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I support the comments filed by the NAD and other Consumer Groups on March 14, 2010. I want high quality VRS technology, highly qualified and certified interpreters, improved speed of answer requirements, consumer marketing and outreach, customer service and training, technical assistance, and research and development. I also want healthy competition to foster innovation and improvement in services and technology, and to provide choices of VRS providers. All of this is necessary to continue advancing towards functional equivalency.

Thank you for your commitment to functional equivalency. It is crucial for the FCC to obtain provider data to set reimbursement rates for 2010-2011 that would not degrade nor diminish the quality of VRS available today.