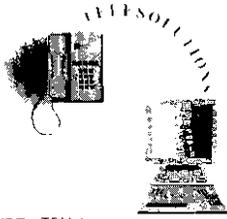


TELESOLUTIONS

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Received & Inspected

MAY 11 2010

FCC RECALL ROOM

May 6<sup>th</sup>, 2010

Honorable Marlene H. Dortch  
Secretary

Federal Communication Commission

Office of the Secretary

445 12<sup>th</sup> Street, SW

Washington, D.C. 20554

Dear Secretary Dortch,

This is a follow up to an appeal we sent on April 18<sup>th</sup>, 2008 for the Arlington Heights School District #25, located at 1200 S. Dunton, Arlington Heights, IL 60005.

The details and copy of our appeal is enclosed. Is there a timetable for this appeal to be reviewed or a status that can be provided?

Thank you so much for your consideration.

Please do not hesitate to call 630.351.6200 or e-mail me at [jstele1@aol.com](mailto:jstele1@aol.com) with any new (hopefully good) news on our appeal.

Very Sincerely,

Jerry Steinberg

Senior Consultant

Telesolutions Consultants LLC

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Received & Inspected

April 18<sup>th</sup>, 2008

MAY 11 2010

FCC Room

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
Office the Secretary  
9300 East Hampton Drive  
Capitol Heights, MD 20743

Dear Secretary Dortch,

We are respectfully writing you to ask for a waiver of the FCC rules as applied by the Schools and Libraries e-rate program for a filing error that occurred and resulted in a school district's application arriving outside of the filing window.

**Waiver Request:** CC Docket 02-6

**Applicant's Name:** Arlington Heights School District 25

**Applicant's Address:** 1200 S. Dunton Avenue  
Arlington Heights, Illinois 60005

**Billed Entity Number:** 135210

**470 Application Numbers:** 156540000627212  
119490000612589

**471 Application Number:** 607507

### Specific Details and Background

This letter requesting a "Waiver Request" is being written by Jerry Steinberg, Senior Consultant, of Telesolutions Consultants, LLC, in Bloomingdale, Illinois 60108.

We are consultants that have been assisting the Arlington Heights School District #25, as well as eighty-eight (88) other school districts.

We adhere to all of the rules of e-rate and the first rule is applications MUST be complete on-time and filed by the deadlines or the application will be "out of the window" and generally not accepted.

Over the past eleven years of e-rate, we have submitted over 800 applications, all well ahead of the 470, 471, 486, and 472 form deadline.

We have never been late or missed an **entire** application.

Recently, we found out that the application for the Arlington Heights Schools #25 never made it to certification stage.

In our review, we are not sure if the error was clerical, our computer equipment, or the Schools and Libraries website.

The application was originally placed online on January 24<sup>th</sup>, 2008 – two weeks ahead of the February 7<sup>th</sup>, 2008, 471 form filing window.

Somehow, the application was still in an “incomplete” mode, where as we thought it had been certified. Clearly, this is 41 days after the 2/7/08 deadline.

### **Total Dollar Amount**

The Arlington Heights Schools #25 would lose **\$105,001.01** of the e-rate discounts that it needs desperately.

As mentioned earlier, we are a professional consulting firm, with formerly a 100% record for applications making it online and on-time, and about a 99.8% record for individual Funding Requests making it online (a few vendors' requests were missed over the 11-years of the e-rate program).

### **Our Plea for Relief**

We are respectfully petitioning for a waiver of the “out of window” rules, due to the clerical error or machine error – clearly out of our control and inadvertent.

We have read about other similar situations in the Bishop Perry Order FCC Rcd 5316 (2006) and other FCC orders where waivers were granted under special extenuating circumstances.

We feel this is a similar situation.

### **Our Contact Information**

Please do not hesitate to call or e-mail Jerry Steinberg, of Telesolutions Consultants, LLC, located at: 108 South Third Street, Suite #3, Bloomingdale, Illinois 601083.

Office: 630.351.6200  
FAX: 630.351.4162  
e-mail: [jstele1@aol.com](mailto:jstele1@aol.com)

Thank you for your consideration.

Very respectfully,

Jerry Steinberg  
Senior Consultant