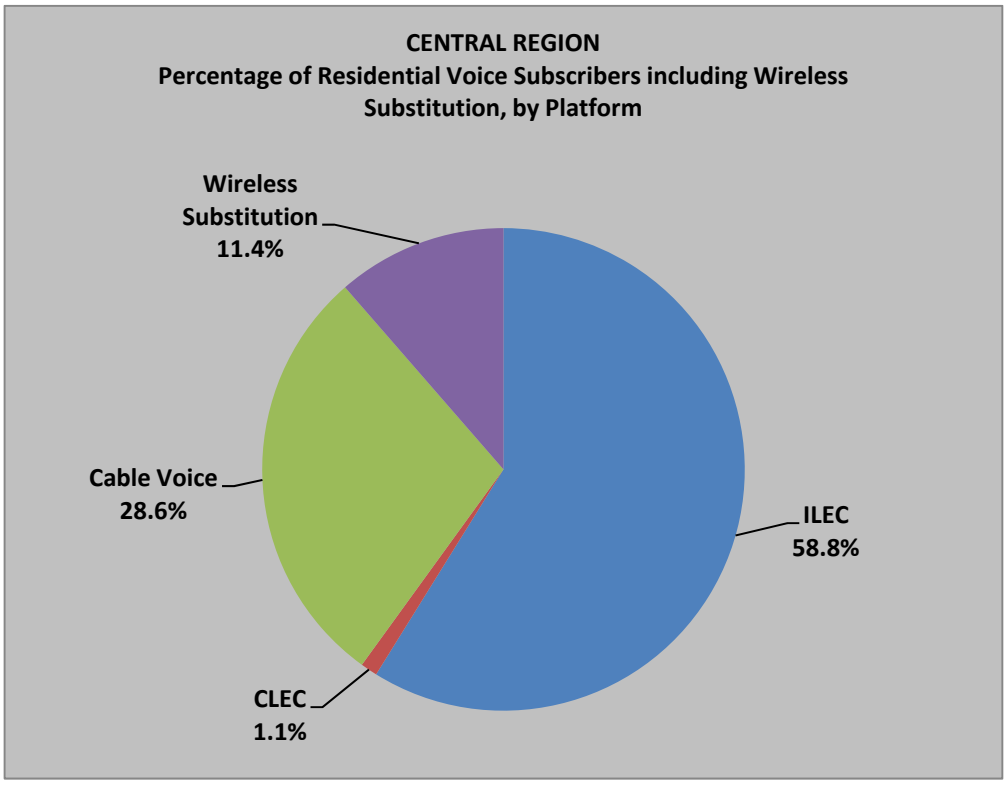


Figure CE-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008



IV. Cable Video

Figure CE-12: Incumbent Cable Video Service Providers, 2008

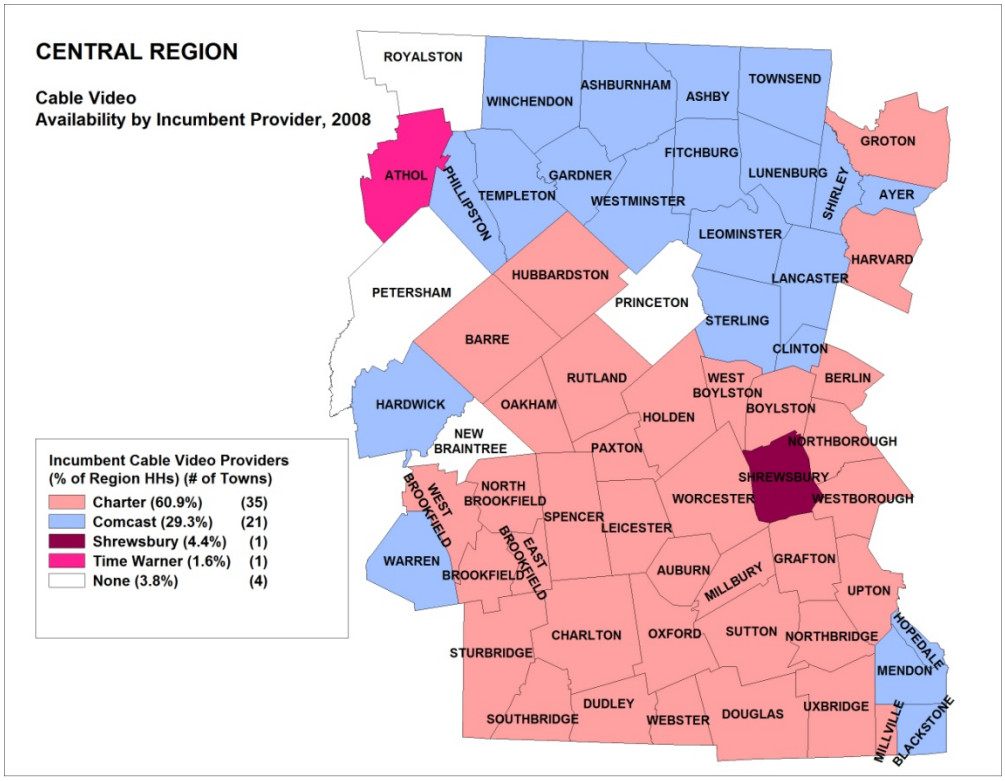


Figure CE-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008

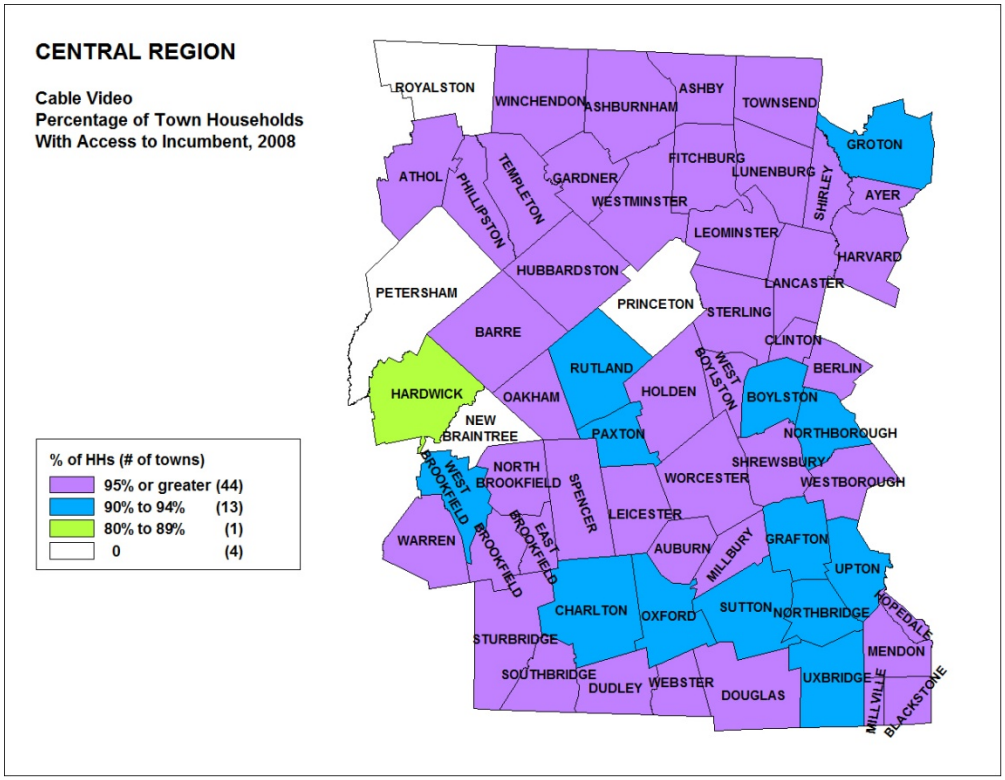


Figure CE-14: Active Cable Video Service Providers, December 2007

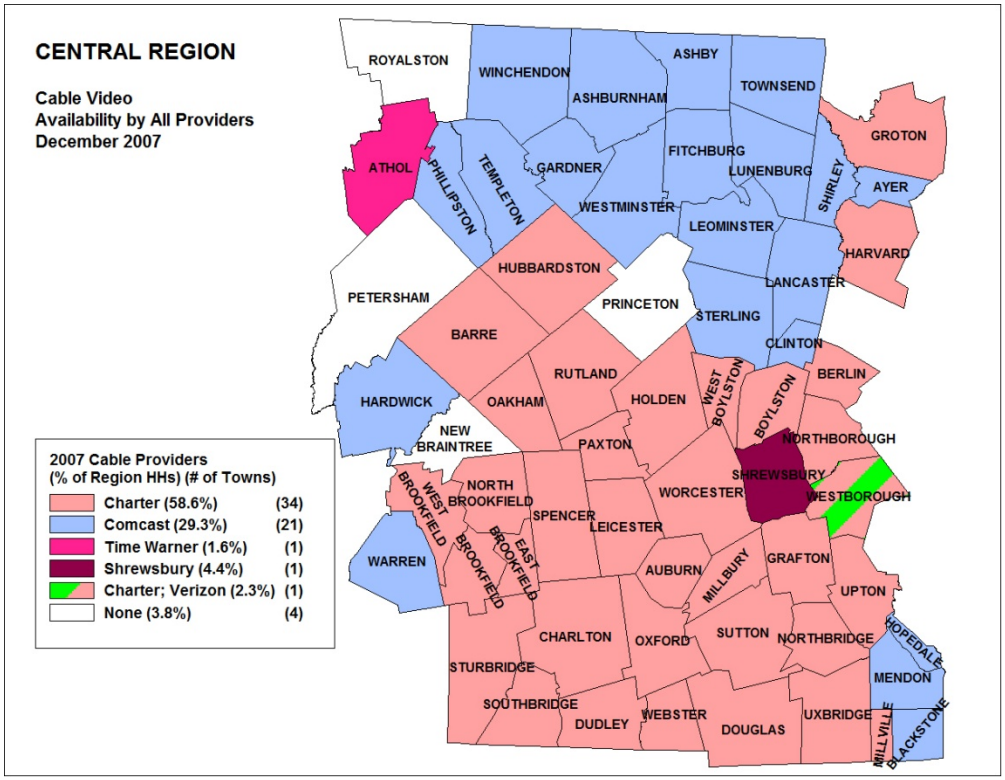


Figure CE-15: Active Cable Video Service Providers, December 2008

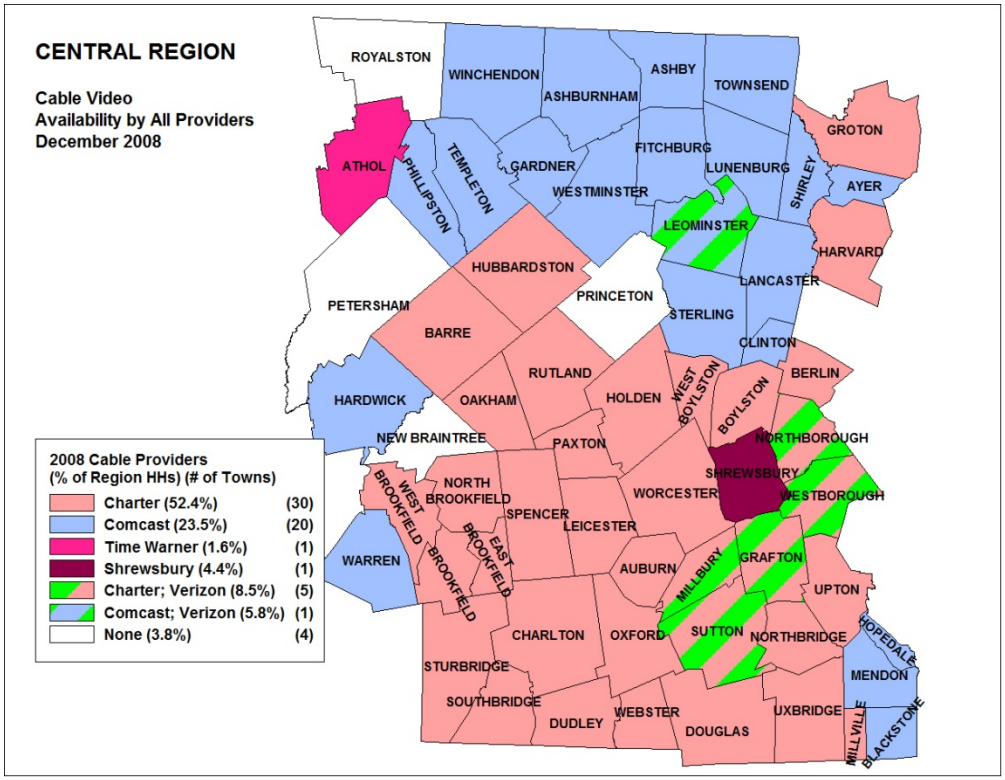


Figure CE-16: Active Cable Video Service Providers, June 2009

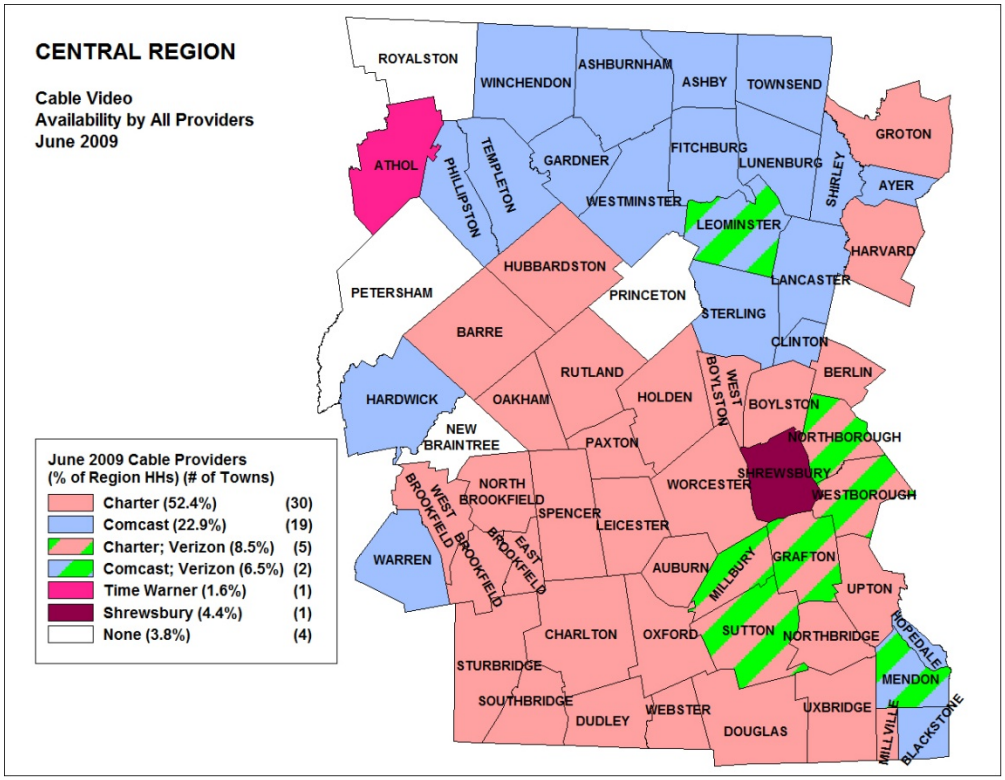
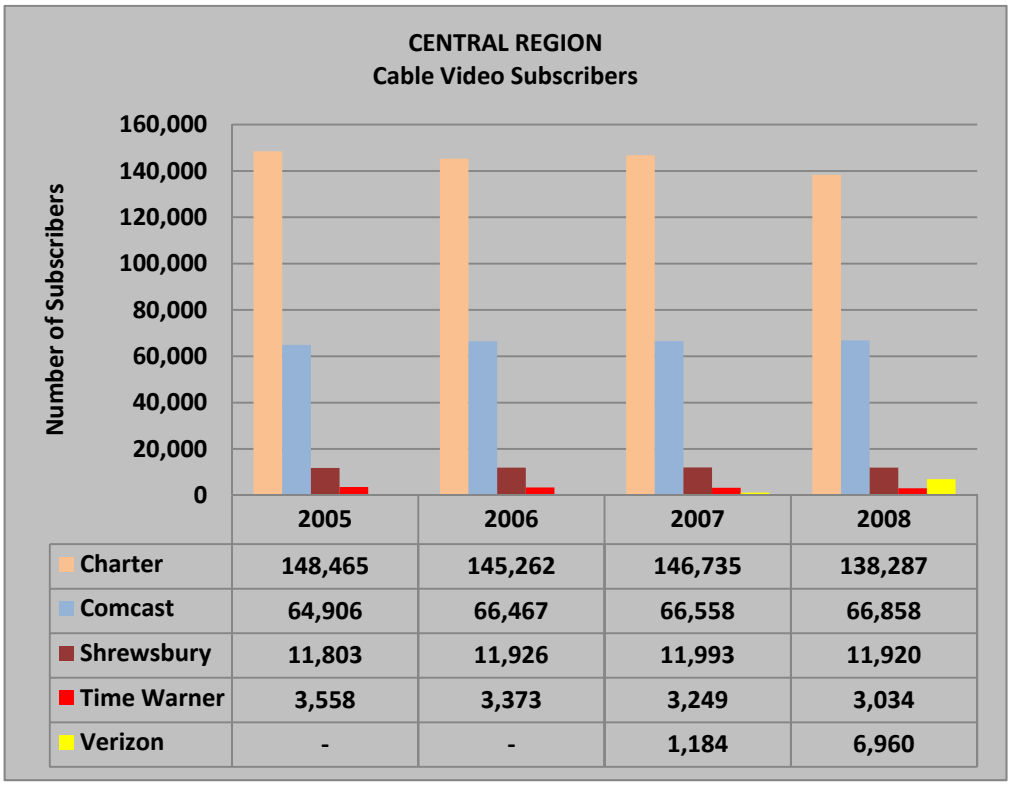


Figure CE-17: Cable Video Subscribers, by Provider, 2005-2008



	2005	2006	2007	2008
Charter	148,465	145,262	146,735	138,287
Comcast	64,906	66,467	66,558	66,858
Shrewsbury	11,803	11,926	11,993	11,920
Time Warner	3,558	3,373	3,249	3,034
Verizon	-	-	1,184	6,960

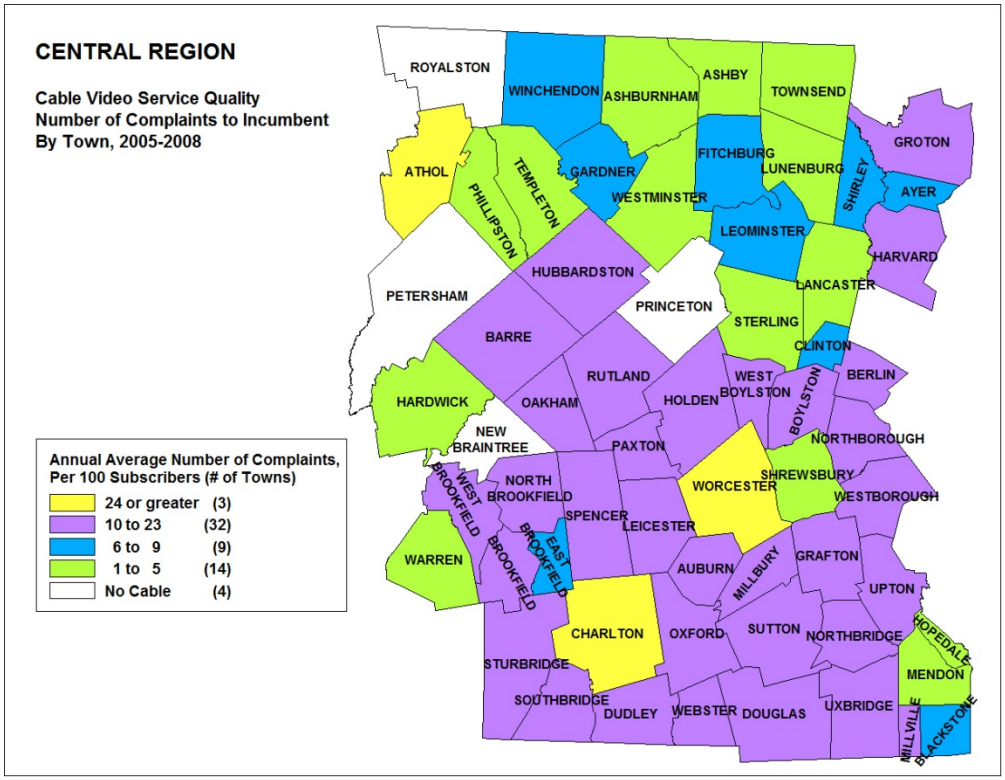



Figure CE-18: Incumbent Cable Video Provider Complaints, 2005-2008