Southeast

I. Residential Voice

Figure SE-1: Availability of ILEC Voice Providers, by Town, December 2008

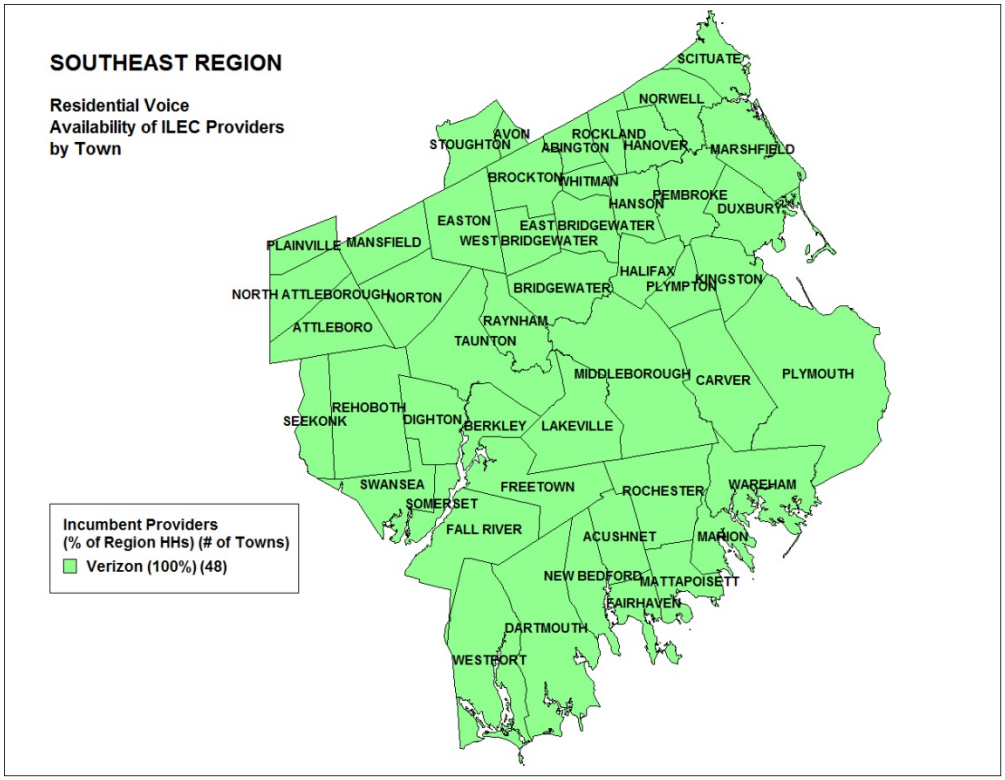


Figure SE-2: Availability of Cable Voice Providers, by Town, December 2008

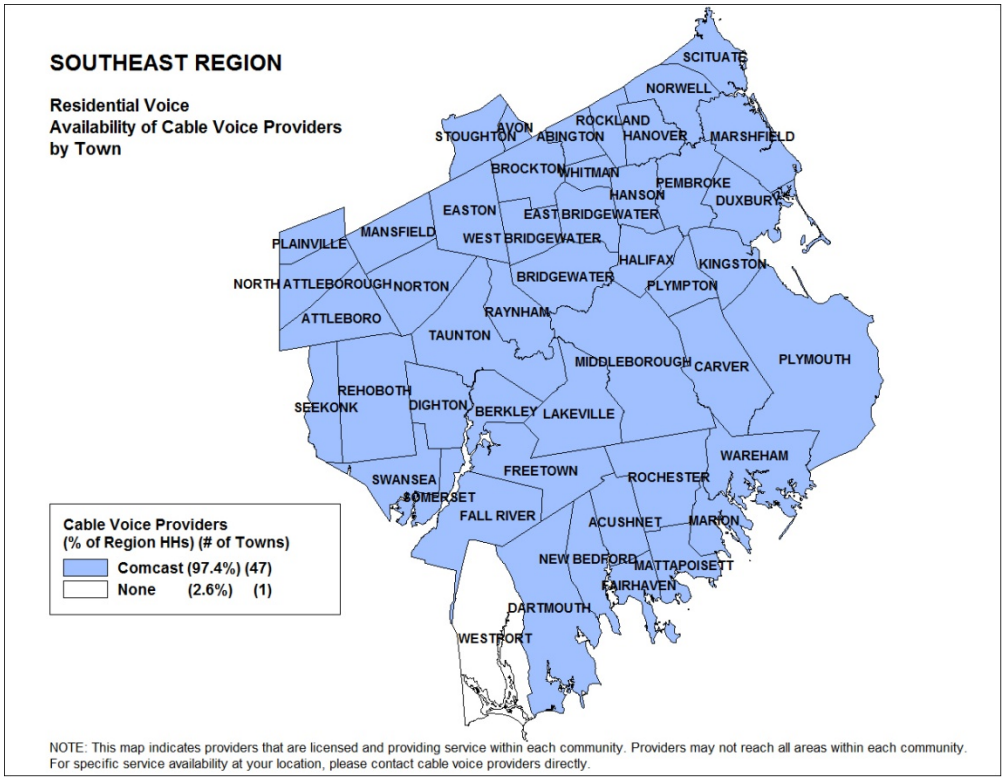


Figure SE-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

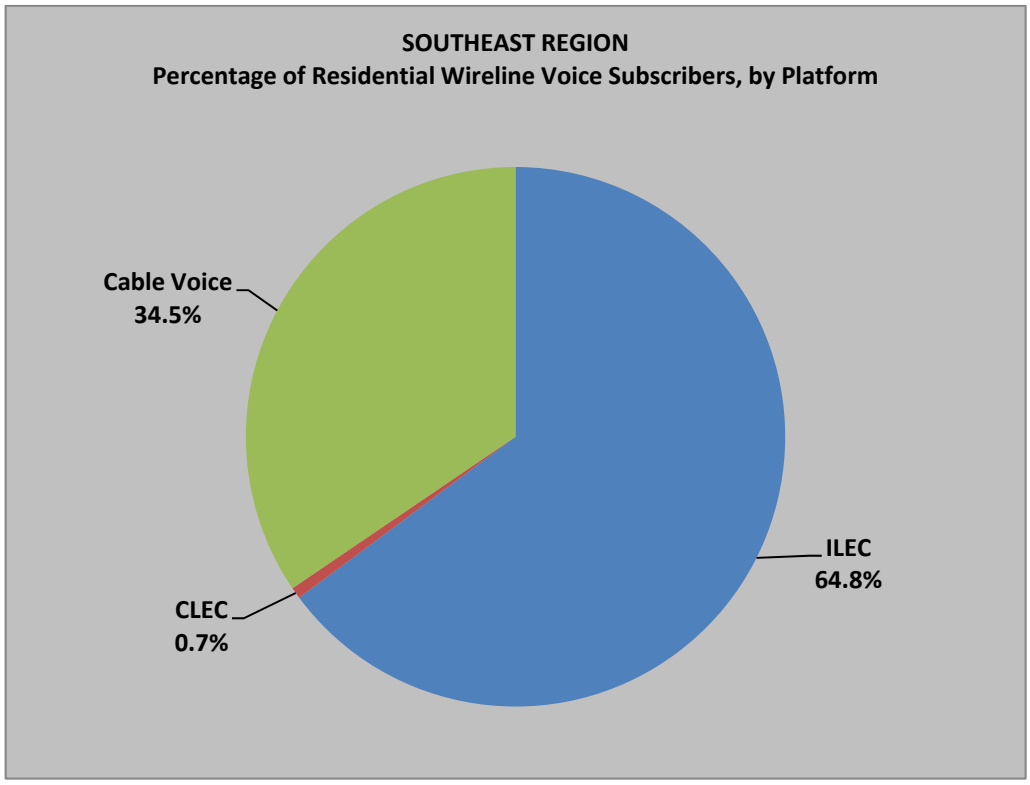


Figure SE-4: Verizon's Average Annual Trouble Reports, 2005-2008

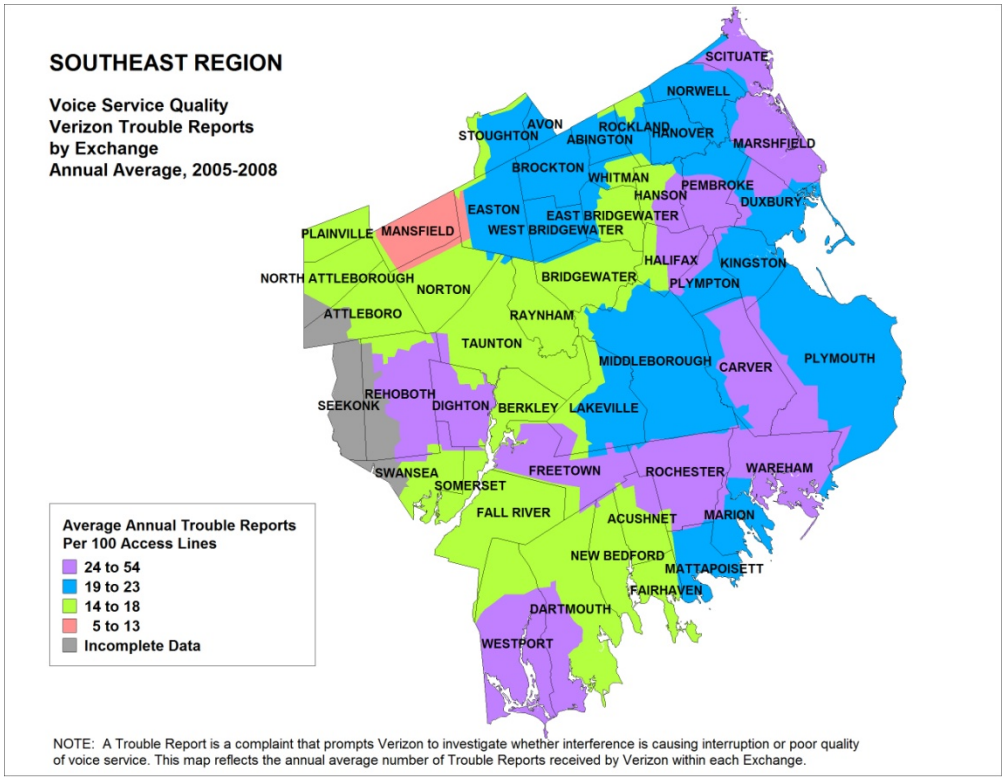
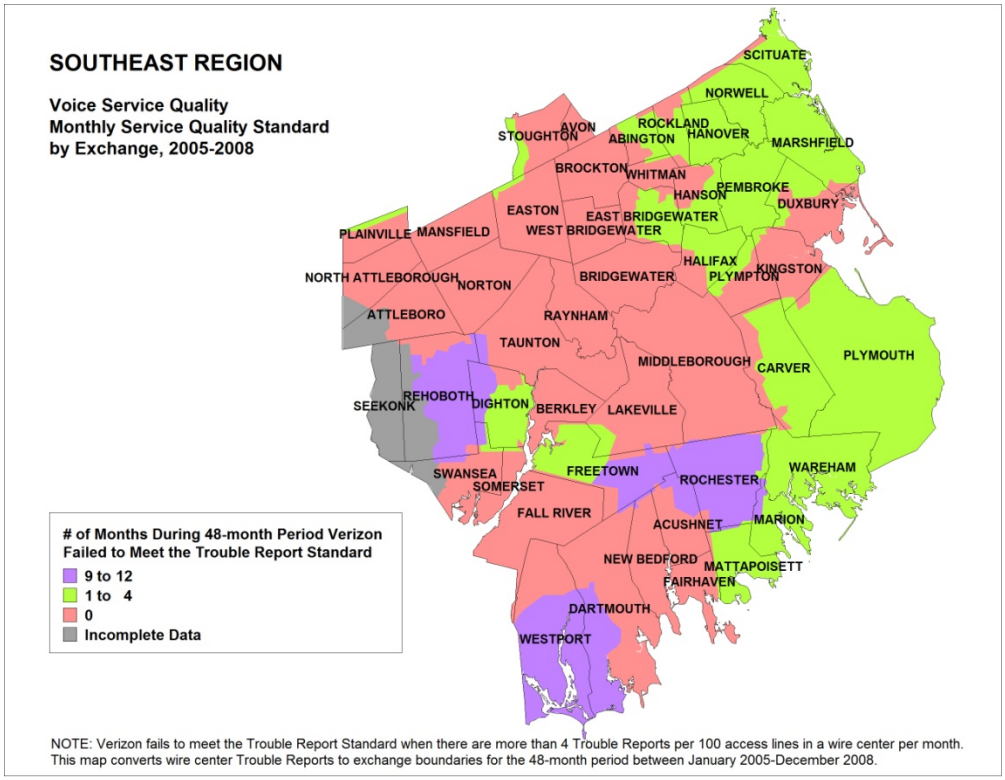


Figure SE-5: Verizon's Monthly Service Quality Standard, 2005-2008



II. Business Voice

Figure SE-6: Business Voice Provision by Number of CLEC Providers, December 2007

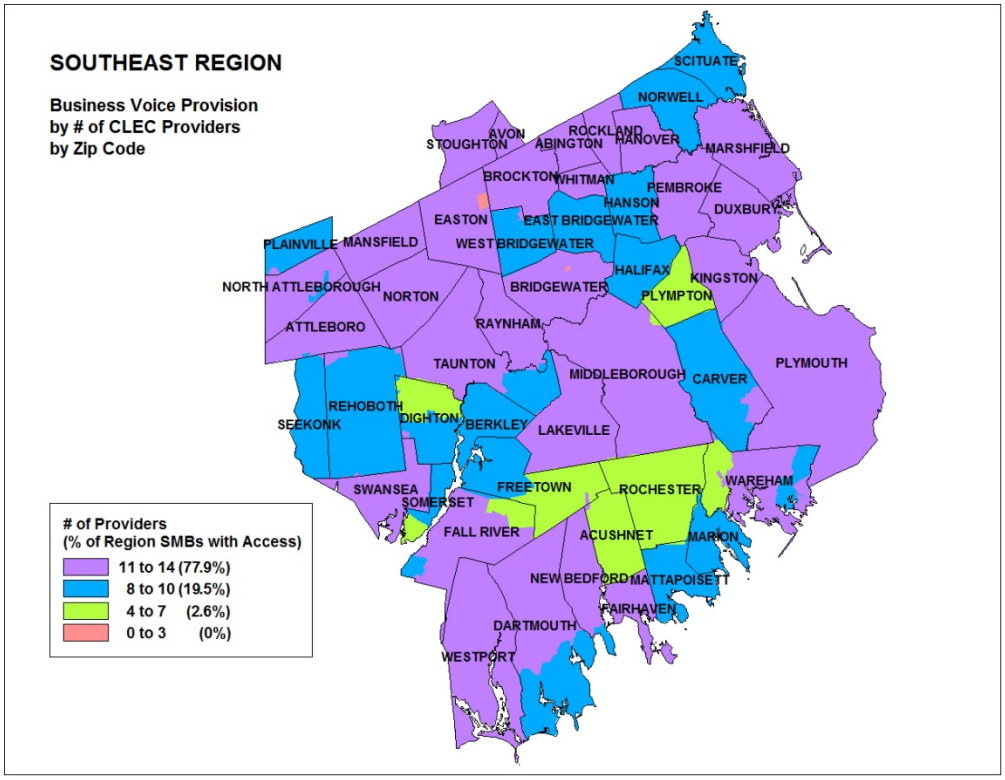


Figure SE-7: Business Voice Provision by Number of Resale Providers, December 2007

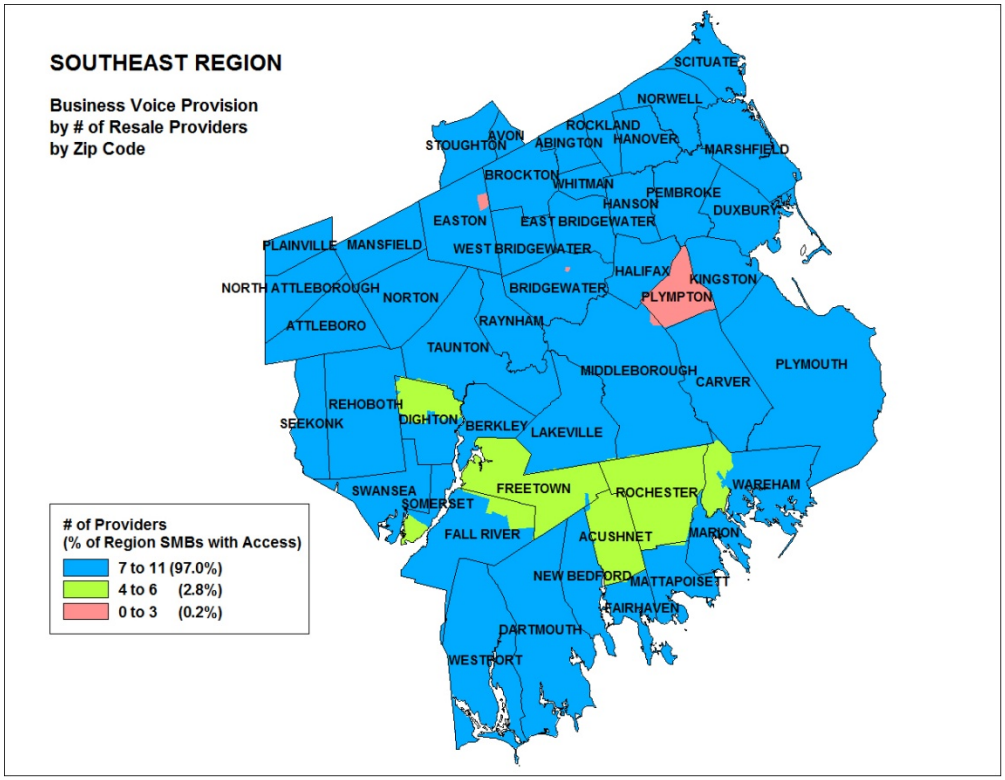


Figure SE-8: Business Voice Provision by Number of Leased Facilities Providers, December 2007

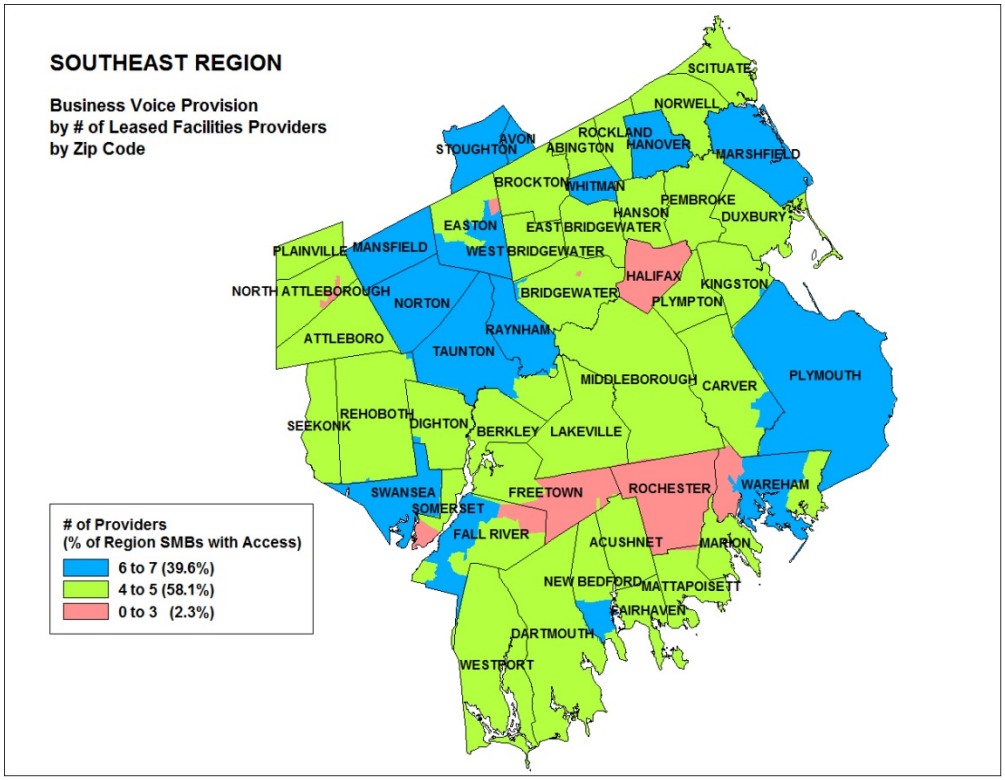
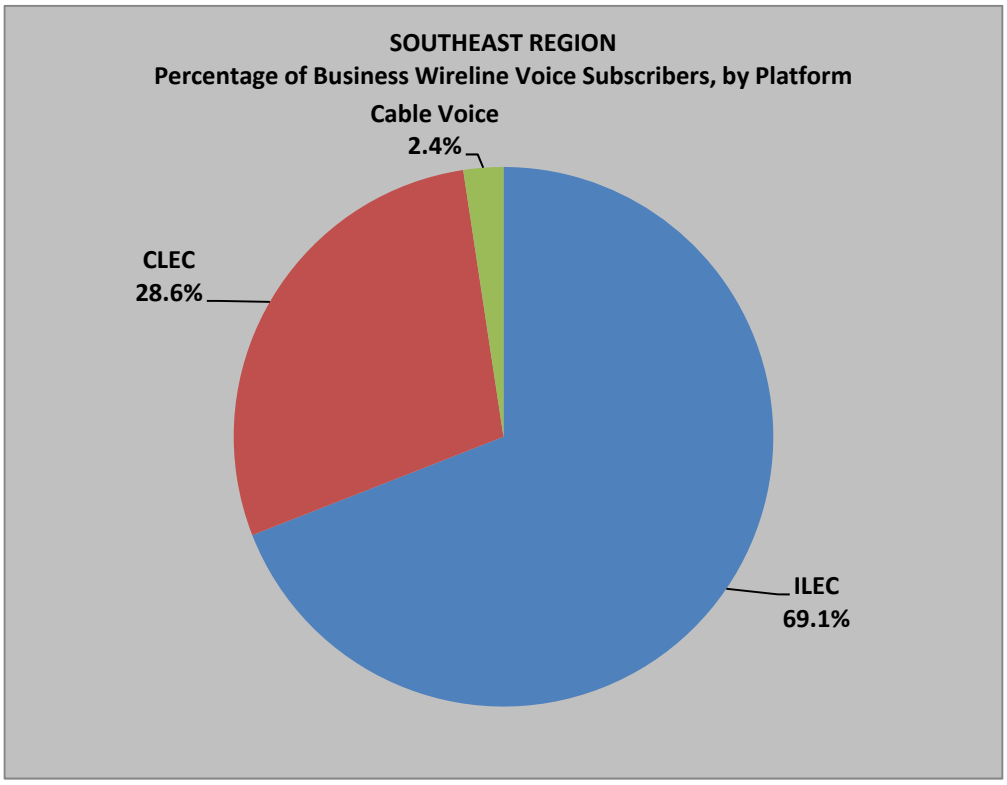


Figure SE-9: Market Shares for Business Voice Services by Platform, December 2008



III. Wireless Voice

Figure SE-10: Availability of Wireless Voice by Number of Providers, December 2008

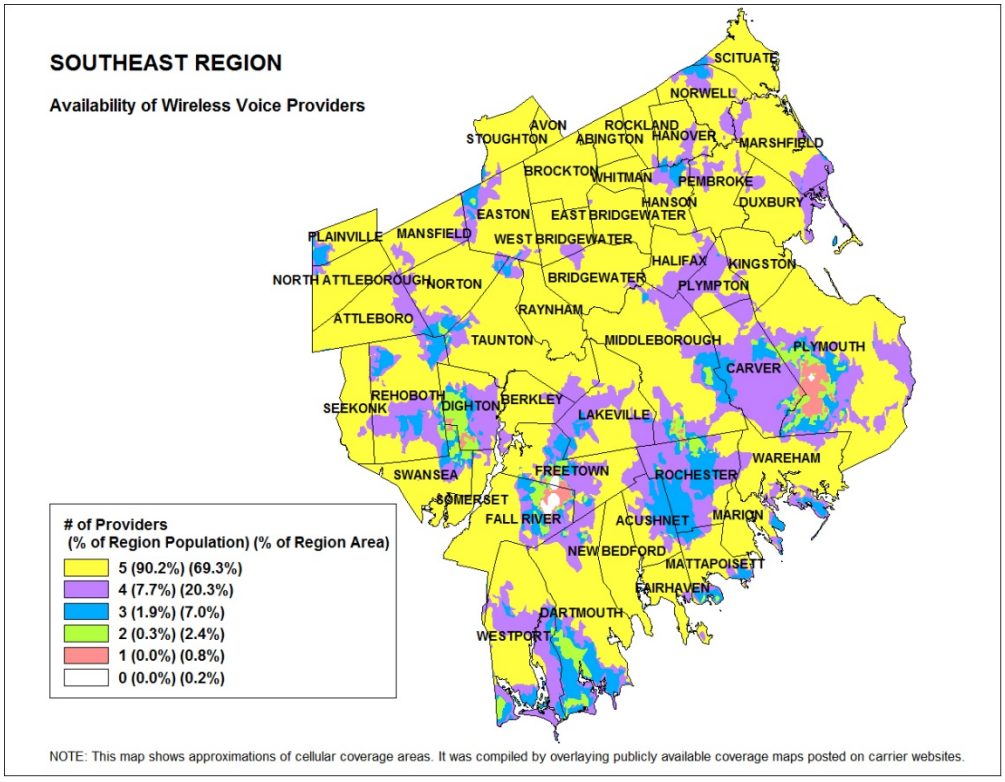
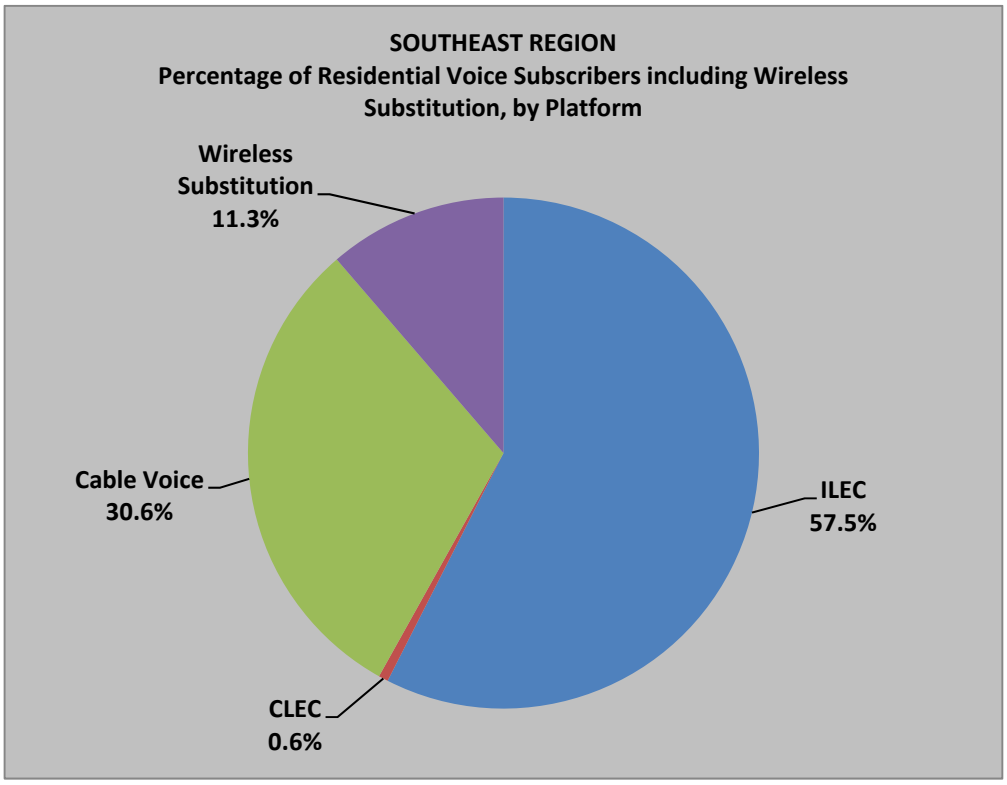


Figure SE-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008



IV. Cable Video

Figure SE-12: Incumbent Cable Video Service Providers, 2008

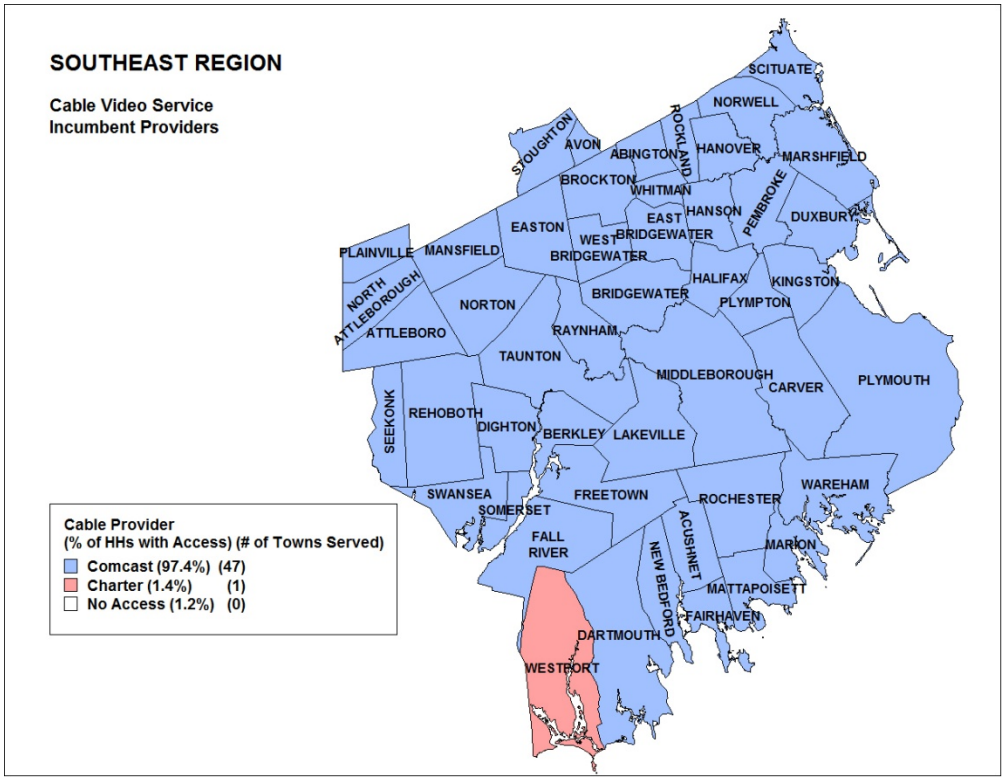


Figure SE-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008

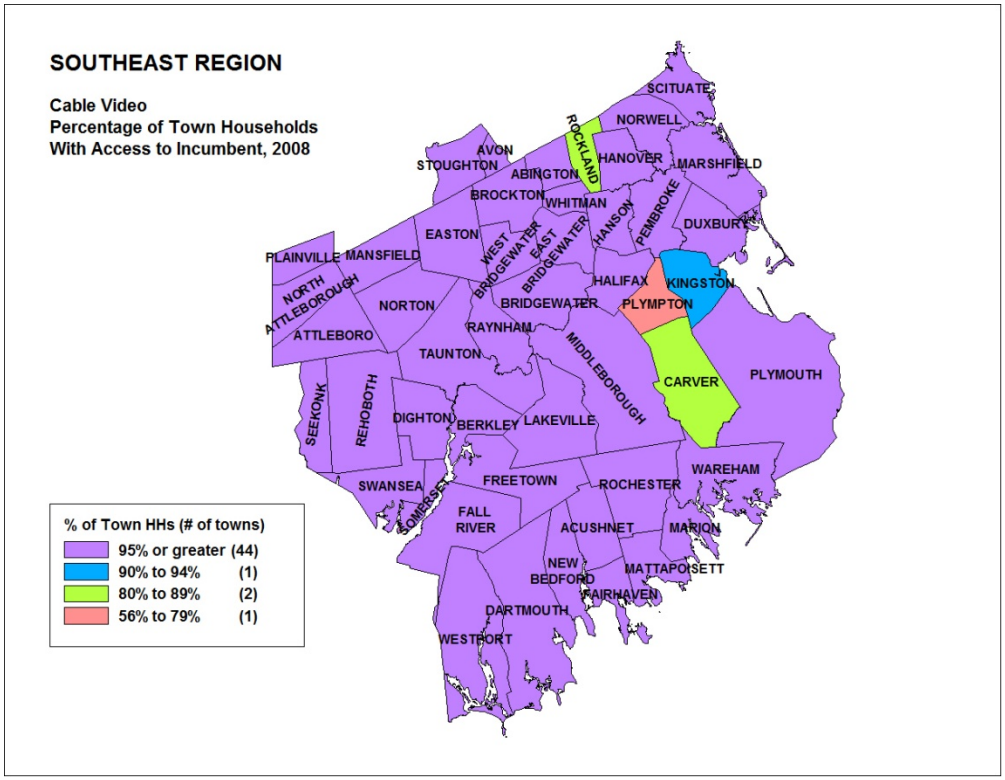


Figure SE-14: Active Cable Video Service Providers, December 2007

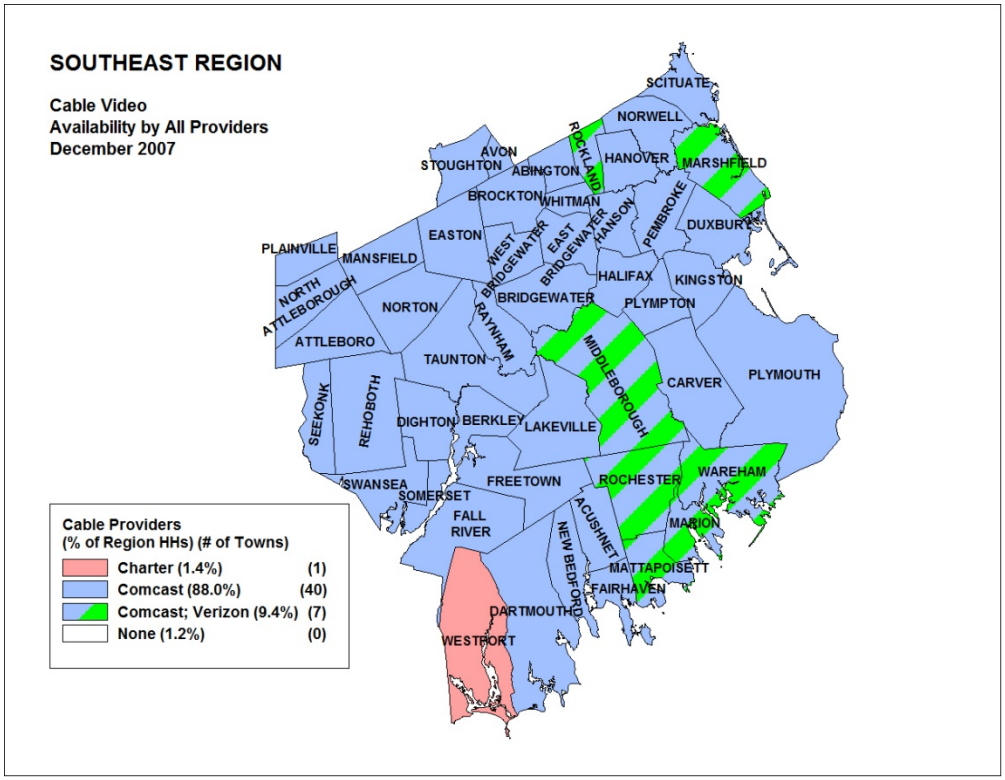


Figure SE-15: Active Cable Video Service Providers, December 2008

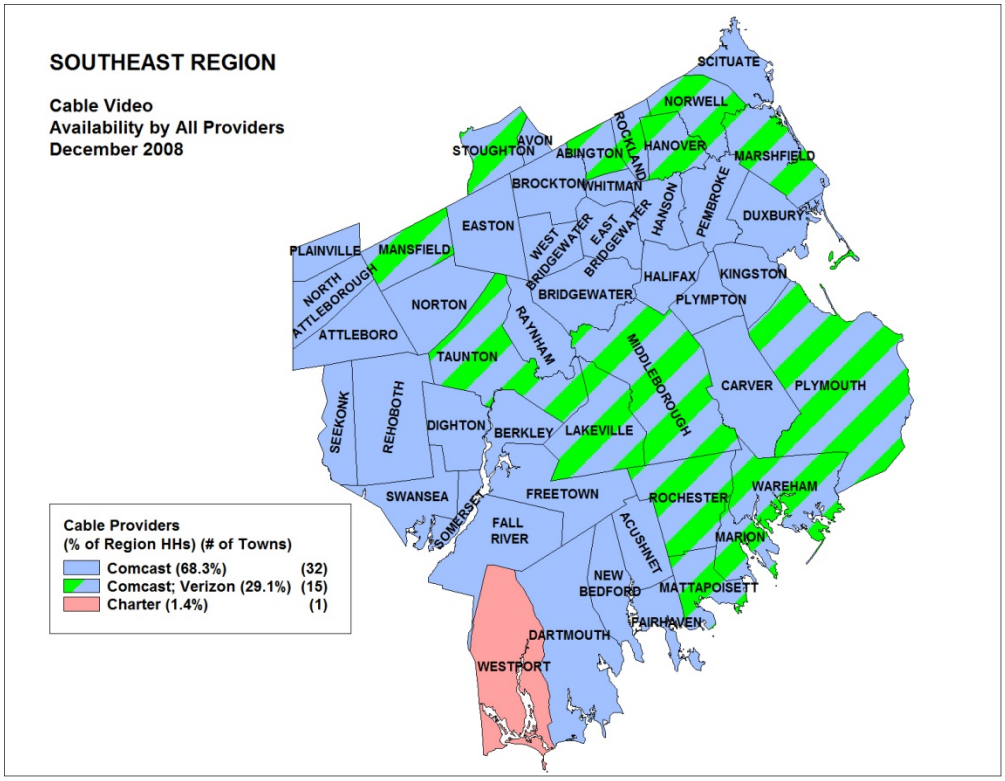


Figure SE-16: Active Cable Video Service Providers, June 2009

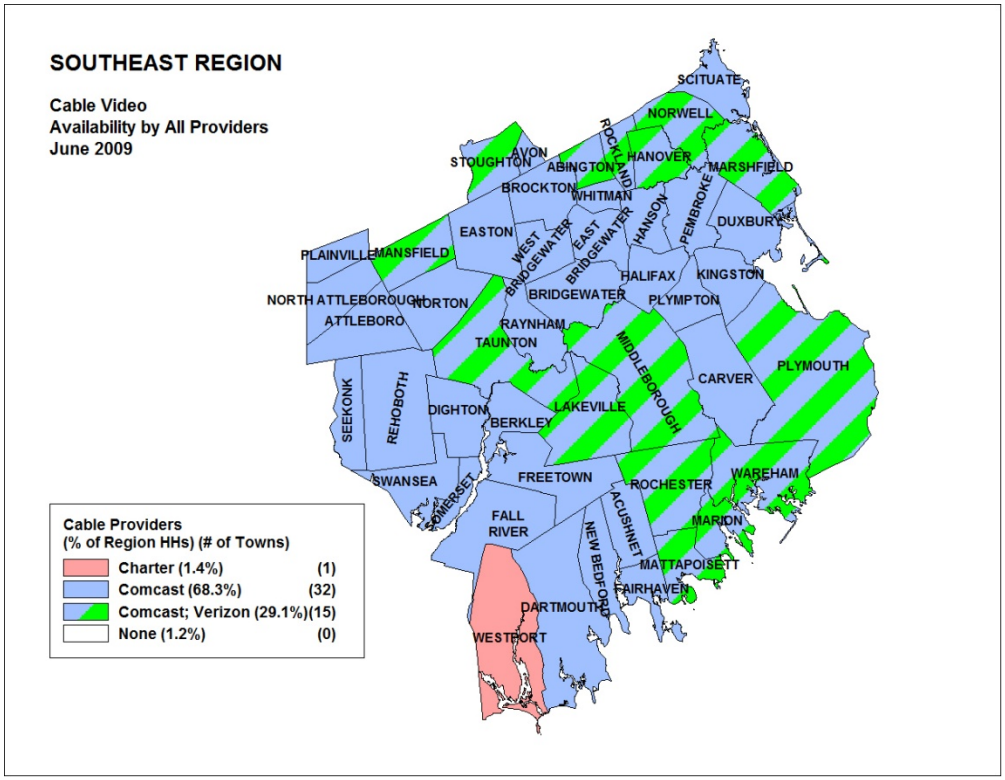
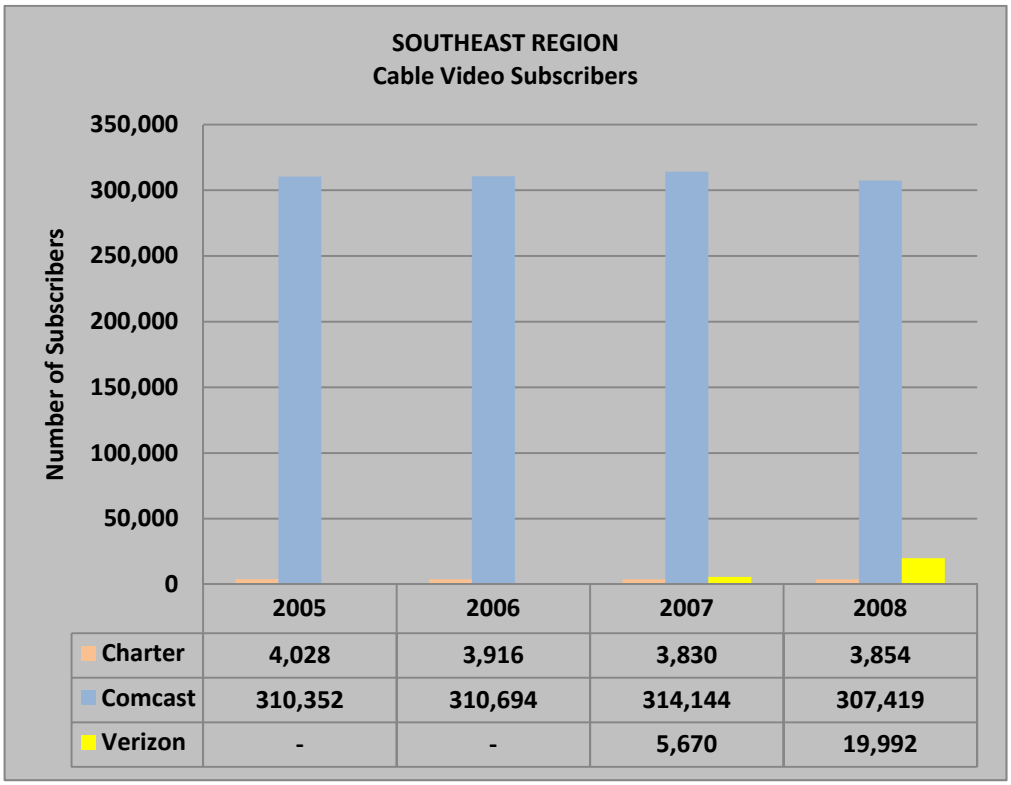


Figure SE-17: Cable Video Subscribers, by Provider, 2005-2008



	2005	2006	2007	2008
Charter	4,028	3,916	3,830	3,854
Comcast	310,352	310,694	314,144	307,419
Verizon	-	-	5,670	19,992

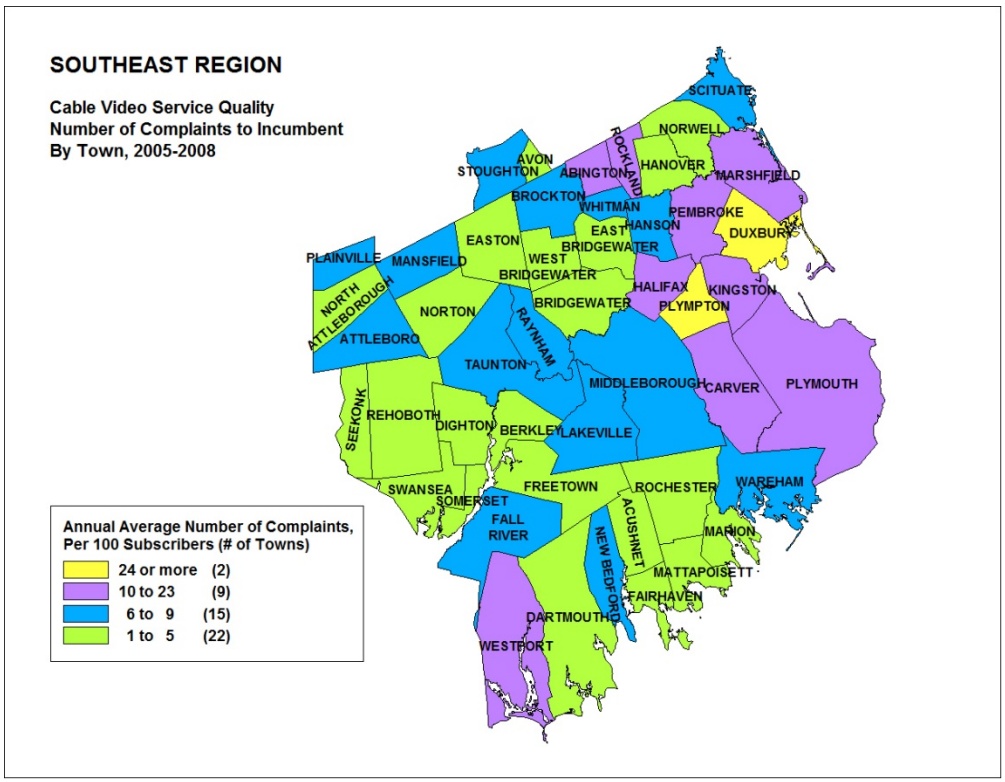



Figure SE-18: Incumbent Cable Video Provider Complaints, 2005-2008