

Honorable Julius Genachowski, Chairman  
Commissioner Michael J. Copps  
Commissioner Robert M. McDowell  
Commissioner Mignon Clyburn  
Commissioner Meredith Attwell Baker  
Federal Communications Commission  
445 Twelfth Street SW  
Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

I have heard about the rate cuts that you have proposed on Sorenson Communications. The rate cut is unfair and would cause Sorenson to go bankrupt. This would put many thousands of people out of work and many thousands of Deaf and Hard of Hearing people without their connection to the Hearing World.

The other companies would not be able to sustain the influx in customers and thus would not be reimbursed for services. This would be the end of Video Relay Services as we know it today.

I urge you to establish a fair and predictable rate for Video Relay Service that will encourage VRS providers to invest in improving VRS and reaching more deaf individuals. The law requires it and it is the right thing to do.

Sincerely,

Andrew Kopac