Northeast

I. Residential Voice

Figure NE-1: Availability of ILEC Voice Providers, by Town, December 2008

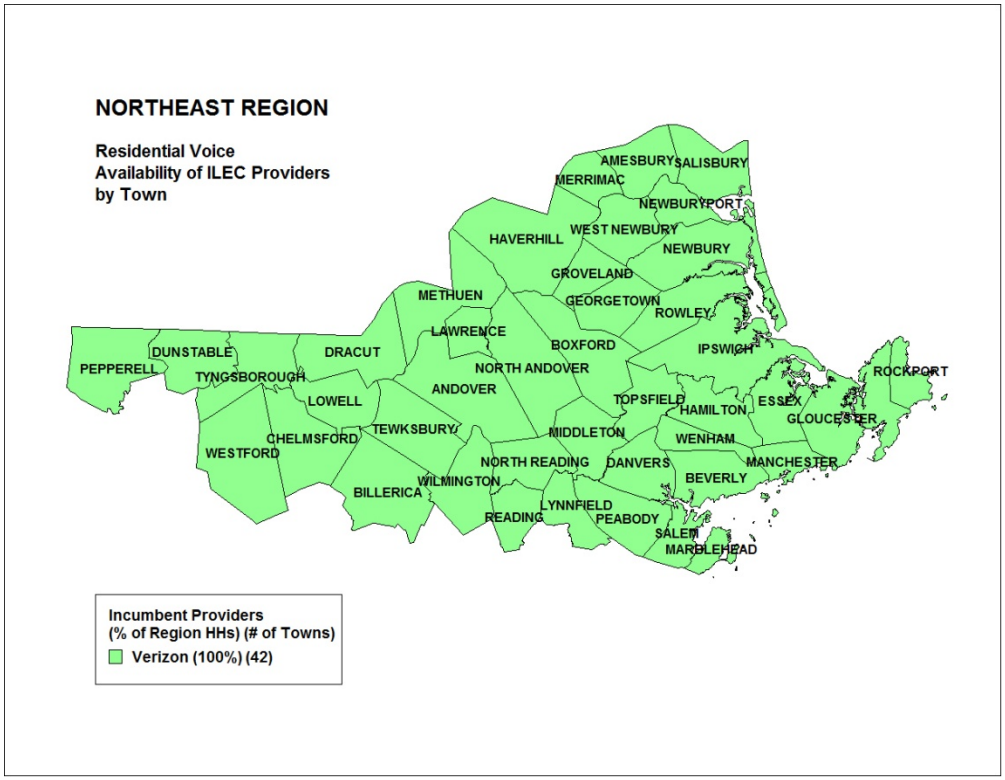


Figure NE-2: Availability of Cable Voice Providers, by Town, December 2008

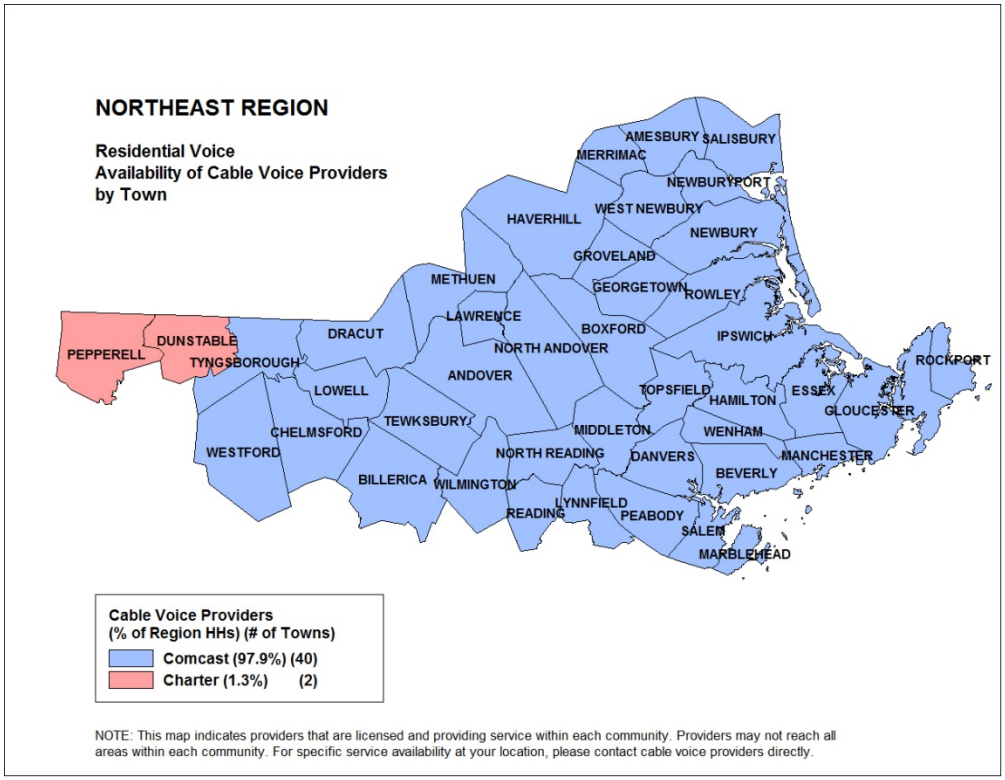


Figure NE-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

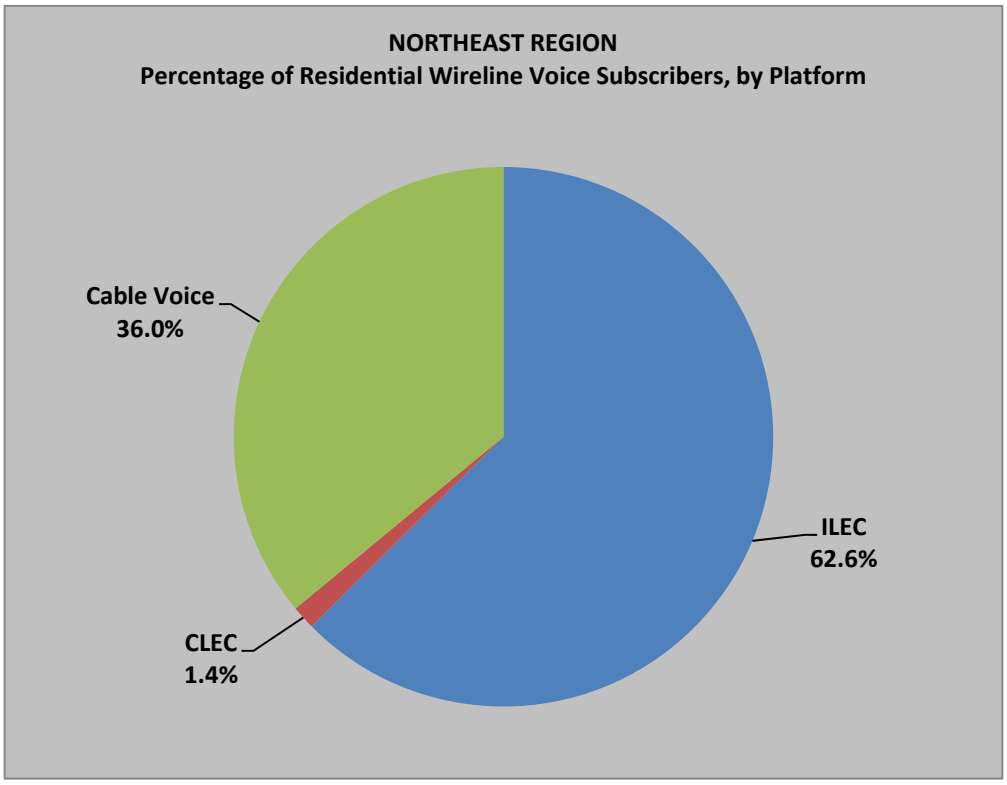


Figure NE-4: Verizon's Average Annual Trouble Reports, 2005-2008

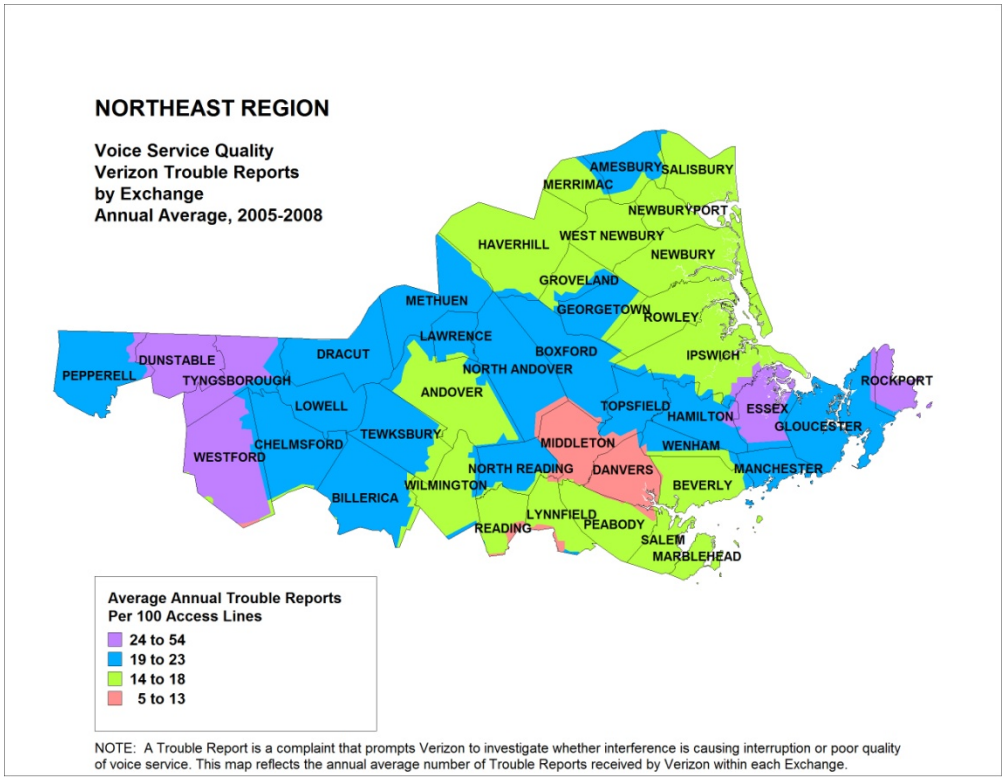
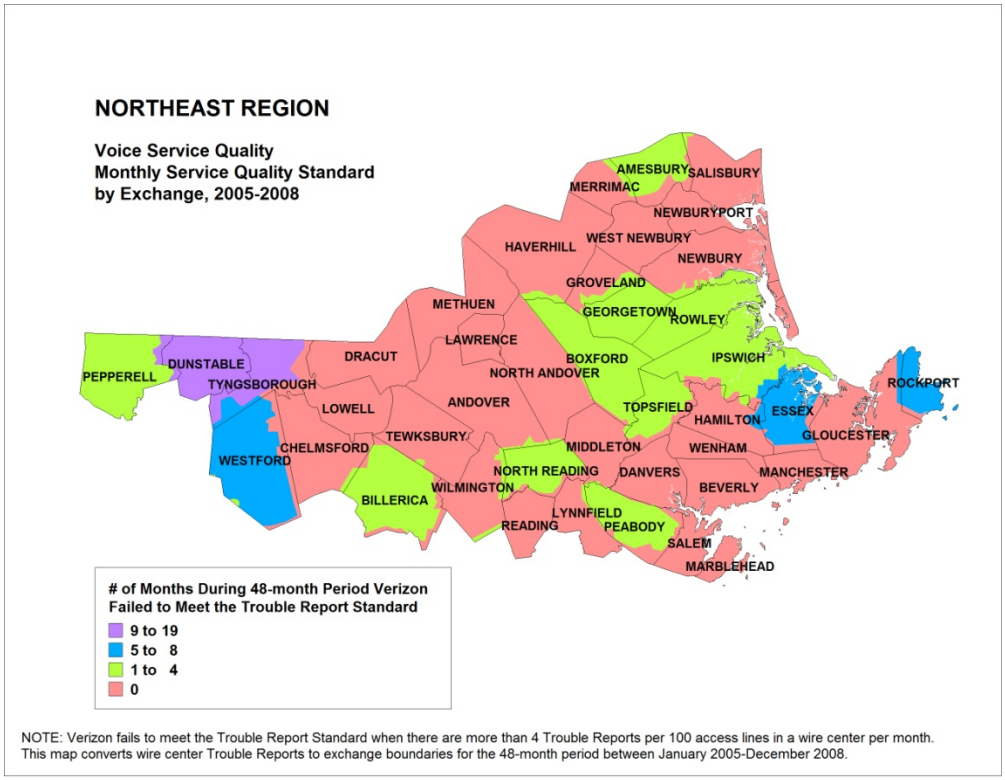


Figure NE-5: Verizon's Monthly Service Quality Standard, 2005-2008



II. Business Voice

Figure NE-6: Business Voice Provision by Number of CLEC Providers, December 2007

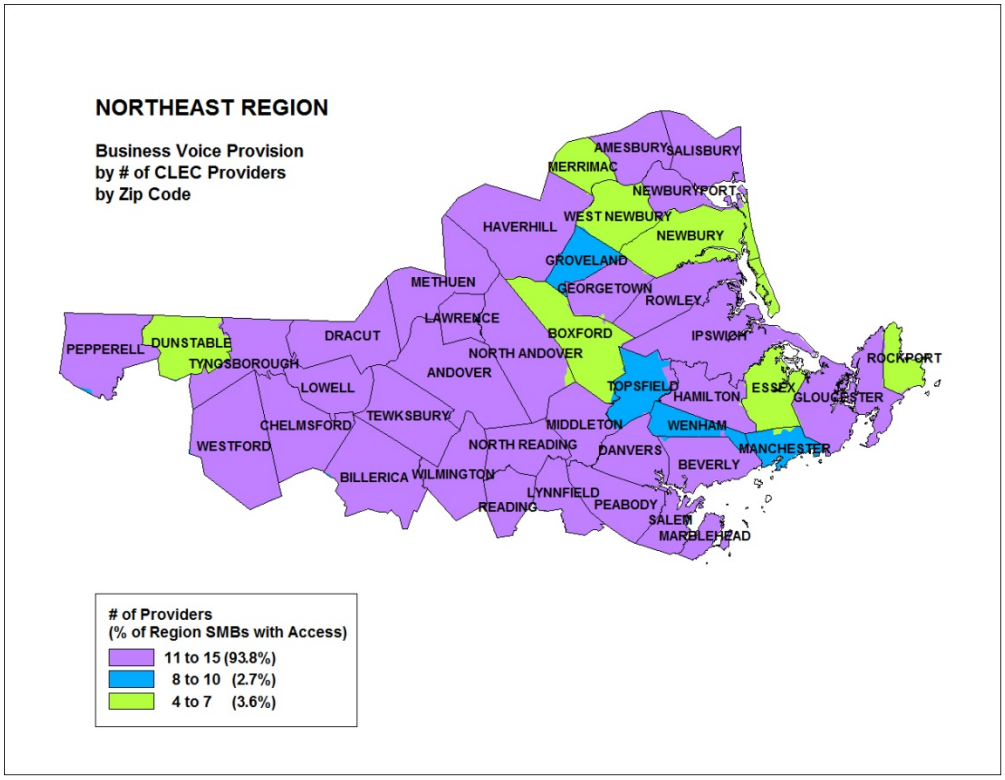


Figure NE-7: Business Voice Provision by Number of Resale Providers, December 2007

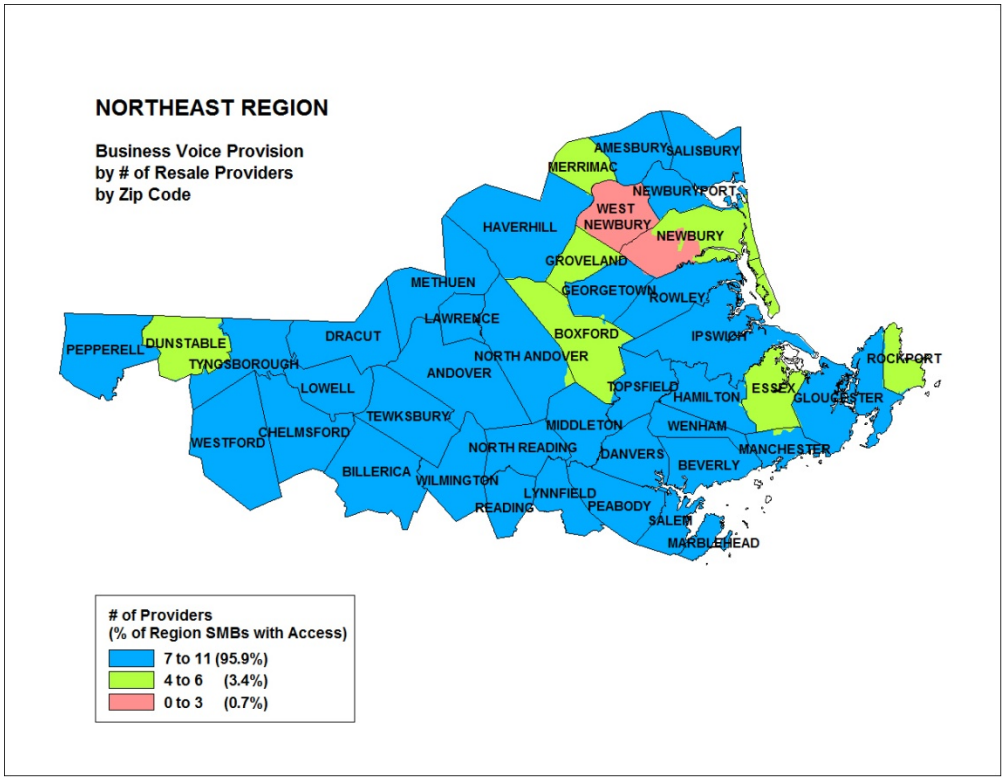


Figure NE-8: Business Voice Provision by Number of Leased Facilities Providers, December 2007

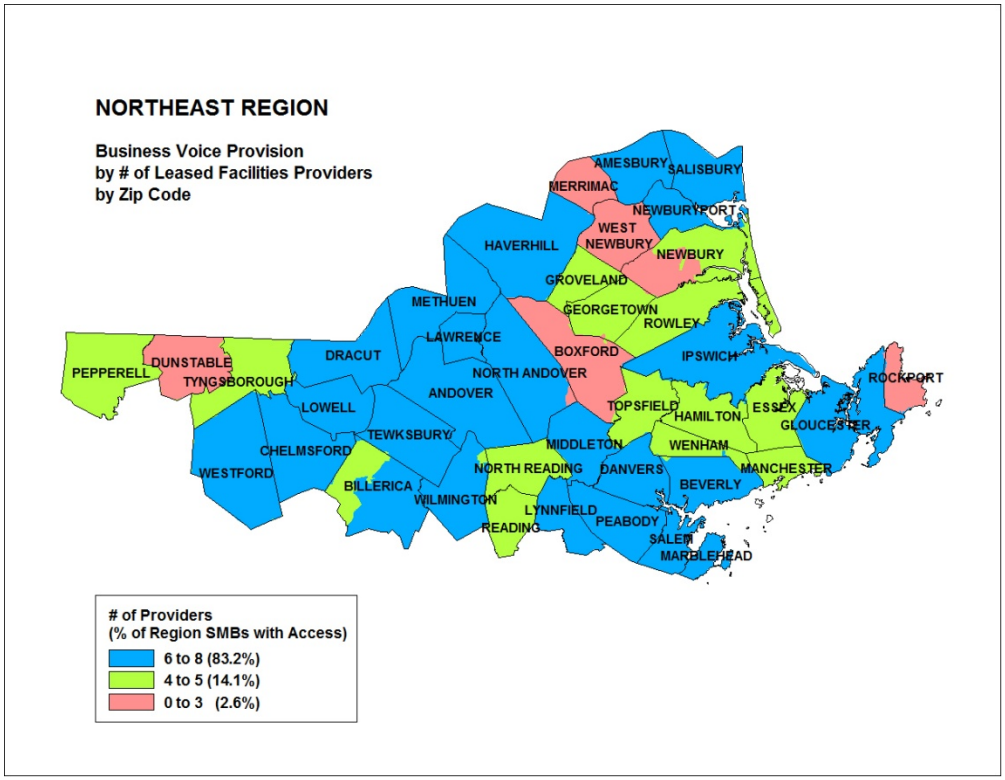
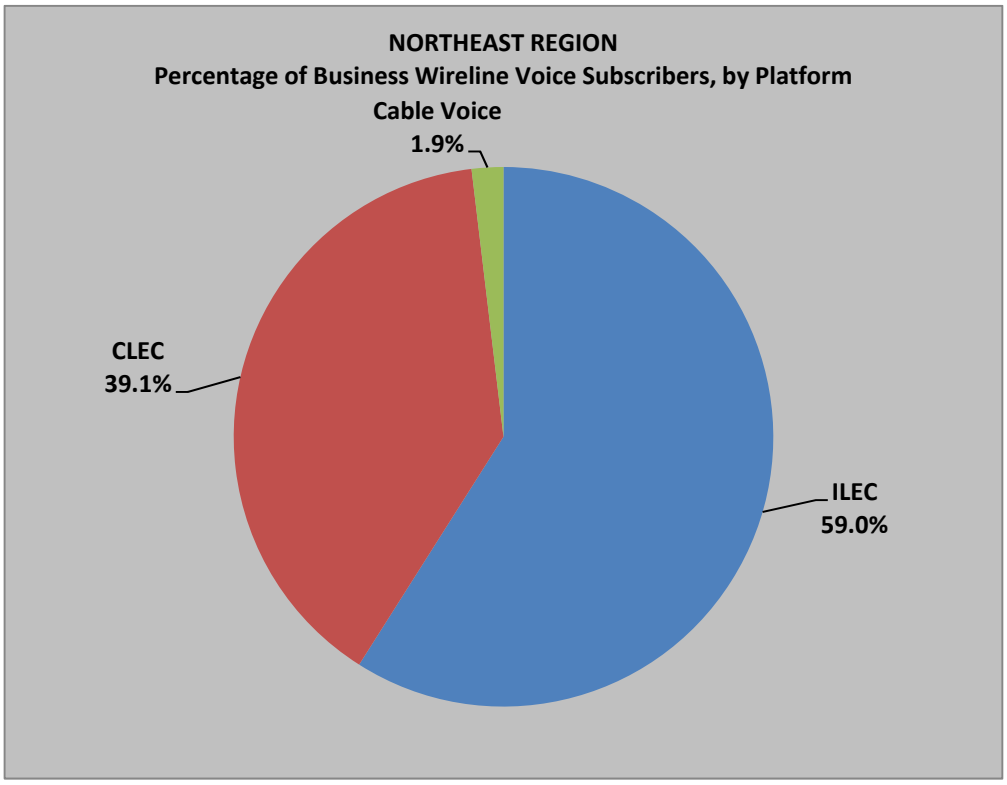


Figure NE-9: Market Shares for Business Voice Services by Platform, December 2008



III. Wireless Voice

Figure NE-10: Availability of Wireless Voice by Number of Providers, December 2008

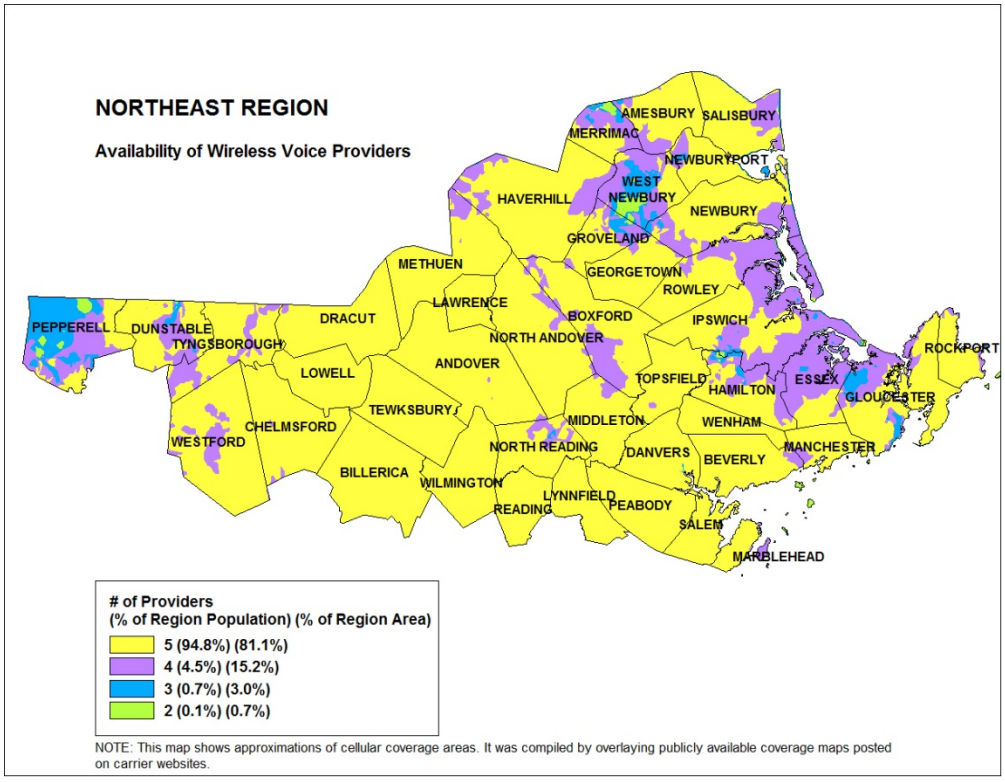
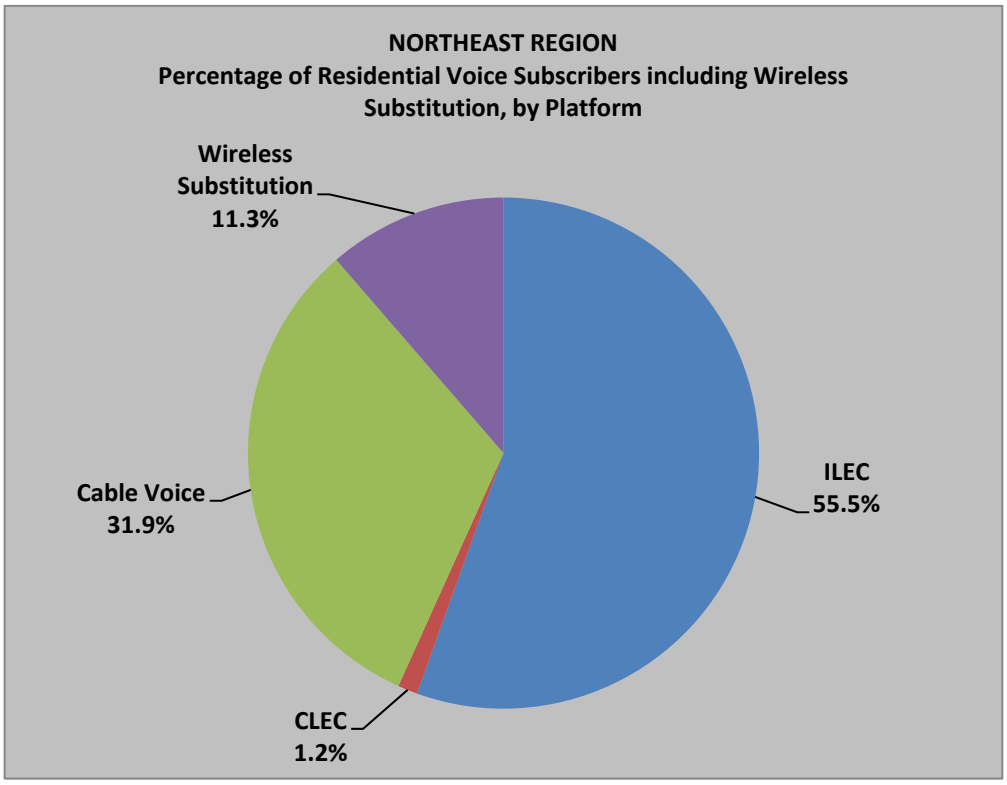


Figure NE-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008



IV. Cable Video

Figure NE-12: Incumbent Cable Video Service Providers, 2008

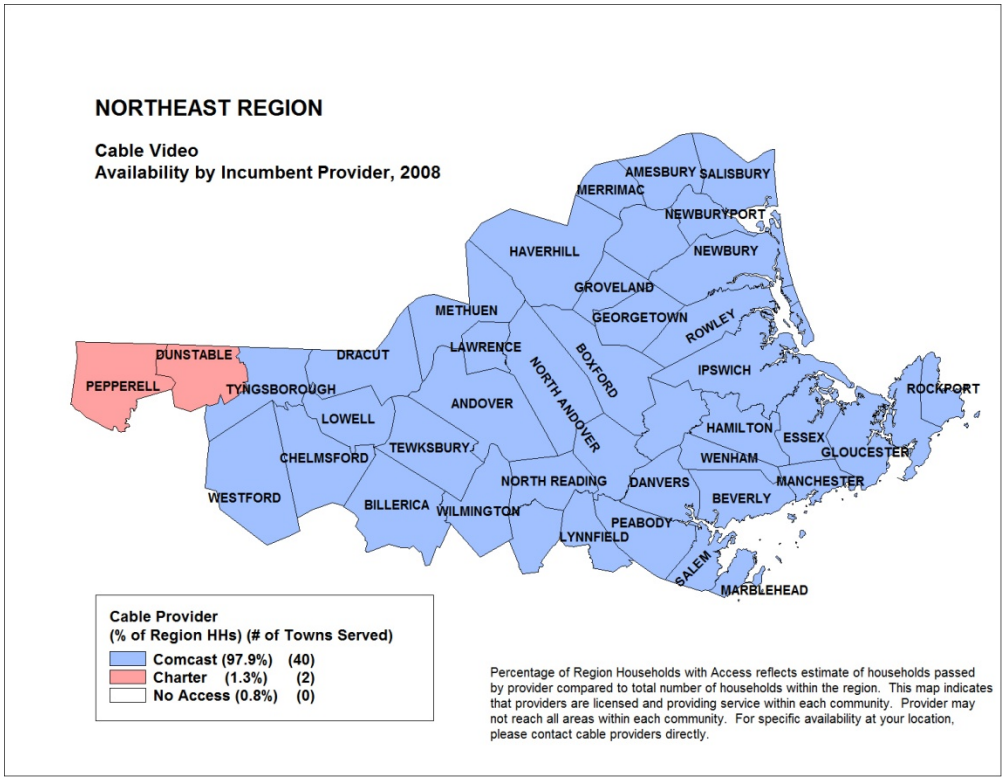


Figure NE-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008

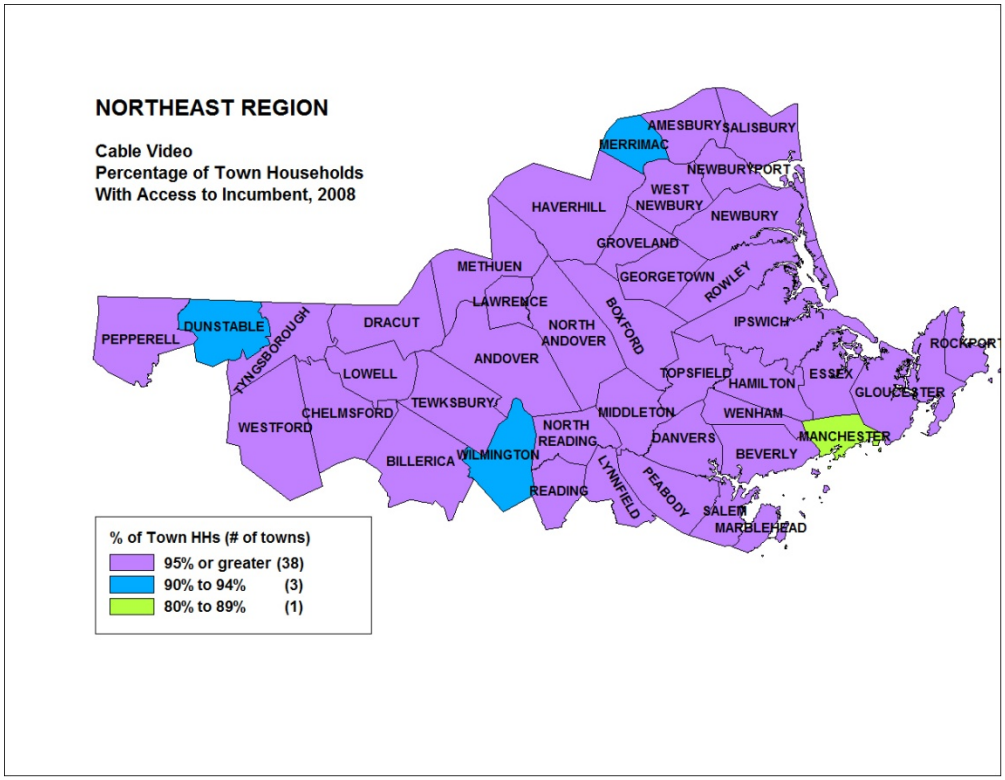


Figure NE-14: Active Cable Video Service Providers, December 2007

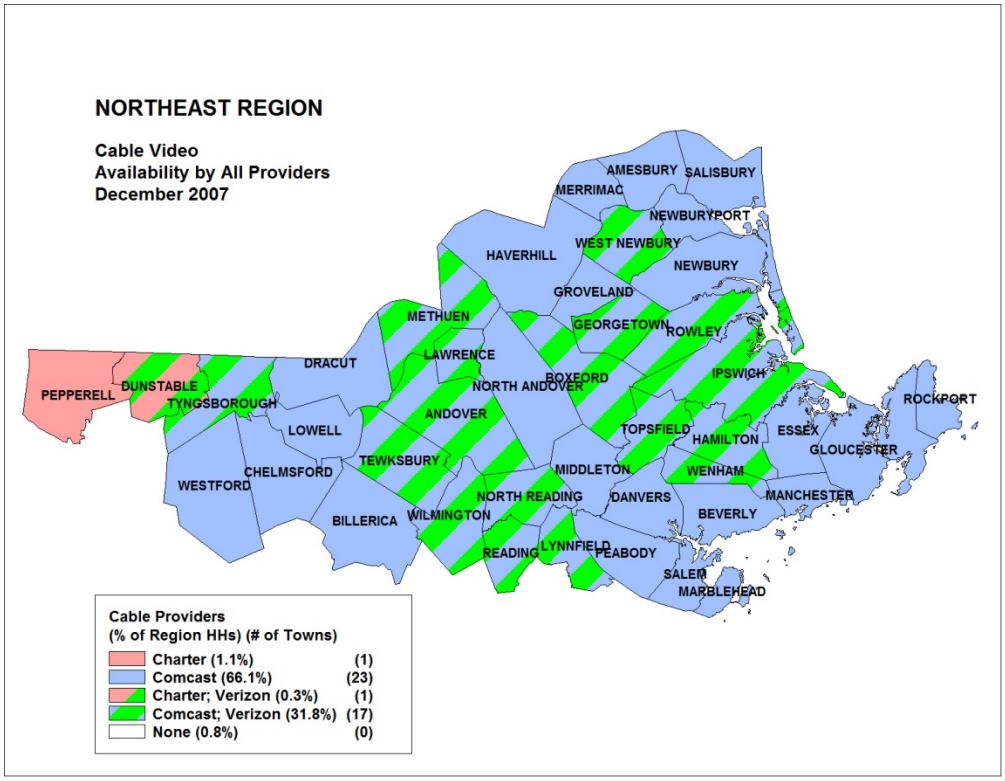


Figure NE-15: Active Cable Video Service Providers, December 2008

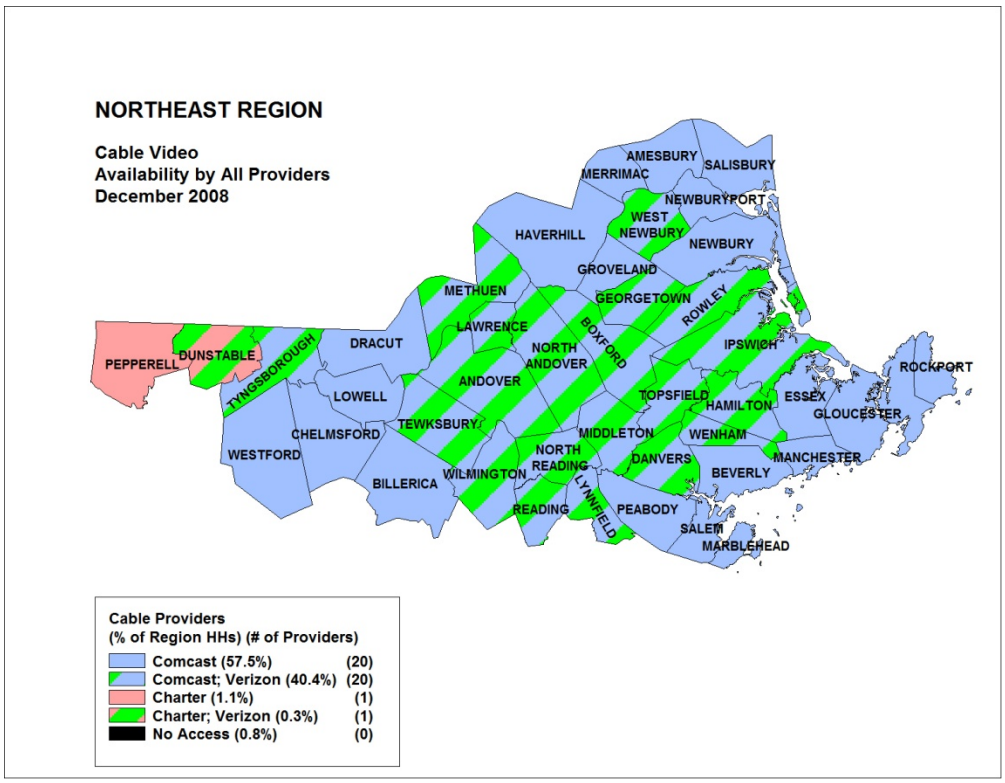


Figure NE-16: Active Cable Video Service Providers, June 2009

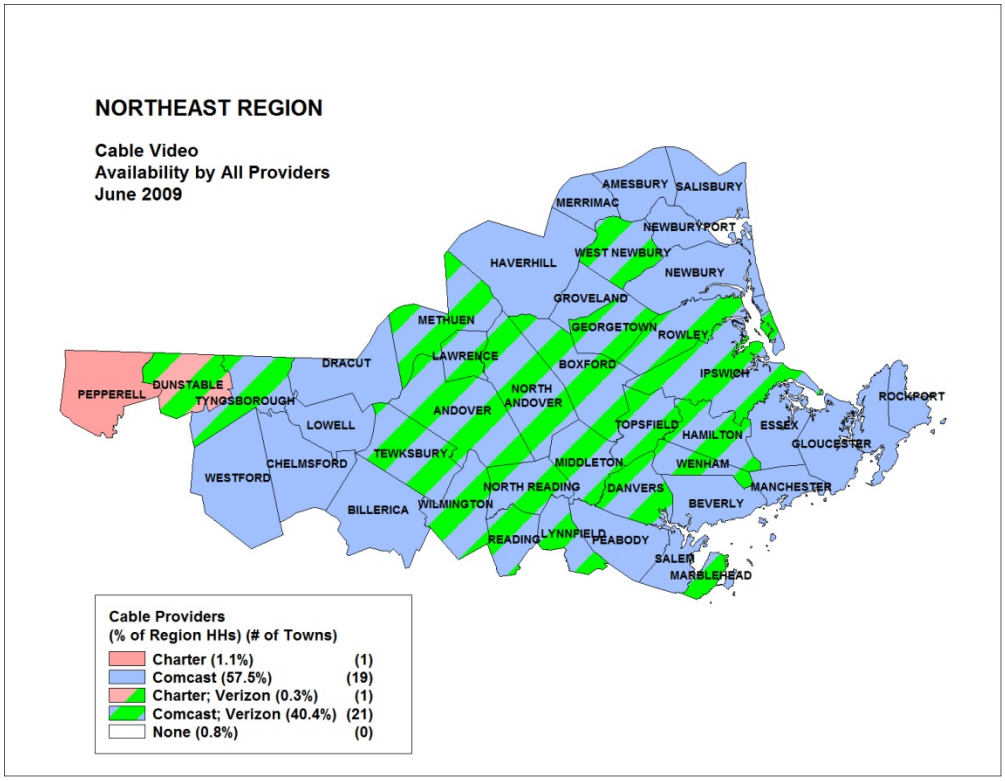
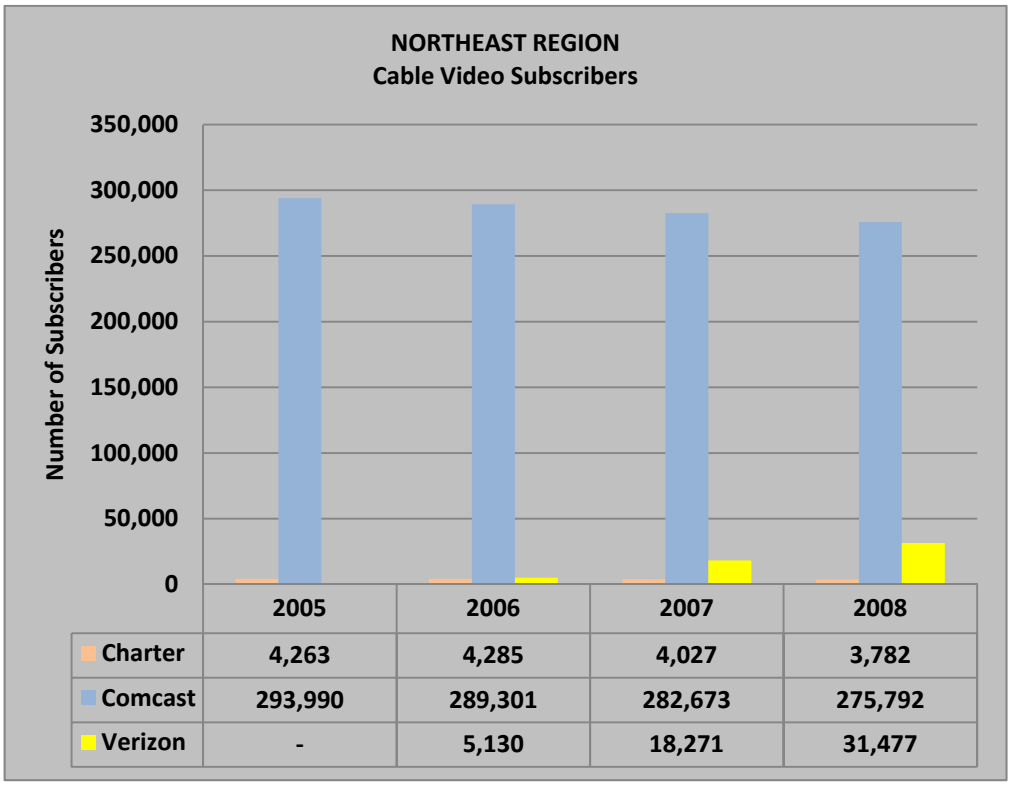


Figure NE-17: Cable Video Subscribers, by Provider, 2005-2008



	2005	2006	2007	2008
Charter	4,263	4,285	4,027	3,782
Comcast	293,990	289,301	282,673	275,792
Verizon	-	5,130	18,271	31,477

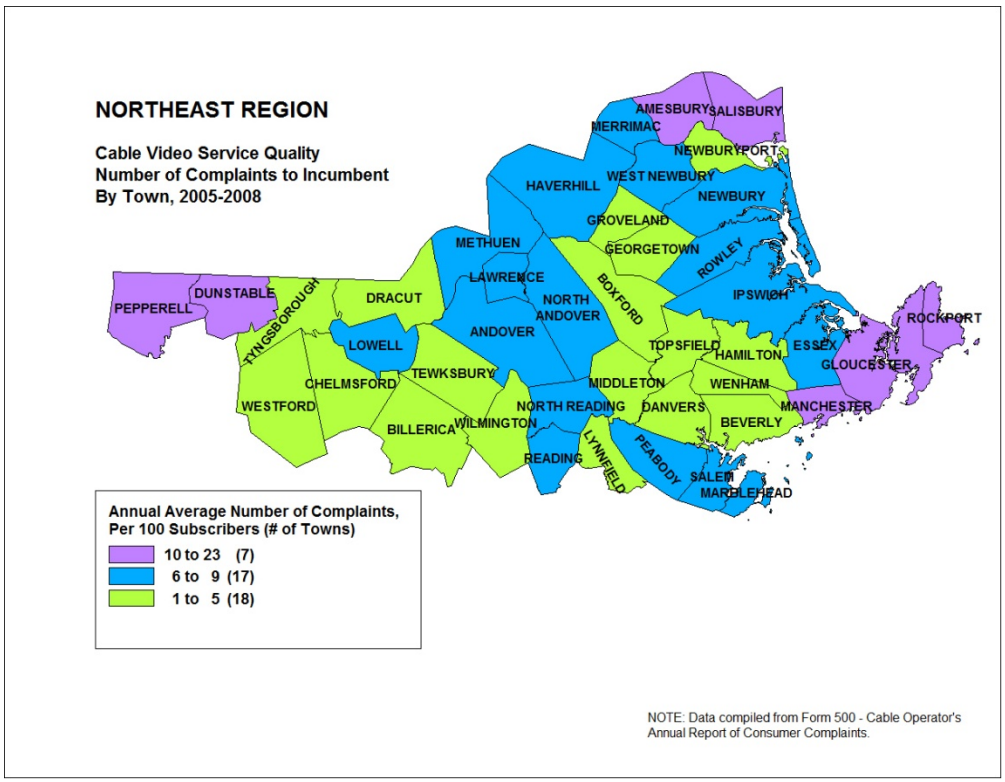



Figure NE-18: Incumbent Cable Video Provider Complaints, 2005-2008