

If the FCC adopts the \$3.89 payrate, it will force the VRS provider I work for into bankruptcy and also leave tens of thousands of our customers without a VRS provider. It will leave them with no where to turn since the smaller VRS companies won't have the resources to meet the demand.

It will also force the VRS company I work for to have to down grade the technologies our customers have rightfully come to expect. Down grading such services would provide poor video quality making their calls LESS accessible.

I am confident that the VRS company I work for is one of the best, if not the best in the industry in regards to the high quality of interpreters it employes, unparrelled technology, services and intergity....even with that, there is still room for improvement in our continuing efforts to reach functional equivelance...we are not there yet....no one is...and it will take more and not less to achieve that.

Please count my plea to retain and move toward enhancing services.

Sincerely,

Ann-Marie Pucillo
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Sorenson Communications