Cape and Islands

I. Residential Voice

Figure CI-1: Availability of ILEC Voice Providers, by Town, December 2008

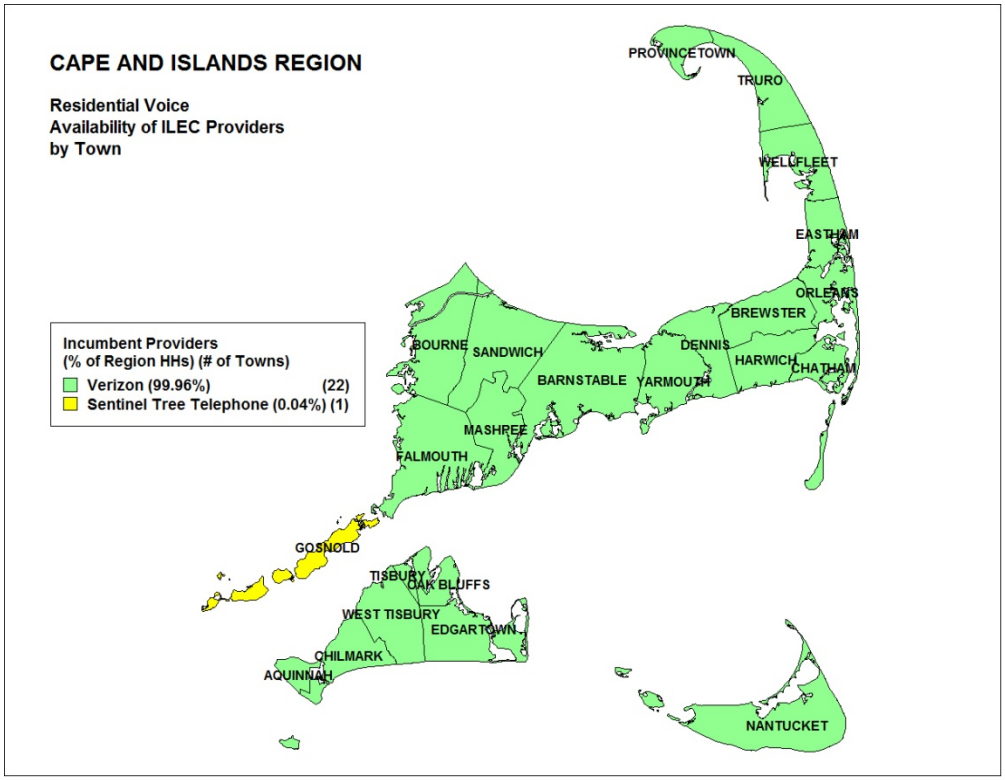


Figure CI-2: Availability of Cable Voice Providers, by Town, December 2008

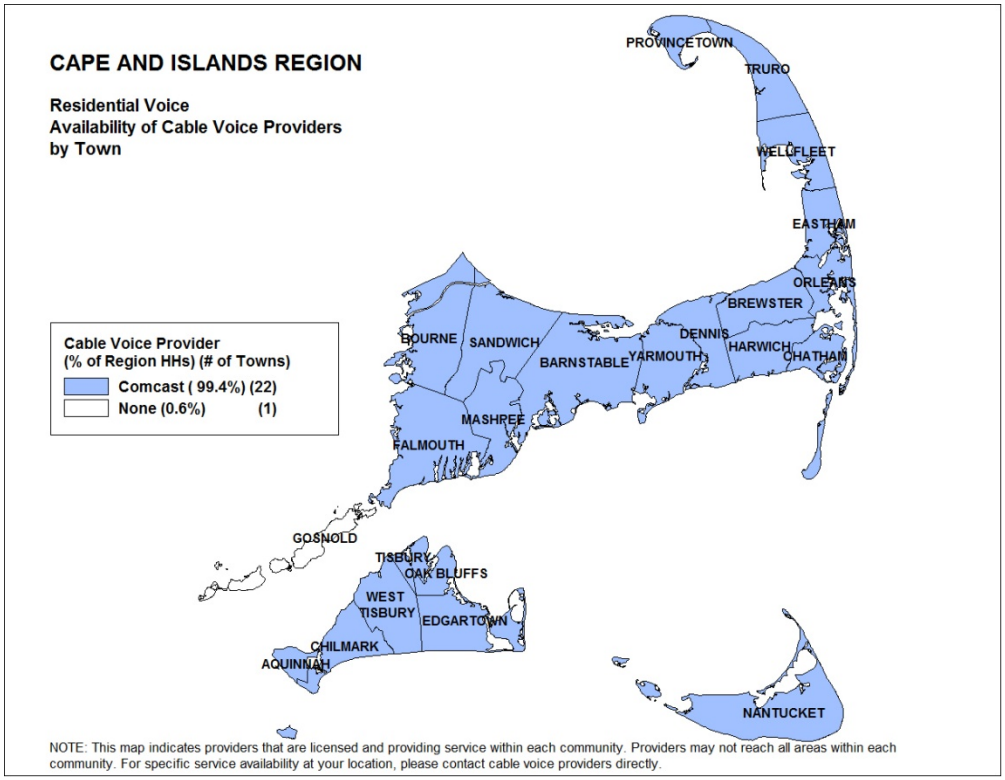


Figure CI-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

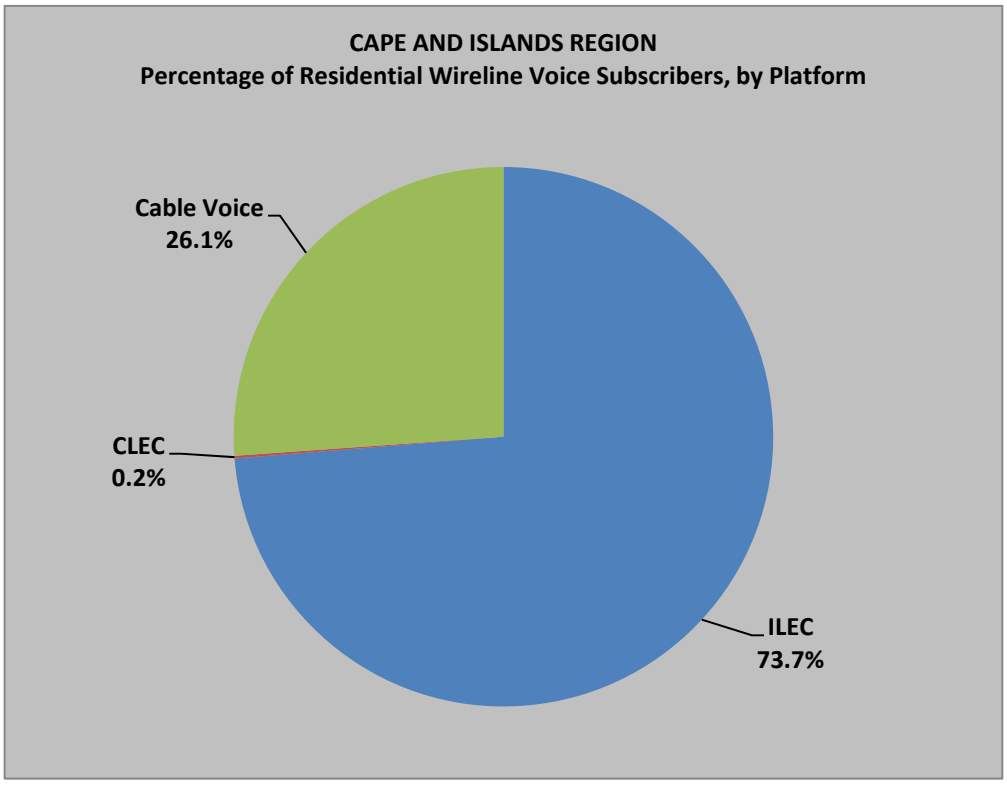


Figure CI-4: Verizon's Average Annual Trouble Reports, 2005-2008

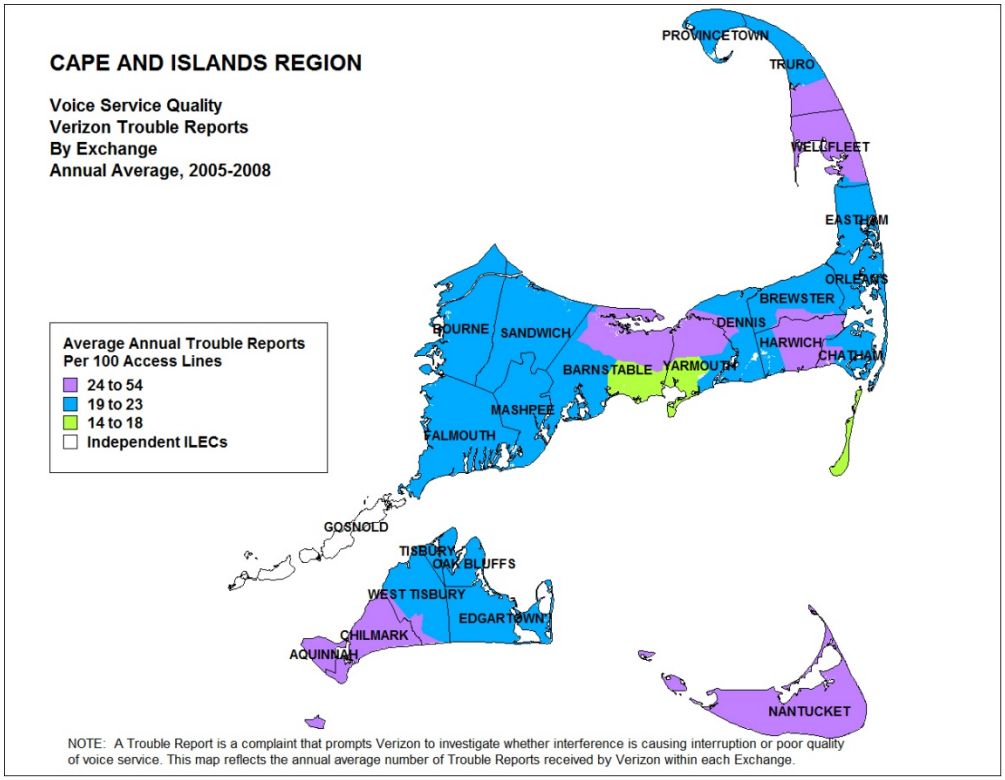
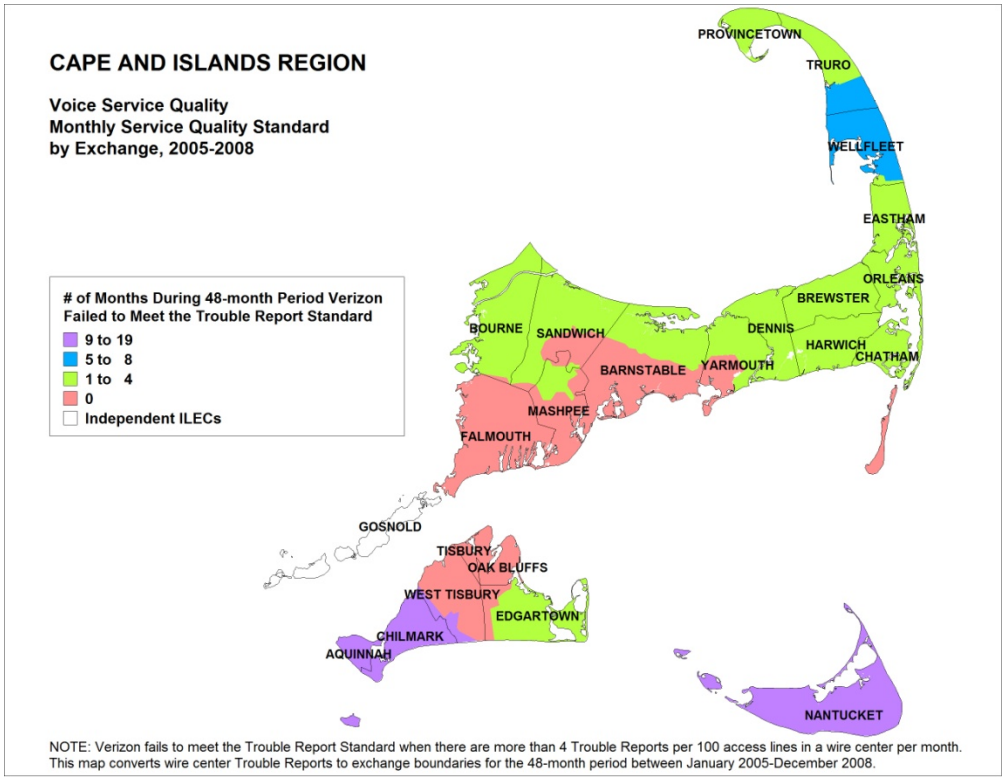


Figure CI-5: Verizon's Monthly Service Quality Standard, 2005-2008



II. Business Voice

Figure CI-6: Business Voice Provision by Number of CLEC Providers, December 2007

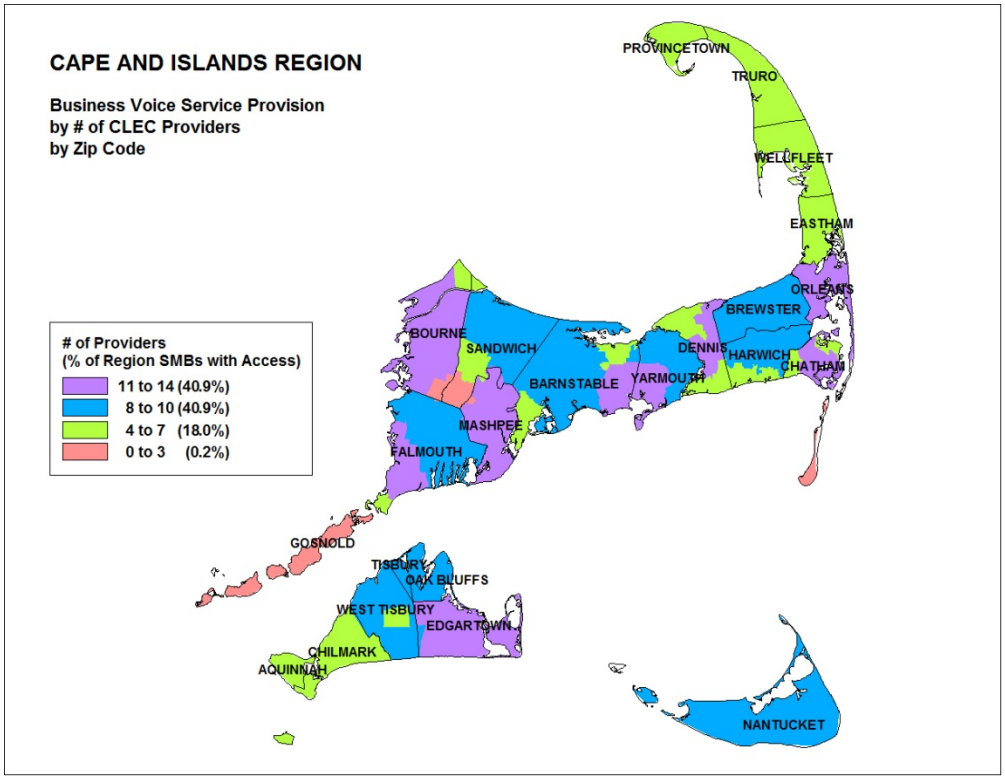


Figure CI-7: Business Voice Provision by Number of Resale Providers, December 2007

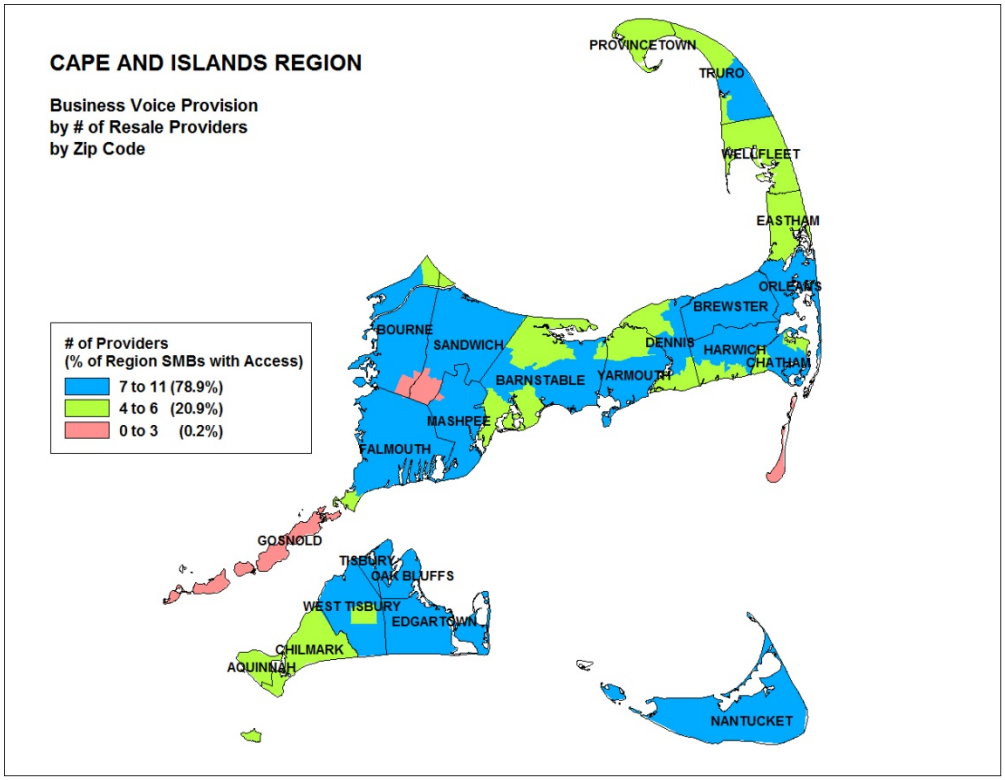


Figure CI-8: Business Voice Provision by Number of Leased Facilities Providers, December 2007

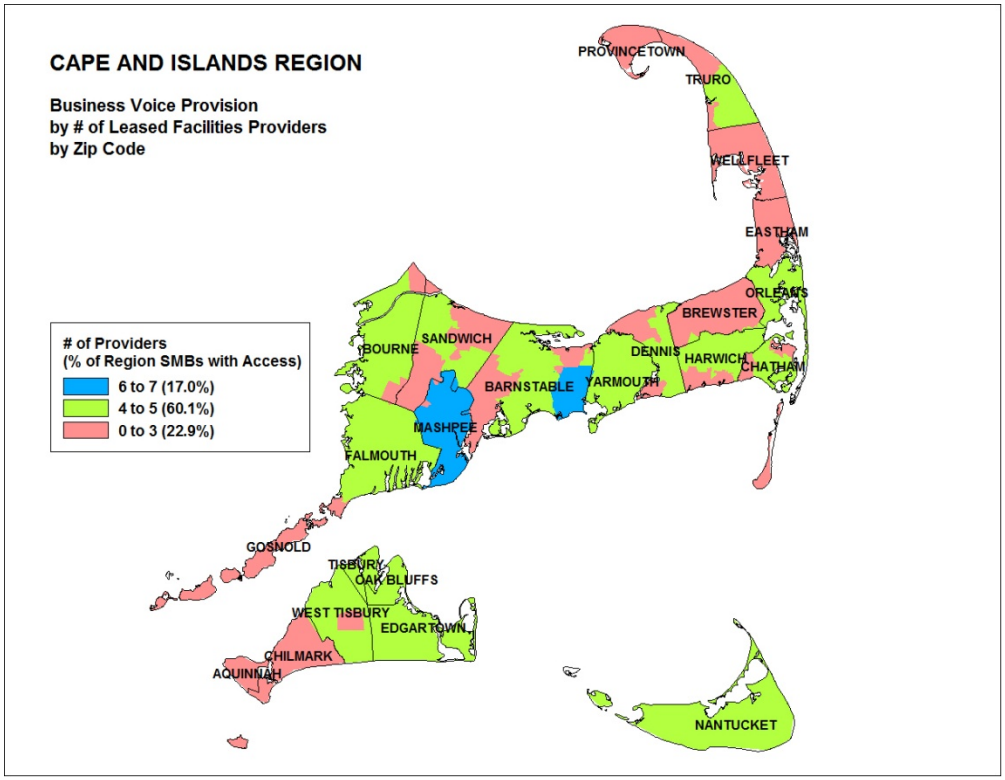
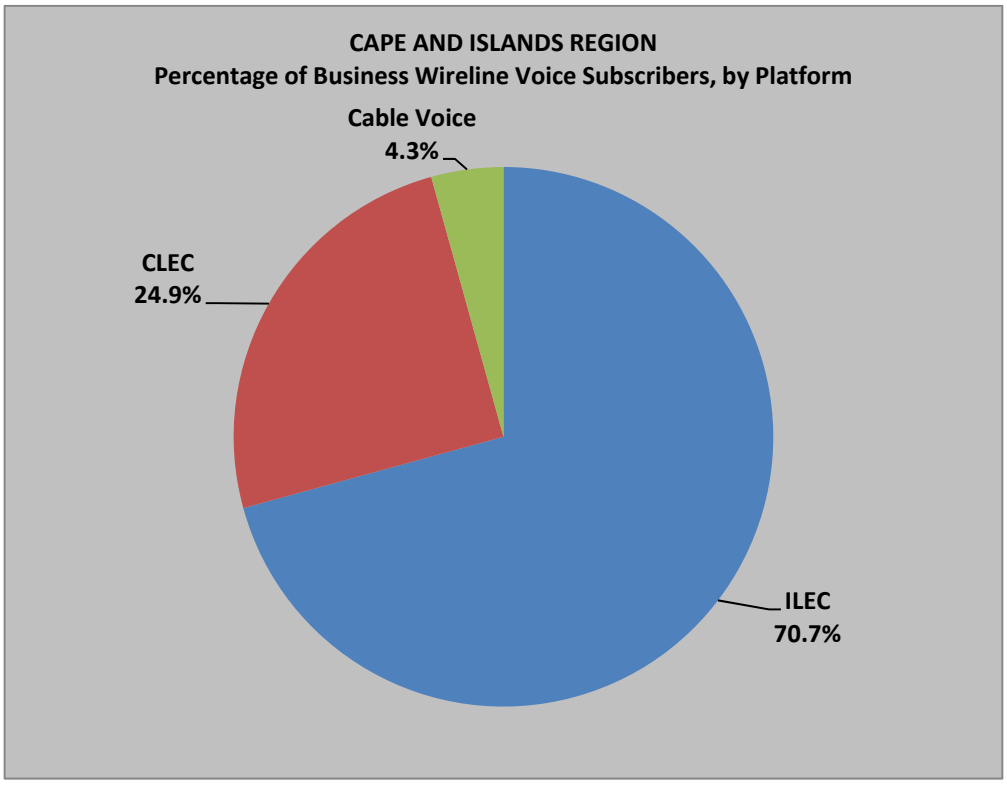


Figure CI-9: Market Shares for Business Voice Services by Platform, December 2008



III. Wireless Voice

Figure CI-10: Availability of Wireless Voice by Number of Providers, December 2008

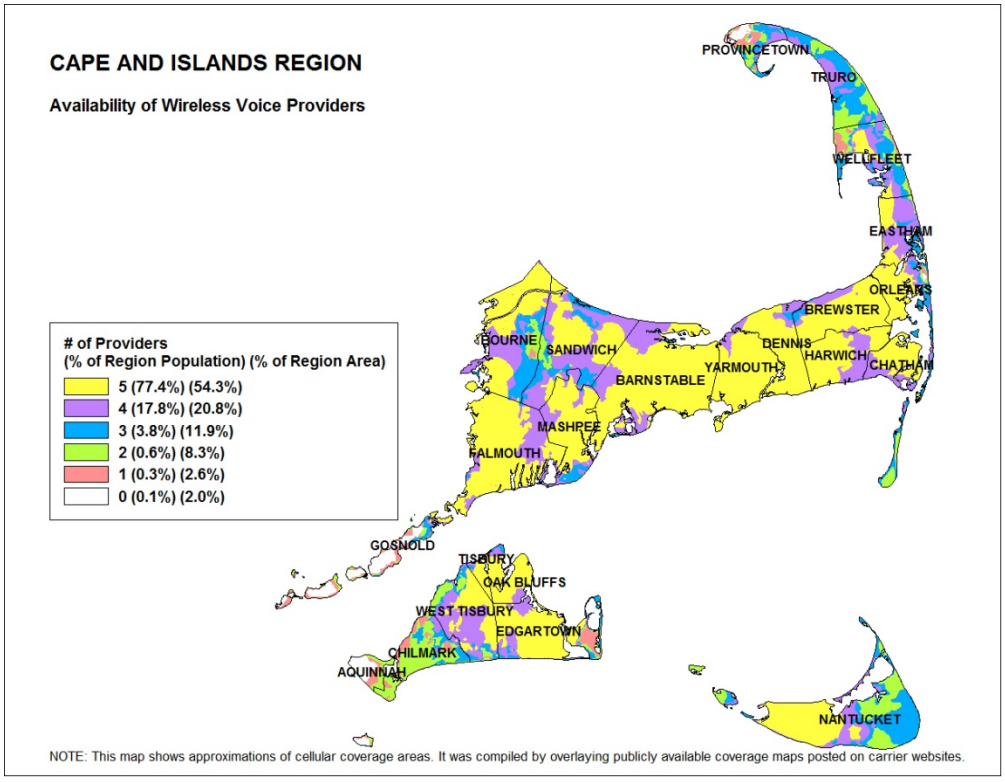
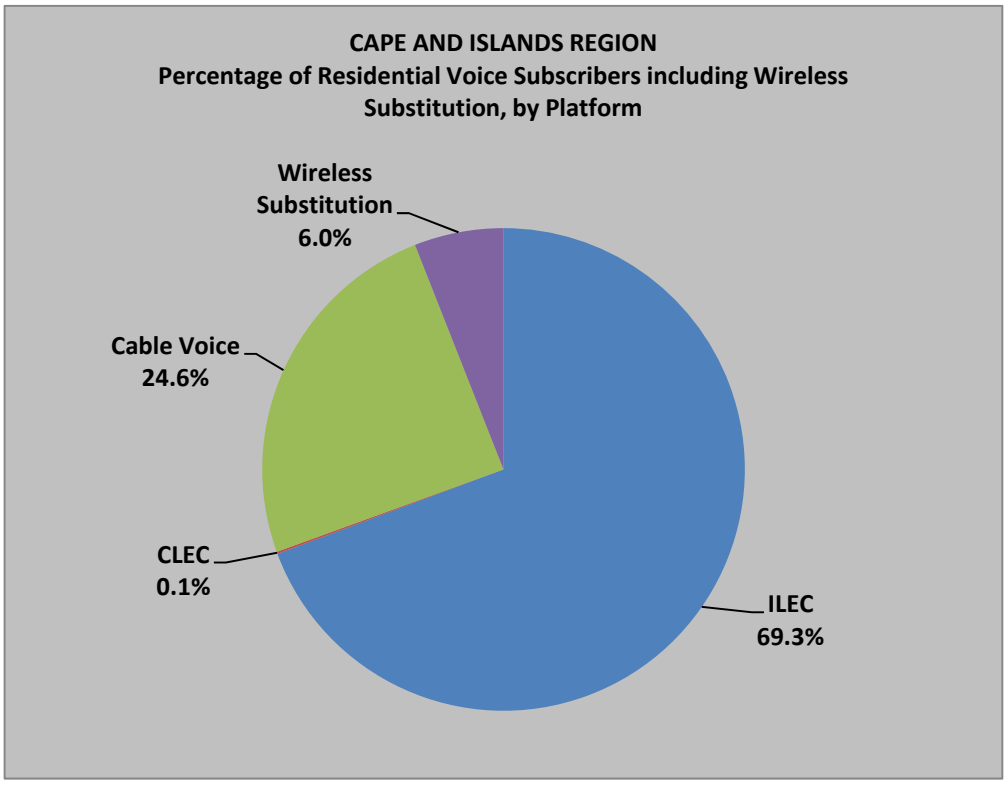


Figure CI-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008



IV. Cable Video

Figure CI-12: Incumbent Cable Video Service Providers, 2008

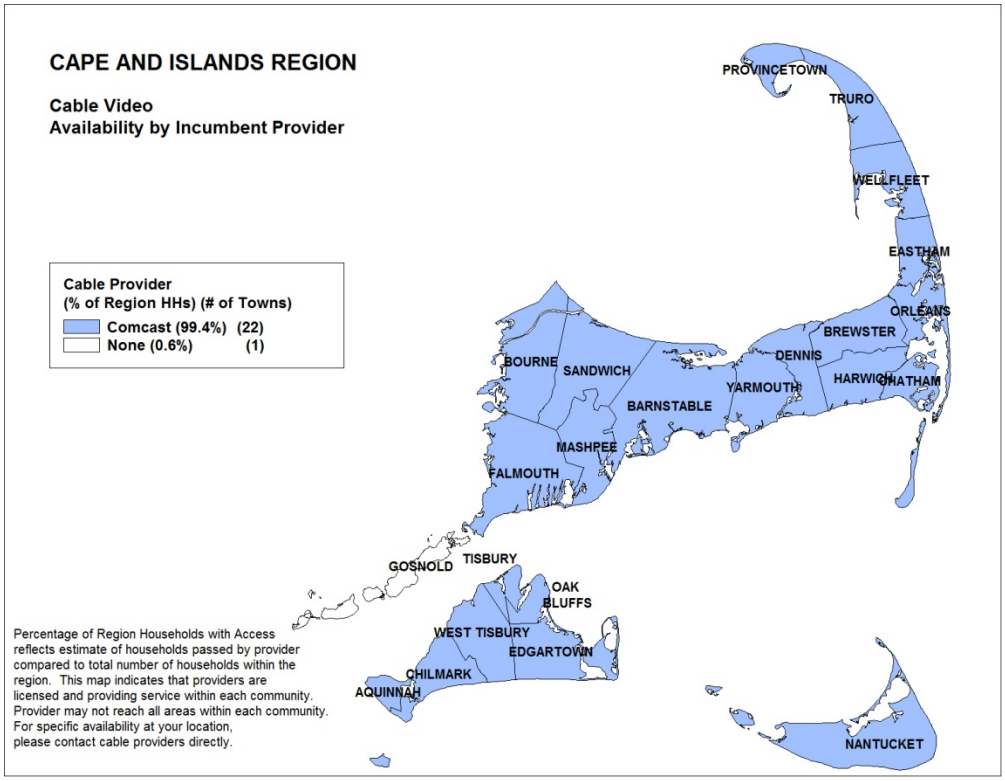


Figure CI-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008

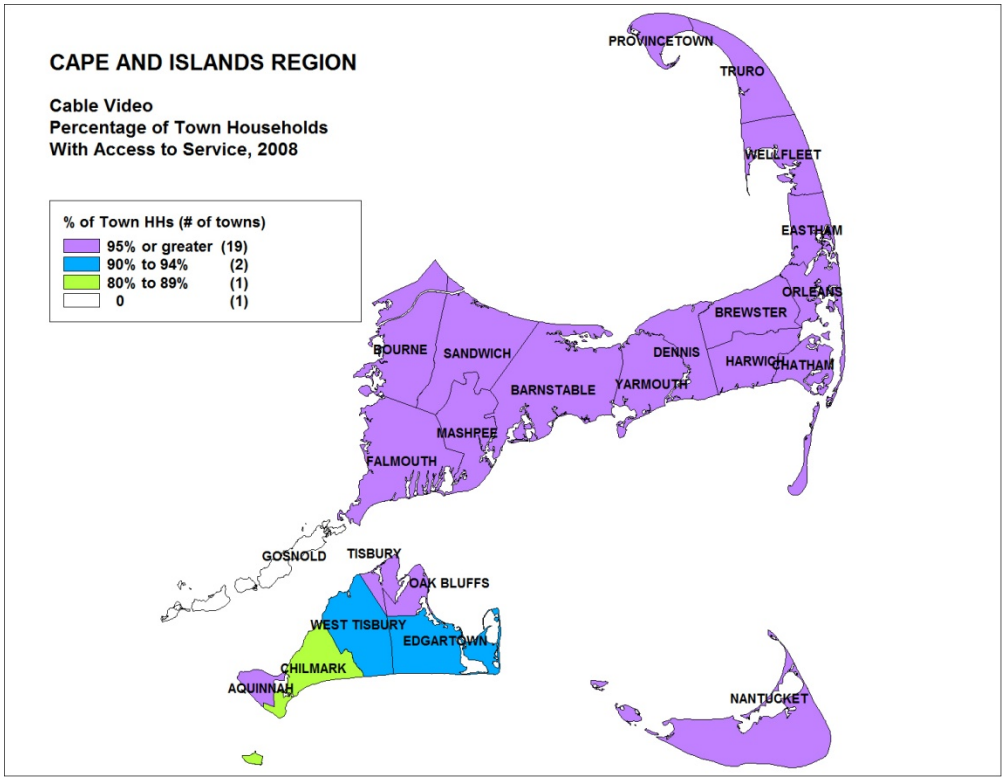


Figure CI-14: Cable Video Subscribers, by Provider, 2005-2008

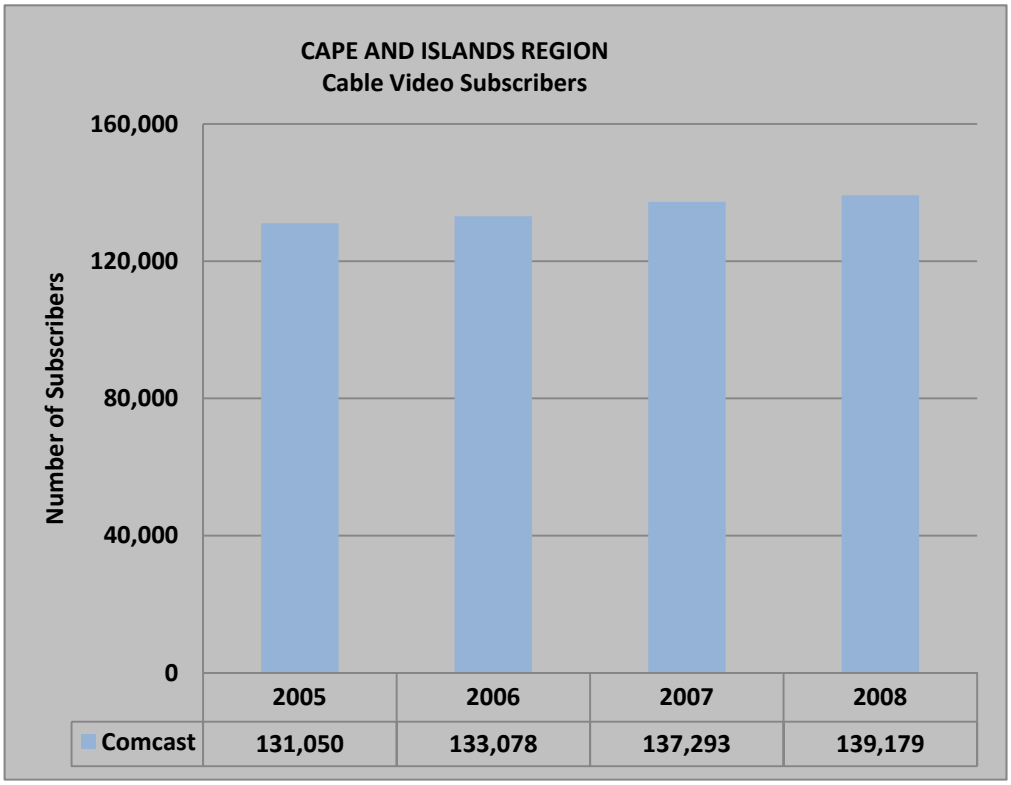
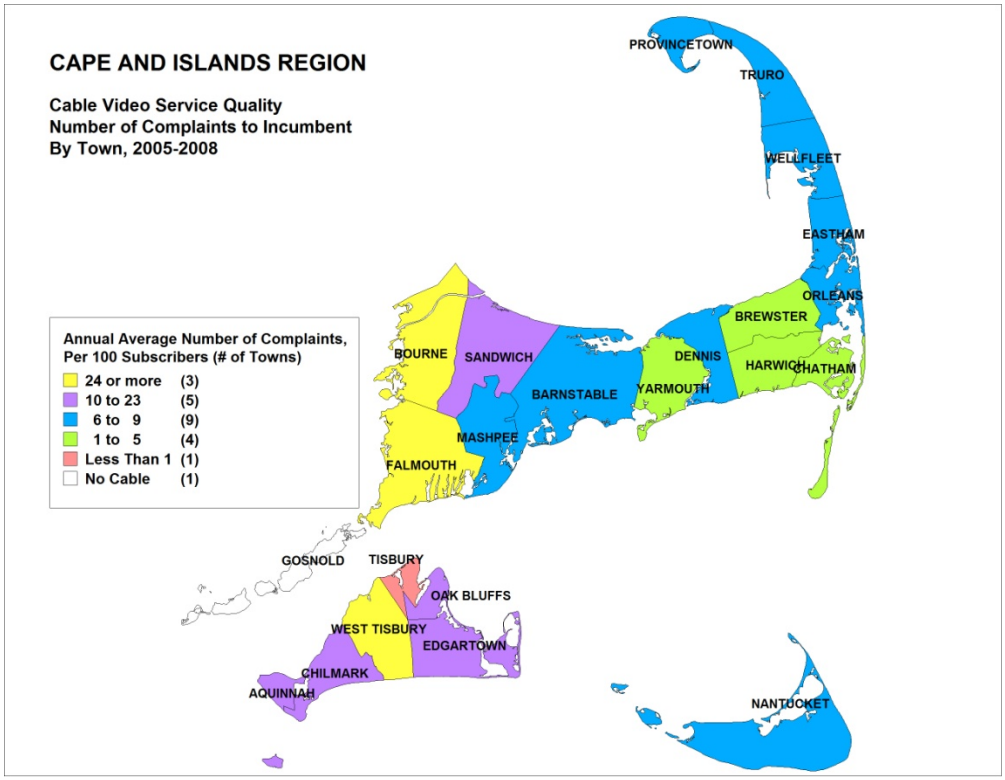



Figure CI-15: Incumbent Cable Video Provider Complaints, 2005-2008