

What is the Impact of the Internet and Mobile Information? The impact is critical in this high tech environment. Competition is minimal with respect to fixed Internet services, Service Level Agreements at the consumer level are non-existent, i.e. I cannot purchase a network service whose latency or speed problems are addressed in the contract. Mobile services have more competition but coverage is the same for all carriers and is not uniform nor satisfactory. Municipalities MUST be allowed to provide Internet services (mobile or fixed) in direct competition to commercial services.