

As we celebrate the tenth anniversary of VRS this year, it is obvious our community has changed so much because of VRS. We hold the service in the highest regard because it has provided access to our lives that were not possible before VRS, and we urge you to keep VRS reimbursement rates unchanged.

We are in support of leaving the rates the way they are because we value quality of service, response times, and picture. We have come to be accustomed to these fulfilling characteristics of VRS, and they do enhance our experience of the technology immeasurably. Thank you for making VRS possible now, and in the future.

P.S. With this lower quality service, I do not have high quality internet access because I depend on wireless (Dish Access) so therefore I do not have cable, DSL and other in my location available. With your request I will be out of VRS usage period. Thank you.