

December 18, 2009

Chairman Edward Finley  
NC Utilities Commission  
430 North Salisbury Street  
Dobbs Building  
Raleigh, NC 27603-5918

Dear Chairman Finley,

As we fast approach the New Year I want to update you on the progress Frontier Communications has made regarding its agreement to acquire approximately 4.8 million Verizon landline customers in 14 states, including yours. The transaction is still expected to close in the second quarter of 2010.

As of today, Frontier shareholders have approved the acquisition, state approvals are proceeding on schedule, we have Hart-Scott-Rodino approval from the federal government, and approvals from local video franchise authorities are on track.

You may be aware that in certain states we have entered into settlement agreements that include delivering broadband in those states. I want to reassure you that Frontier is committed to quality service and to deploying and increasing broadband in your state as well. Ninety-two percent of current Frontier customers enjoy broadband availability, and we look forward to deploying broadband to our new Verizon customers when we close the transaction. The Verizon properties involved in the transaction only have about 60 percent broadband availability. From a Frontier perspective, that is **not** acceptable; broadband is vitally important to rural America and its smaller towns and cities and we will be very focused on increasing the reach, speed and capacity of the networks we are purchasing. Our country needs broadband to stay competitive on a local, national and global level. It is a responsibility we take seriously.

I wanted to make sure you know that we are committed to expanding broadband in your state even though we do not have a mandatory approval process. As the months progress, you should feel free to contact me personally or Steve Crosby, our SVP of Government Affairs, at 916.686.3333 [steven.crosby@frontiercorp.com](mailto:steven.crosby@frontiercorp.com).

We look forward to serving more consumers and businesses in your state in 2010 and wish you and yours a happy and healthy Holiday Season and New Year.

Best Regards,

  
Maggie Wilderotter  
Chairman & CEO

cc: Steve Crosby