

In regard to your recent Public Notice about Video Relay rates, I urge you to keep rates at their current levels. I am a dedicated VRS user, and I feel strongly that a rate cut would cause my VRS service to suffer. I do not want to deal with delayed response times, choppy picture quality, and interpreters who do not meet the standards I am accustomed to. Thank you for empowering myself and our community through your support of VRS, and you can extend this support by continuing to keep rates the same.

Thank you for your consideration of my comment.