Central

I. Residential Voice

Figure CE-1: Availability of ILEC Voice Providers, by Town, December 2008

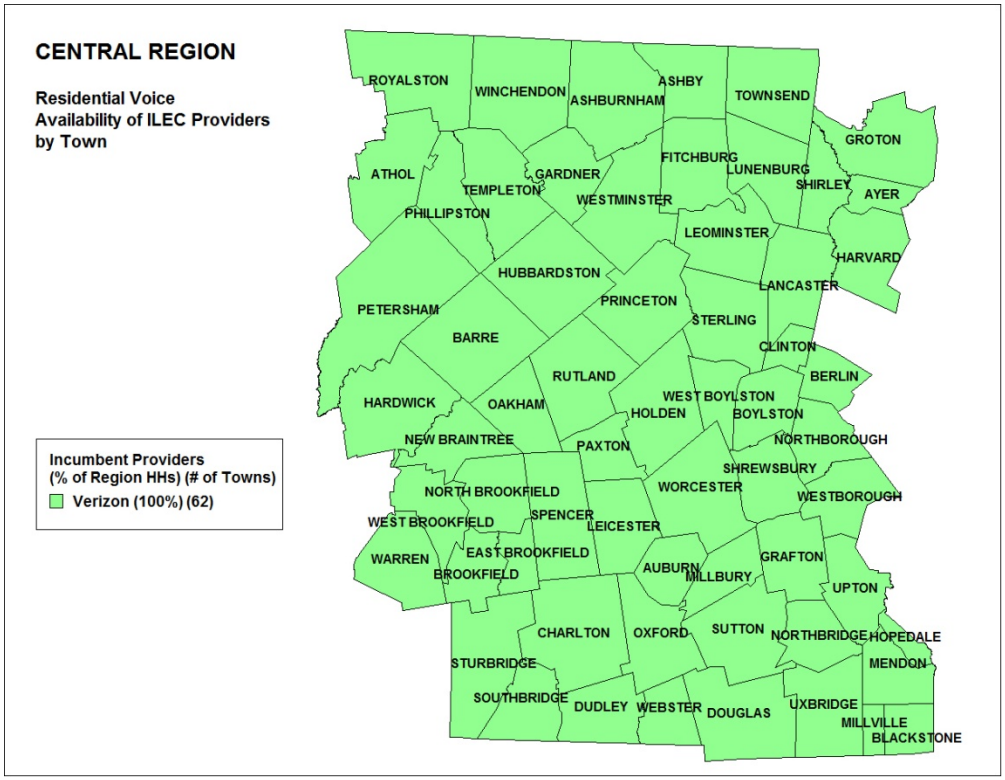
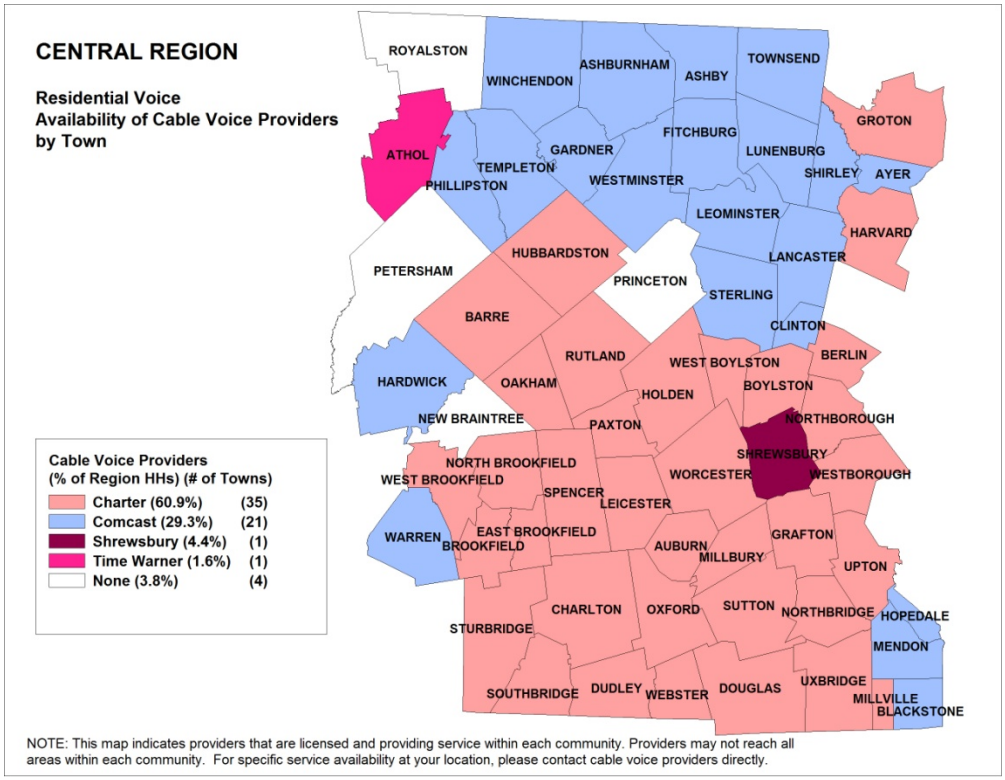


Figure CE-2: Availability of Cable Voice Providers, by Town, December 2008



NOTE: This map indicates providers that are licensed and providing service within each community. Providers may not reach all areas within each community. For specific service availability at your location, please contact cable voice providers directly.

Figure CE-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

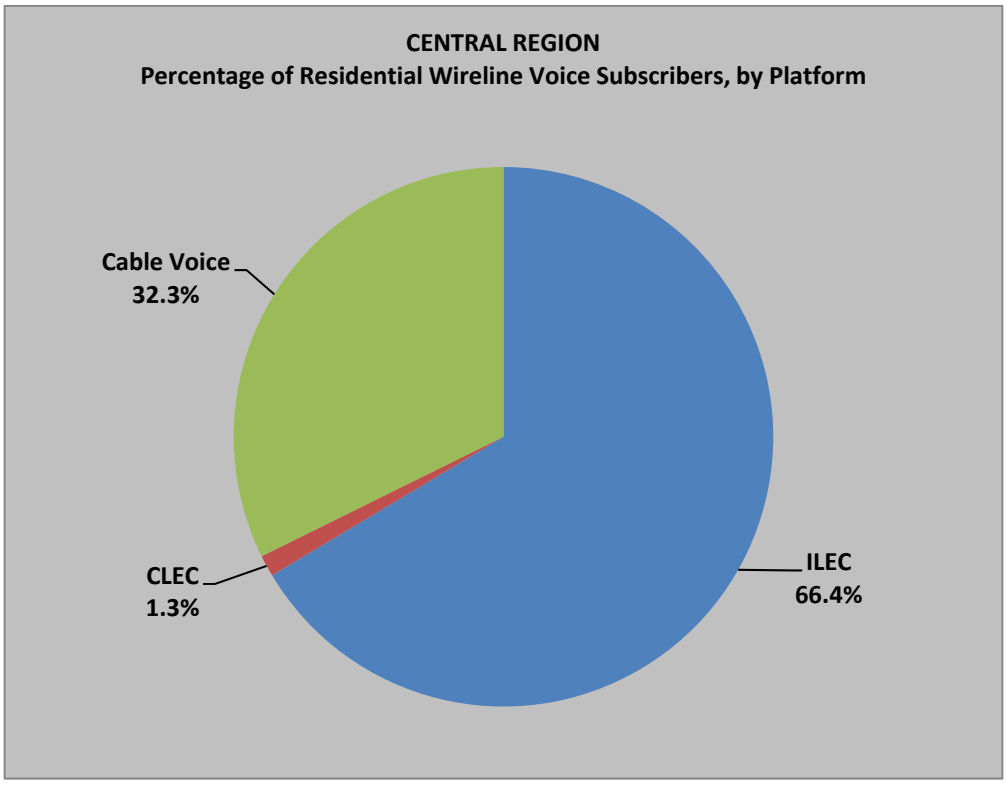


Figure CE-4: Verizon's Average Annual Trouble Reports, 2005-2008

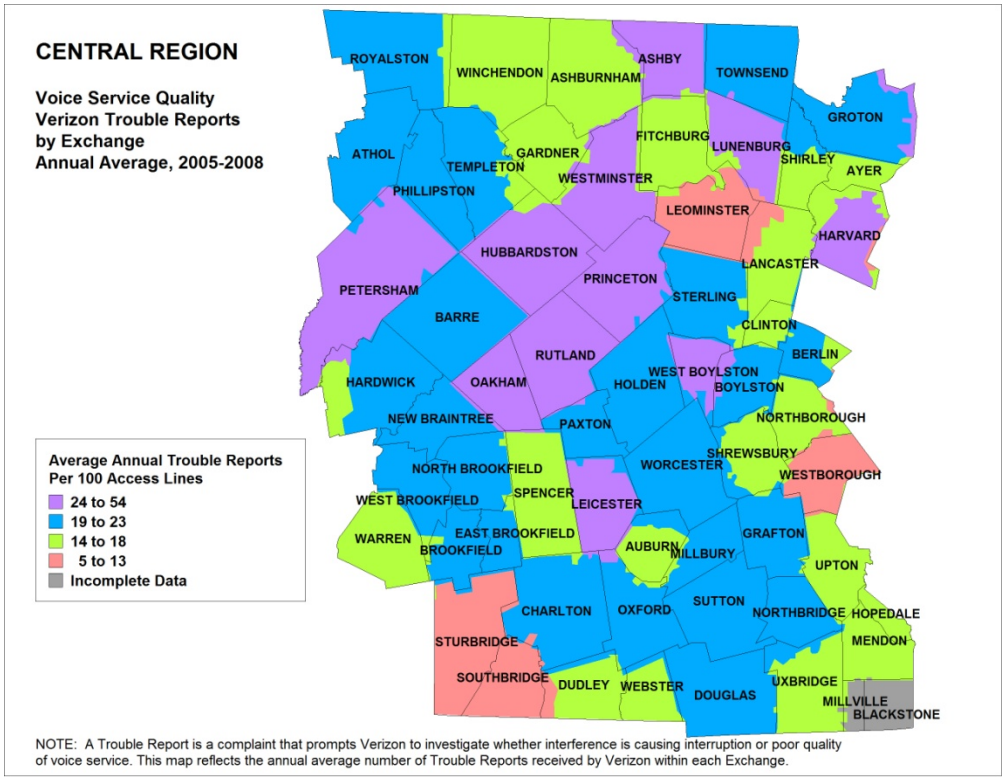
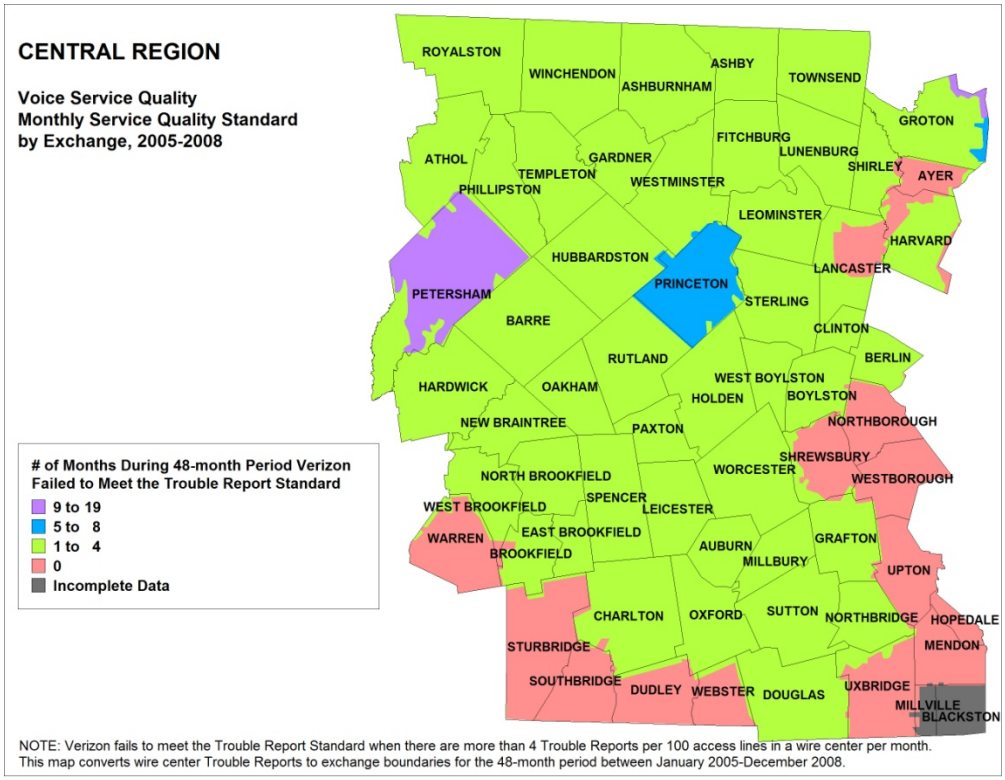


Figure CE-5: Verizon's Monthly Service Quality Standard, 2005-2008



II. Business Voice

Figure CE-6: Business Voice Provision by Number of CLEC Providers, December 2007

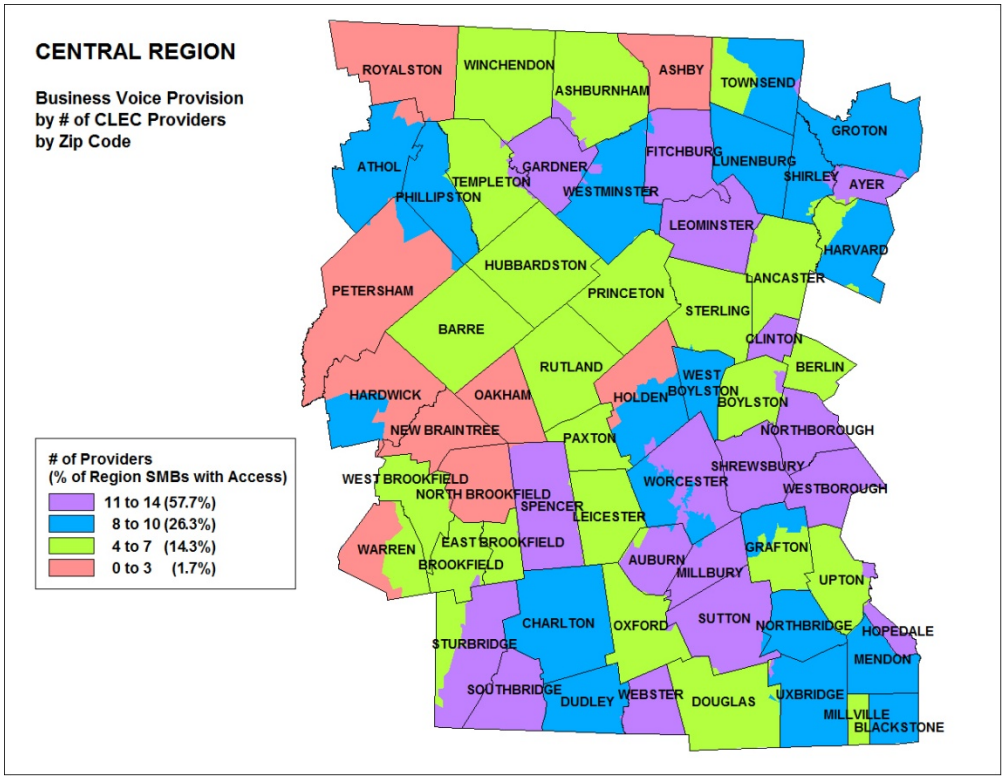


Figure CE-7: Business Voice Provision by Number of Resale Providers, December 2007

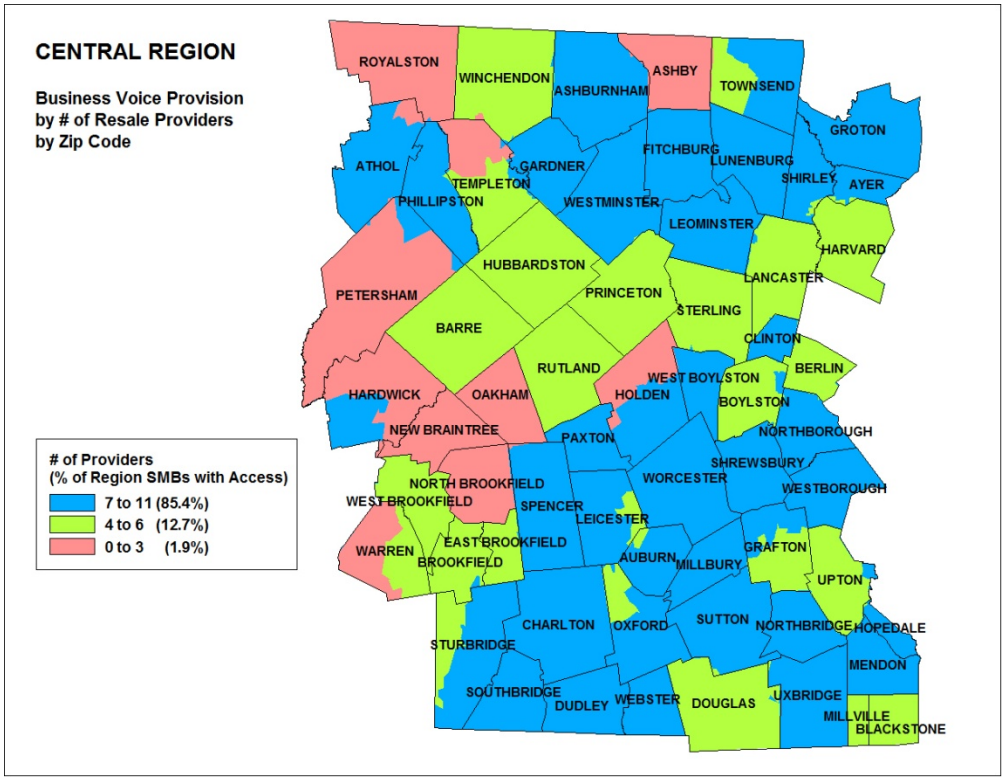


Figure CE-8: Business Voice Provision by Number of Leased Facilities Providers, December 2007

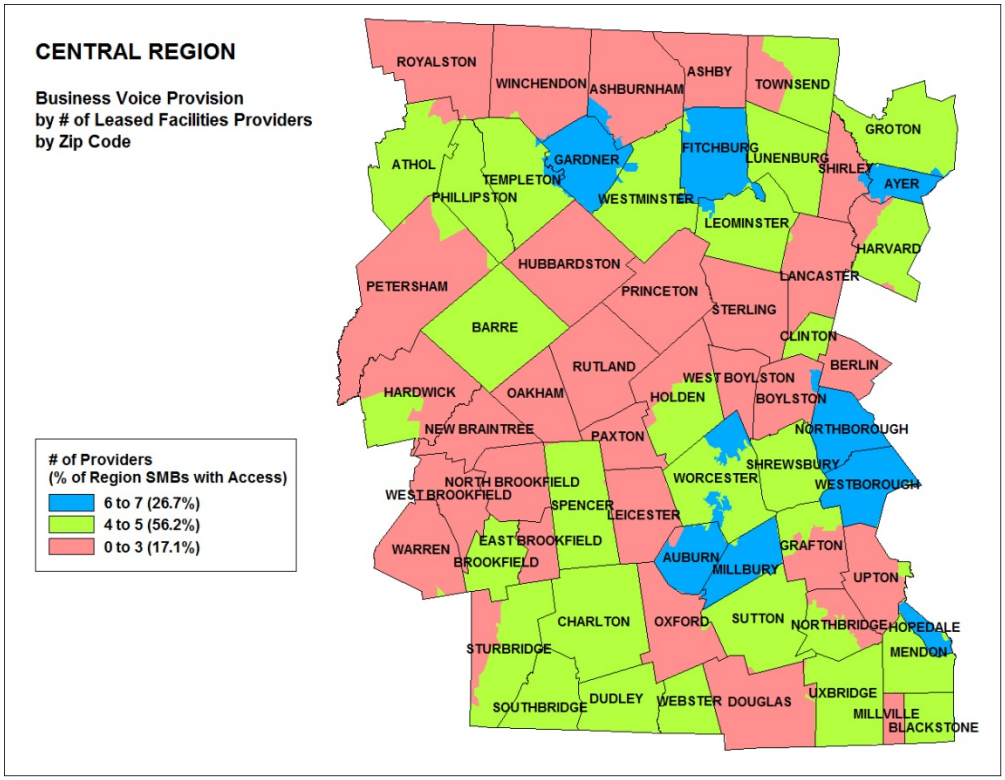
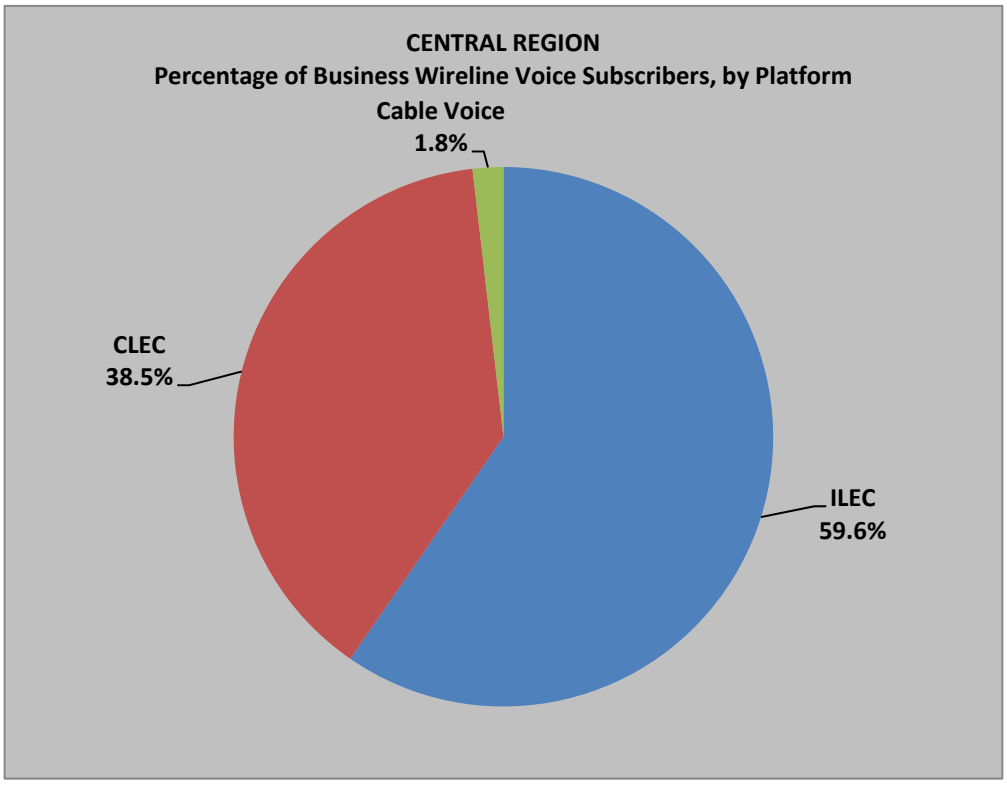
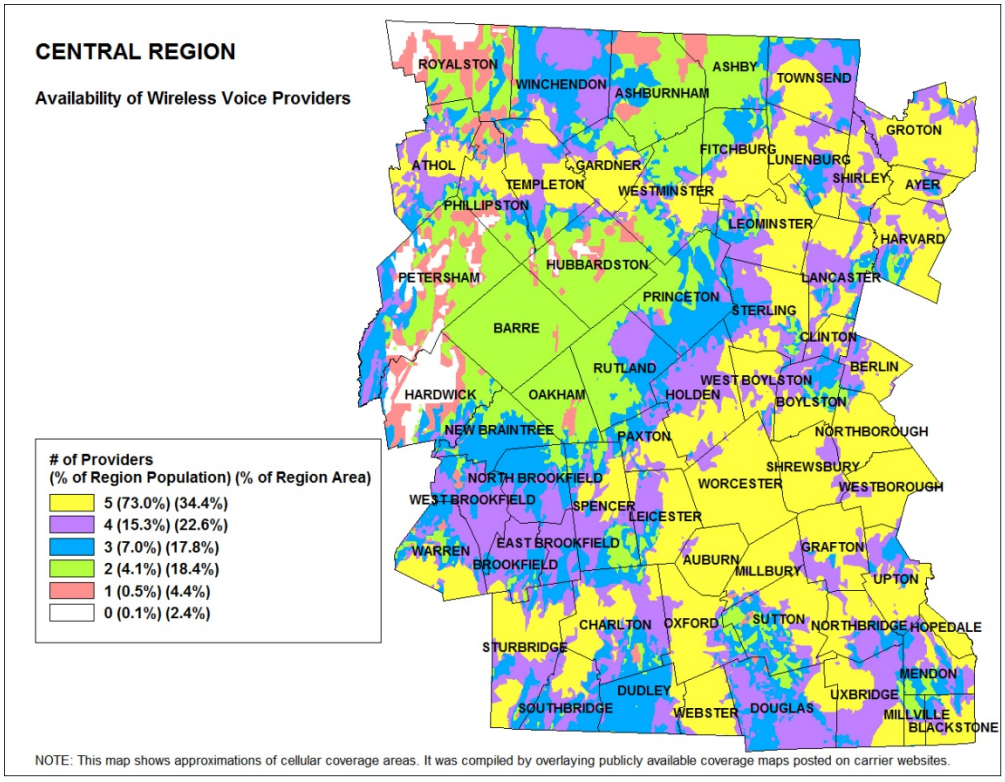


Figure CE-9: Market Shares for Business Voice Services by Platform, December 2008



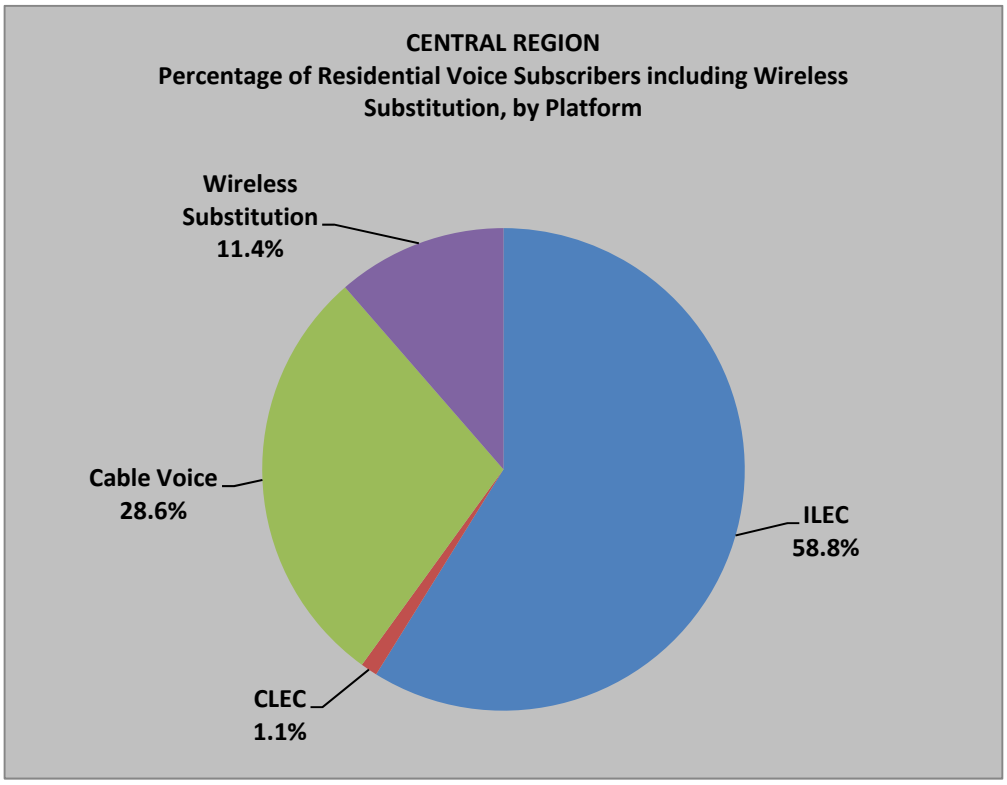
III. Wireless Voice

Figure CE-10: Availability of Wireless Voice by Number of Providers, December 2008



NOTE: This map shows approximations of cellular coverage areas. It was compiled by overlaying publicly available coverage maps posted on carrier websites.

Figure CE-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008



IV. Cable Video

Figure CE-12: Incumbent Cable Video Service Providers, 2008

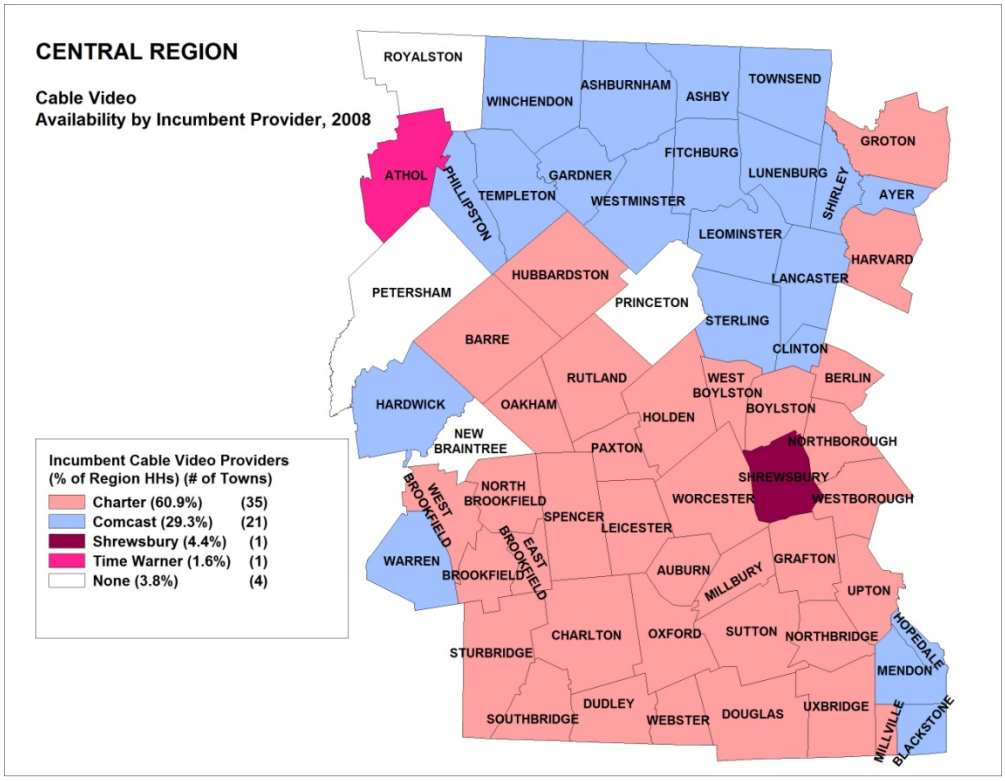


Figure CE-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008

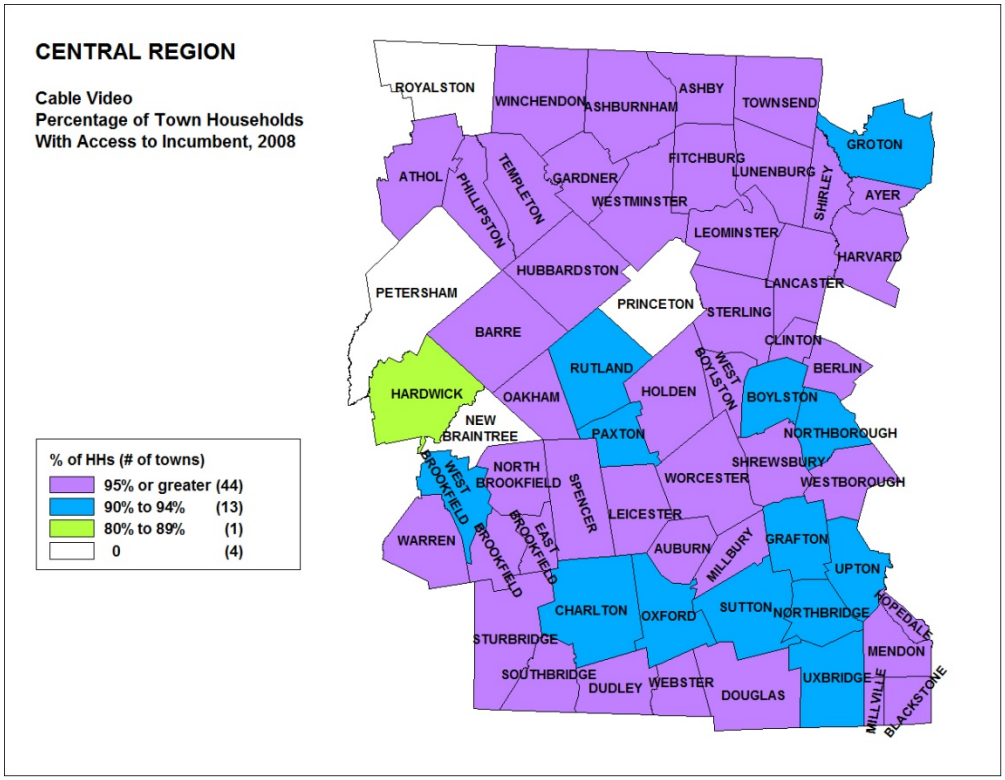


Figure CE-14: Active Cable Video Service Providers, December 2007

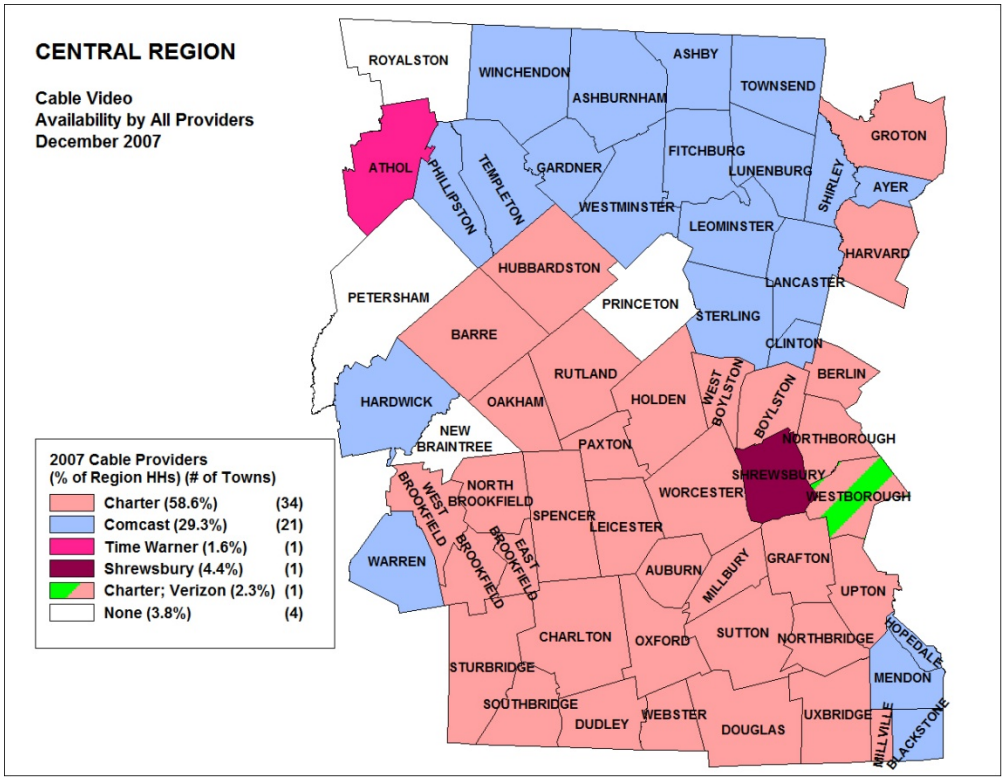


Figure CE-15: Active Cable Video Service Providers, December 2008

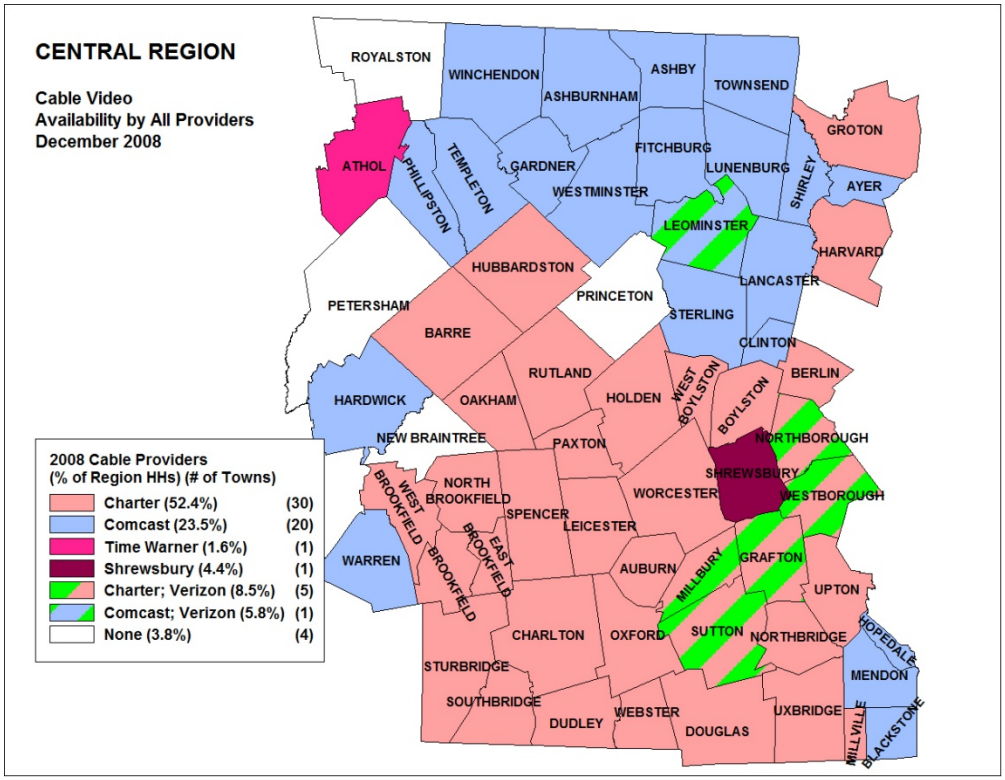


Figure CE-16: Active Cable Video Service Providers, June 2009

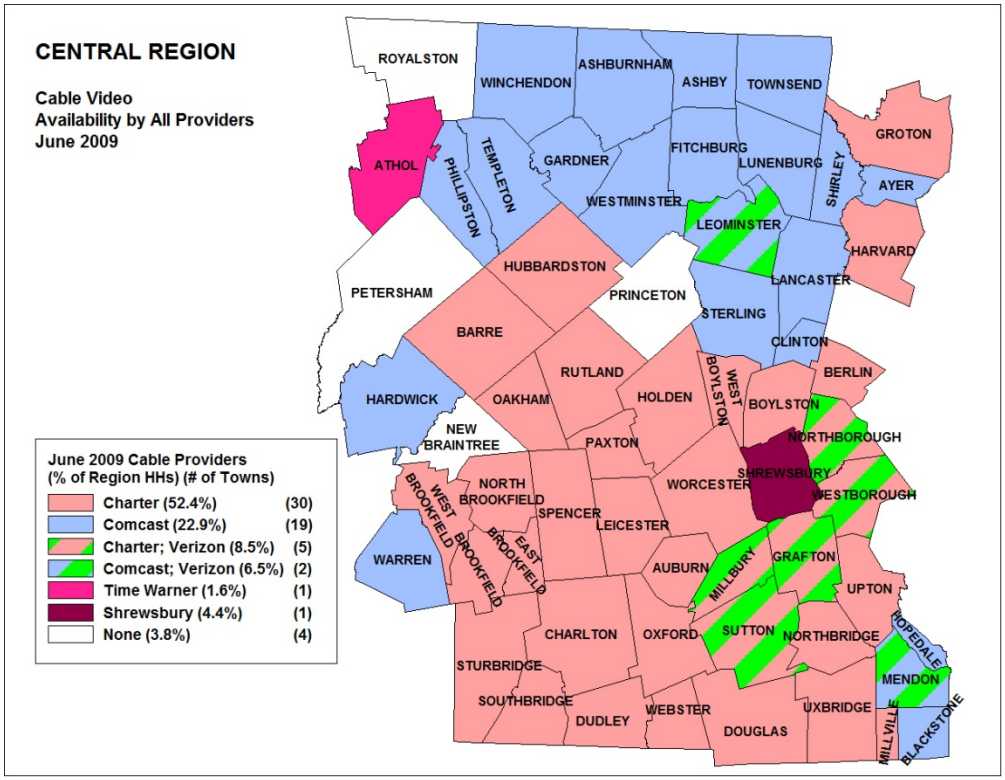
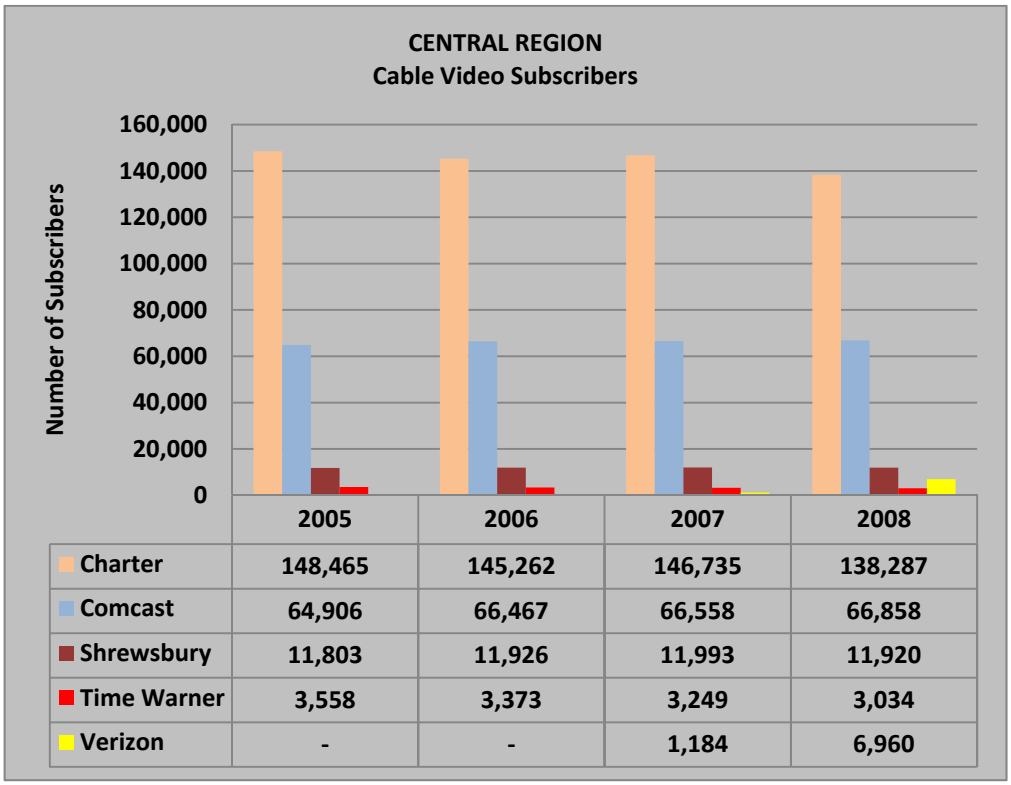


Figure CE-17: Cable Video Subscribers, by Provider, 2005-2008



	2005	2006	2007	2008
Charter	148,465	145,262	146,735	138,287
Comcast	64,906	66,467	66,558	66,858
Shrewsbury	11,803	11,926	11,993	11,920
Time Warner	3,558	3,373	3,249	3,034
Verizon	-	-	1,184	6,960

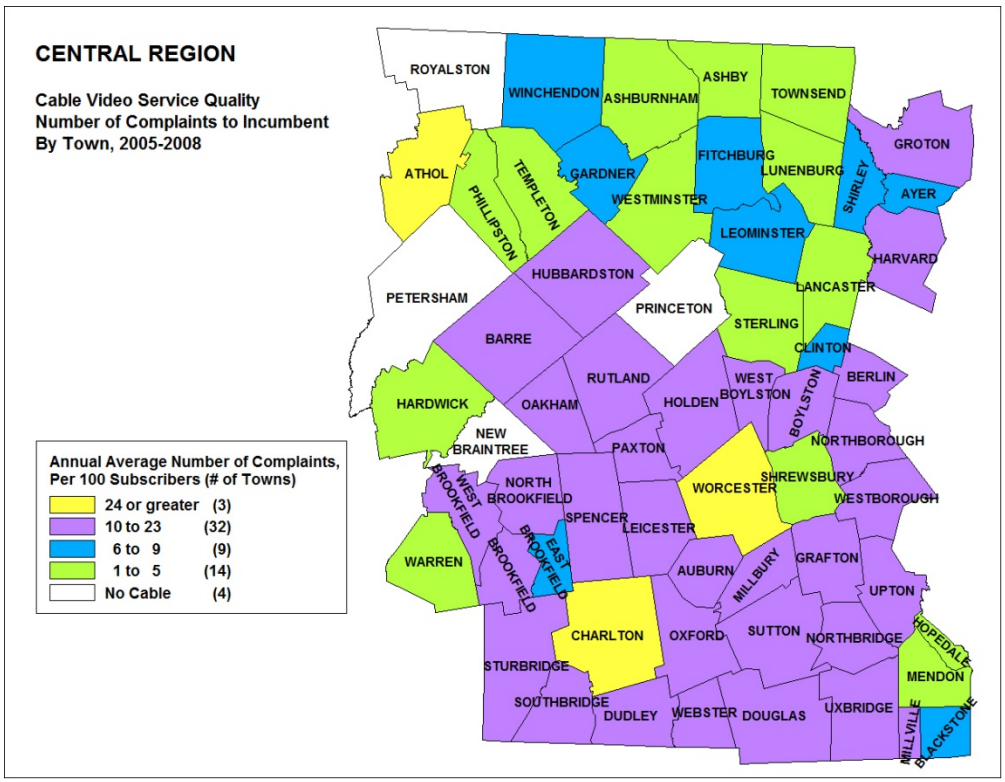



Figure CE-18: Incumbent Cable Video Provider Complaints, 2005-2008