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Our File No.: 4889010001

May 12, 2010

## Via Electronic Filing

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, DC 20554

**Re: Notice of Ex Parte Meeting  
Telecommunications Relay Services and Speech-to-Speech Services for  
Individuals with Hearing and Speech Disabilities;  
Structure and Practices of the Video Relay Services Program  
CC Docket Nos. 03-123 and 10-51**

Dear Ms. Dortch:

On May 11, 2010, Claude L. Stout, Executive Director, Telecommunications for the Deaf and Hard of Hearing, Inc. (“TDI”); Shane H. Feldman, Chief Operating Officer, National Association of the Deaf (“NAD”); Rosaline Crawford, Director, Law and Advocacy Center, NAD; Bobbie Beth Scoggins, President, NAD; Elizabeth T. Spiers, Director of Information Services, American Association of the Deaf-Blind; Cheryl Heppner, Vice Chair, Deaf and Hard of Hearing Consumer Advocacy Network (“DHHCAN”) (collectively, the “Consumer Groups”), and the undersigned counsel to TDI, met with Joel Gurin, Chief Consumer & Government Affairs Bureau (“CGB”), Karen Peltz Strauss, Deputy Chief, CGB; Cheryl King, Deputy Chief, Disability Rights Office (“DRO”); Susan Kimmel, Deputy Chief, DRO; Gregory Hlibok, DRO; Amelia Brown, DRO; Andrew Multz, DRO; Traci Randolph, DRO and Diane Mason, DRO.

We discussed the Public Notice released on April 30, 2010 in regard to Telecommunications Relay Service (“TRS”) rates, and expressed our concern that the rates for Video Relay Service (“VRS”) be compensatory so as to ensure a robust and competitive VRS industry that provides high quality functionally equivalent service to consumers. Mr. Gurin expressed the commitment of the Commission to these goals. Ms. Strauss did not participate in the discussion of VRS rates.

We requested that the issues raised in the Application for Review filed by the Consumer Groups on March 29, 2010 in regard to the CGB’s February 25, 2010 Declaratory Ruling on the issue of compensation for Video Relay Service (“VRS”) calls to and from employees of VRS providers, including employees of subcontractors of VRS providers, be placed on public notice for comment.

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We expressed our concerns regarding the requirement of the California Public Utilities Commission (“PUC”) for announcements on Captioned Telephone Service calls in California and discussed the importance of the Commission issuing a declaratory ruling prior to the implementation date of the California PUC requirement.

We discussed our support for the petition filed by Purple Communications, Inc. on July 21, 2009 in regard to the use of server based routing, which the Consumer Groups believe will promote competition in the VRS industry.

Very truly yours,

/S/

Eliot J. Greenwald

Cc (by e-mail): Joel Gurin  
Karen Peltz Strauss  
Cheryl King  
Susan Kimmel  
Gregory Hlibok  
Amelia Brown  
Andrew Multz  
Traci Randolph  
Diane Mason  
Claude L. Stout  
Shane H. Feldman  
Bobbie Beth Scoggins  
Elizabeth T. Spiers  
Cheryl Heppner