

WC 10-109

DOCKET FILE COPY ORIGINAL



COMMUNICATIONS DIVISION

2010 MAY 11 10:51:47 AM
Ann. D. Berkowitz
Director - Federal Affairs

STAMP
&
RETURN

1300 I Street NW
Suite 400 West
Washington, DC 20005
(202) 515-2539
(202) 336-7922 (fax)
aberkowitz@verizon.com

March 31, 2010

FILED/ACCEPTED

MAR 31 2010
Federal Communications Commission
Office of the Secretary

VIA HAND DELIVERY

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW A325
Washington, DC 20554

MAR 31 2010
COMMUNICATIONS DIVISION

RE: Section 63.71 Application of Verizon to Discontinue iobi Home and iobi Professional services

Dear Ms. Dortch:

Verizon submits the enclosed Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue iobi Home and iobi Professional Services in West Virginia and areas in Virginia served by wire centers located in West Virginia. As indicated in Verizon's application, subject to the Commission's authorization, Verizon will discontinue iobi Home and iobi Professional services in these areas on or after May 31, 2010.

If you have any questions regarding this Application, please contact me at (202) 515-2539.

Sincerely,

Ann Berkowitz

Attachments

cc: Secretary of Defense, Attn: Special Assistant for Telecommunications
Public Utilities Commission of Each Impacted State
Governor of Each Impacted State

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)	
Section 63.71 Application of Verizon Long)	
Distance LLC)	File no.
For Authority Pursuant to Section 214 of)	
the Communications Act of 1934,)	
To Discontinue the Provision of Service)	
)	

SECTION 63.71 APPLICATION OF VERIZON LONG DISTANCE LLC

Verizon Long Distance LLC ("Verizon") hereby submits this Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue iobi Home and iobi Professional services in West Virginia and certain areas in Virginia that are served by wire centers in West Virginia.

As required by Sections 63.71(a) and (b) of the Commission's rules, Verizon provides the following information:

1. Name and Address of Carriers (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):

Verizon Long Distance LLC
One Verizon Way
VC22E243
Basking Ridge, NJ 07920¹

¹ Verizon Long Distance LLC changed its primary address to One Verizon Way, VC22E243, Basking Ridge, NJ 07920 after the customer letter notifications for this discontinuance were finalized for printing. Customer correspondence mailed to the address provided in the customer notices concerning this discontinuance will be forwarded to Verizon Long Distance LLC's new address.

2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

Subject to the Commission's authorization to discontinue service pursuant to Section 63.71(c) of the Commission's rules, on or after May 31, 2010, Verizon will discontinue iobi Home and iobi Professional services.

3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

Subject to the Commission's authorization, Verizon will discontinue iobi Home and iobi Professional services in West Virginia and certain areas in Virginia that are served by wire centers in West Virginia.

4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), b(2)):

Verizon's iobi Home service allows residential customers to use their computer or telephone to forward incoming calls placed to their Verizon telephone number to voice mail or other telephone numbers and also provides caller identification information for incoming calls placed to the customer's Verizon telephone number. Verizon's iobi Professional service provides the same capabilities to small and medium-sized business customers.

The public convenience and necessity will not be impaired by this proposed service discontinuance because comparable alternative services are available.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

Notices were mailed to impacted customers on March 31, 2010. Copies of the sample customer notices are attached as Exhibit A.

As required by Section 63.71(a) of the Commission's rules, copies of this Application are being sent via first class U.S. Mail to the governor and public utilities commission for each

impacted state, and also to the Special Assistant for Telecommunications to the Secretary of Defense.

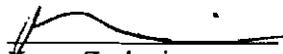
6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

Verizon is considered non-dominant with respect to the services to be discontinued.

CONCLUSION

Verizon respectfully requests that the Commission approve this Application.

Respectfully submitted


Karen Zacharia
Rashann R. Duvall
Verizon
1320 N. Courthouse Rd.
Arlington, VA 22201
(703) 351-3179

Counsel for Verizon

Michael Glover
Of Counsel

March 31, 2010

CERTIFICATE OF SERVICE

I hereby certify that on this 31st day of March 2010, I served a copy of the foregoing Section 63.71 Application by U.S. Mail postage prepaid to the following on the attached list:

/s/ Rashann Duvall
Rashann Duvall

SERVICE LIST

WEST VIRGINIA

West Virginia Public Service Commission
201 Brooks Street
Charleston, WV 25301

The Honorable Joe Manchin III
Office of the Governor
1900 Kanawha Boulevard E.
Charleston, WV 25305

VIRGINIA

State Corporation Commission
Division of Communications
P.O. Box 1197
Richmond, VA 23218

The Honorable Robert F. McDonnell
Office of the Governor
Patrick Henry Building
1111 East Broad Street
3rd Floor
Richmond, VA 23219

Secretary of Defense
Attn: Special Asst. for Telecommunications
Pentagon
Washington, DC 20301

EXHIBIT A

P.O. Box 5627
Cherry Hill, NJ 08034-9906



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Re: Discontinuation of Verizon iobi Professional Service – May 31, 2010

Attn Sample A. Sample:

Our records indicate you are currently subscribed to Verizon iobi Professional service with Verizon Long Distance LLC on telephone number(s):

(XXX) XXX-XXXX (XXX) XXX-XXXX

iobi Professional enables small/medium size business customers to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number.

We want to notify you immediately about some important changes to the iobi Professional service. On or after May 31, 2010, the service will no longer be available in City, XX. After this date, you will be unable to access or retrieve your call logs, voice mail and the address book stored with your iobi account.

We appreciate your business and apologize for any inconvenience the discontinuance of Verizon's iobi Professional service may cause you. Alternative call forwarding services may be available that you may wish to consider. If you have any questions or wish to discuss alternative service options, please call your account team or the Verizon Business Sales and Service Center at 1.877.462.4008. The hours of operation are 8:30am–5pm ET.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Business

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20534, and include in your comments a reference to the 9-63-11 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Dear Sample A. Sample,

You are currently subscribed to Verizon services that will no longer be offered or available in City, XX on or after May 31, 2010. As of that date, Verizon will no longer offer the following services on:

(XXX) XXX-XXXX (XXX) XXX-XXXX

- Verizon lobl Home service, which allows residential customers the ability to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number. You are currently subscribed to Verizon lobl Home service with Verizon Long Distance LLC. On or after May 31st, you will be unable to access or retrieve your call logs, voice mail and address information stored with your lobl account.*
- UltraForward service allows you to redirect your Call Forwarding from a remote location. Beginning on May 31st, UltraForward will no longer be offered or available in your area and will be removed from your account. Once it is removed from your account, your line will retain normal Call Forwarding capability. This change will result in a decrease in the price for your Call Forwarding service, from \$5.20 to \$3.80 for residential customers, and from \$7.00 to \$4.15 for business customers.
- Call Forwarding — Don't Answer: Ring Count Changes must be made by contacting the Verizon Sales and Service Center beginning May 31st. This service allows you to control the number of rings before calls forward to your voice mail or other designated number. You will no longer be able to make this change through your Verizon voice mail or interactively using a Verizon 800 number. In order to change the number of rings, you must call the Verizon Sales and Service Center. There will be no charge to you for making this change.

We appreciate your business and apologize for any inconvenience these service discontinuances may cause you. If you have any questions regarding this matter, please call the Verizon Sales and Service Center at 1.888.386.7211.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Voice Services

*FCC Required Notice for discontinuance of Verizon lobl Professional and Home services: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the 4 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire a reasonable substitute service.

P.O. Box 5627
Cherry Hill, NJ 08034-9906



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Dear Sample A. Sample,

You are currently subscribed to Verizon services that will no longer be offered or available in City, XX on or after May 31, 2010. As of that date, Verizon will no longer offer the following services on:

(XXX) XXX-XXXX (XXX) XXX-XXXX

- Verizon Iobt Home service, which allows residential customers the ability to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number. You are currently subscribed to Verizon Iobt Home service with Verizon Long Distance LLC. On or after May 31st, you will be unable to access or retrieve your call logs, voice mail and address information stored with your Iobt account.*

We appreciate your business and apologize for any inconvenience these service discontinuances may cause you. If you have any questions regarding this matter, please call the Verizon Sales and Service Center at 1.888.386.7211.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Voice Services

*FCC Required Notice for discontinuance of Verizon Iobt Professional and Home services: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §6171 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

PO. Box 5627
Cherry Hill, NJ 08034-9906



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Dear Sample A. Sample,

You are currently subscribed to Verizon services that will no longer be offered or available in City, XX on or after May 31, 2010. As of that date, Verizon will no longer offer the following services on:

(XXX) XXX-XXXX (XXX) XXX-XXXX

- Verizon iobl Home service, which allows residential customers the ability to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number. You are currently subscribed to Verizon iobl Home service with Verizon Long Distance LLC. On or after May 31st, you will be unable to access or retrieve your call logs, voice mail and address information stored with your iobl account.*
- Call Forwarding — Don't Answer: Ring Count Changes must be made by contacting the Verizon Sales and Service Center beginning May 31st. This service allows you to control the number of rings before calls forward to your voice mail or other designated number. You will no longer be able to make this change through your Verizon voice mail or interactively using a Verizon 800 number. In order to change the number of rings, you must call the Verizon Sales and Service Center. There will be no charge to you for making this change.

We appreciate your business and apologize for any inconvenience these service discontinuances may cause you. If you have any questions regarding this matter, please call the Verizon Sales and Service Center at 1.888.386.7211.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Voice Services

*FCC Required Notice for discontinuance of Verizon iobl Professional and Home services: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

P.O. Box 5627
Cherry Hill, NJ 08034-9906



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Dear Sample A. Sample,

You are currently subscribed to Verizon services that will no longer be offered or available in City, XX on or after May 31, 2010. As of that date, Verizon will no longer offer the following services on:

(XXX) XXX-XXXX (XXX) XXX-XXXX

- Verizon lobl Home service, which allows residential customers the ability to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number. You are currently subscribed to Verizon lobl Home service with Verizon Long Distance LLC. On or after May 31st, you will be unable to access or retrieve your call logs, voice mail and address information stored with your lobl account.*
- UltraForward service allows you to redirect your Call Forwarding from a remote location. Beginning on May 31st, UltraForward will no longer be offered or available in your area and will be removed from your account. Once it is removed from your account, your line will retain normal Call Forwarding capability. This change will result in a decrease in the price for your Call Forwarding service, from \$5.20 to \$3.80 for residential customers, and from \$7.00 to \$4.15 for business customers.

We appreciate your business and apologize for any inconvenience these service discontinuances may cause you. If you have any questions regarding this matter, please call the Verizon Sales and Service Center at 1.888.386.7211.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Voice Services

*FCC Required Notice for discontinuance of Verizon lobl Professional and Home services: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 25 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



Sample A. Sample
123 Main Street
Anytown, USA 12345-6789
Fourth Line
Bar Code

Dear Sample A. Sample,

You are currently subscribed to Verizon services that will no longer be offered or available in XXXX, XX on or after May 31, 2010. As of that date, Verizon will no longer offer the following services on:

(XXX) XXX-XXXX (XXX) XXX-XXXX

- Verizon Iobit Home service, which allows residential customers the ability to manage their voice and e-mail communications, and integrate them with their personal calendar and address book. This service is accessed via the Verizon Web portal, desktop client and a dedicated voice portal telephone number. You are currently subscribed to Verizon Iobit Home service with Verizon Long Distance LLC. On or after May 31st, you will be unable to access or retrieve your call logs, voice mail and address information stored with your Iobit account.*
- Call Forwarding — Don't Answer: Ring Count Changes must be made by contacting the Verizon Sales and Service Center beginning May 31st. This service allows you to control the number of rings before calls forward to your voice mail or other designated number. You will no longer be able to make this change through your Verizon voice mail or interactively using a Verizon 800 number. In order to change the number of rings, you must call the Verizon Sales and Service Center. There will be no charge to you for making this change.
- Wireless Notification for your Verizon voice mail service will be discontinued. You will no longer receive text messages on your Verizon Wireless handset when new messages arrive in your landline voice mail on or after May 31st.

If you have OnePoint Voice Mail or Deluxe Voice Mail, you may want to consider using the Special Delivery feature of your voice mail service to be notified of messages when you are away from home or the office. With Special Delivery, when messages arrive, the voice mail system will call you at the telephone number you specify and prompt you to enter your mailbox passcode to hear your messages. Special Delivery is not available with other mailbox types. If you do not currently subscribe to these services but would like more information, please contact your Verizon Sales and Service Center or account team.

To turn on Special Delivery, call your system access number and at the main menu press [4] to select Personal Options, then press [1], [4] and follow the prompts. You will be able to choose if you would like to be notified for all messages or just messages marked urgent by your callers. If you choose to be notified only when urgent messages arrive, you will need to instruct your callers how to mark their messages as urgent. When callers finish recording a message, they press [#] for more options. Then they press [4] to mark the message urgent and [#] to send it.

We appreciate your business and apologize for any inconvenience these service discontinuances may cause you. If you have any questions regarding this matter, please call the Verizon Sales and Service Center at 1.888.386.7211.

Verizon Long Distance LLC
1320 North Courthouse Road, 6th Floor
Arlington, VA 22201

Sincerely,

Verizon Voice Services

* FCC Required Notice for discontinuance of Verizon Iobit Professional and Home services: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.