

Jane McRae  
2054 Seaford Ave  
Seaford NY 11783

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

Received & inspected  
MAY 27 2010  
FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

Dear Chairman Genachowski:

I am writing to ask your assistance in fighting the proposed rule change to the TCPA regarding the use of a dialer that is on your desk. As you know, the TCPA was intended to keep telemarketers in line and to prevent "robo-dialing". I want you to know, as an employee of Sunrise Credit Services for 10 years, that me and my 400 colleagues are not telemarketers and we do not try to take advantage of people. We only contact people with whom our clients have a prior business relationship. We speak to people respectfully and with compassion in trying to assist them in resolving their issues with our clients. In short we speak to people, the way we'd want to be spoken to. Make no mistake about it, that two-way human communication is the key to helping resolve these matters. Without it, the process will not work. We speak to many people each day who need our guidance to resolve the issues that they face. In order to reach them, we use a dialer to connect to as many people as possible. At Sunrise the contact we make is always with a live person both in and outbound. In fact, we don't even have a voicemail system in our entire company. A human being will always answer or make a call from our office. All our dialer does is connect us to the people we need to reach.

The proposed changes by the FCC will make it virtually impossible for us to contact people via telephone. Not only will the proposed rules devastate our industry, but it will make our jobs nearly impossible and may even lead to me losing my job. If we can't even call people, then our company will be left with only sending letters and that is no way to communicate and help people. I am very proud of what I do and the way we do it here at Sunrise. If the FCC has its way, we won't be able to accomplish what I am most proud of. Helping people get their problems resolved.

We need your help now. I want to thank you personally for stopping this inappropriate proposal by the FCC, for saving our jobs and for actually looking out for the people who need you. Thank you.

Sincerely,

Jane McRae

Elaine Bell  
260 Airport Plaza  
Farmingdale, NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FRED FERTIN  
128 YOKUM AVE  
FARMINGDALE, N.Y. 11735

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445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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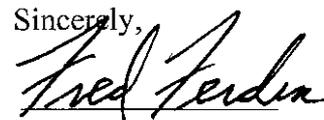
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Sincerely,



Eileen Molina  
260 Airport Plaza  
Farmingdale, NY 11735

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FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Main Room

RE: The FCC Proposed TCPA Rule Change

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Barbara Tischler  
260 Airport Plaza  
Farmingdale NY 11735

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Sunrise Credit Services  
260 Airport Plaza  
Fairfield, NJ 07004

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GIMARESE BURKES  
260 Airport Plaza  
Farmingdale, NY 11735

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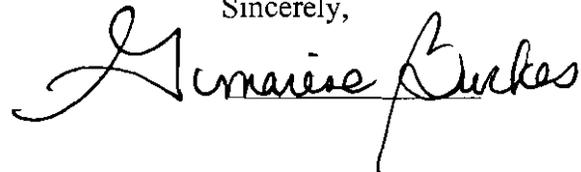
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Sincerely,



Tiffany Guadalupe  
200 Airport Plaza  
Farmingdale NY, 11735

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T. Guadalupe

*Lisa Cipriani*  
*260 Airport Plaza*  
*Farmingdale, NY 11735*

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Sincerely,

*Lisa Cipriani*

Sharni Scott  
2100 Airport Plaza  
Lakewood, 11735

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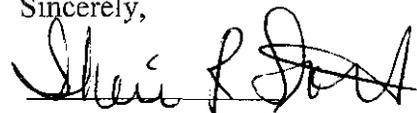
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Wilmyn Saint-Irre

260 Airport plaza

Farmingdale, NY 11735

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860 Airport Plz  
Fairingdale, NY 11735

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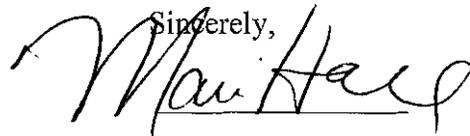
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LINDA MCKEE  
945 N Delaware Ave  
Lindenhurst, NY 11757

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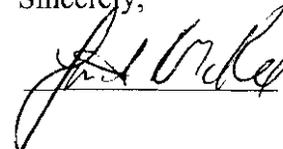
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Lucy Thomas  
51 Montauk Hwy  
Copiacogue, NY 11726

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RE: The FCC Proposed TCPA Rule Change

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I am writing to ask your assistance in fighting the proposed rule change to the TCPA regarding the use of a dialer that is on your desk. As you know, the TCPA was intended to keep telemarketers in line and to prevent "robo-dialing". I want you to know, as an employee of Sunrise Credit Services for 15 1/2 years, that me and my 400 colleagues are not telemarketers and we do not try to take advantage of people. We only contact people with whom our clients have a prior business relationship. We speak to people respectfully and with compassion in trying to assist them in resolving their issues with our clients. In short we speak to people, the way we'd want to be spoken to. Make no mistake about it, that two-way human communication is the key to helping resolve these matters. Without it, the process will not work. We speak to many people each day who need our guidance to resolve the issues that they face. In order to reach them, we use a dialer to connect to as many people as possible. At Sunrise the contact we make is always with a live person both in and outbound. In fact, we don't even have a voicemail system in our entire company. A human being will always answer or make a call from our office. All our dialer does is connect us to the people we need to reach.

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We need your help now. I want to thank you personally for stopping this inappropriate proposal by the FCC, for saving our jobs and for actually looking out for the people who need you. Thank you.

Sincerely,



PAT AMARI  
PO Box 9100  
Farmingdale NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

Received & inspected

MAY 27 2010

FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

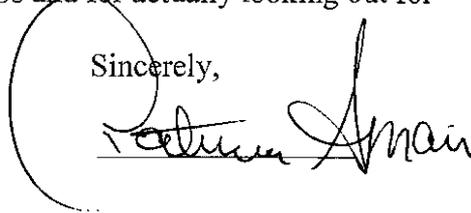
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Sincerely,

  
Pat Amari

Jennifer Smith  
100 W. John St  
Lindenhurst N.Y.

11757

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

031.867.6016

Received & Inspected

MAY 27 2010

FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

Dear Chairman Genachowski:

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Sincerely,

J. Smith

Lois Leitch  
260 Airport Plaza  
Farmingdale, NY 11735

May 20, 2010

Received & Inspected

MAY 27 2010  
FCC Mail Room

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

RE: The FCC Proposed TCPA Rule Change

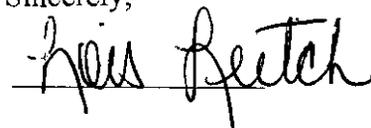
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Sincerely,



260 Airport Plaza  
Farmingdale NY, 11735

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May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Mail Room

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Sincerely,

Robert Rodriguez

DERON KING  
260 AIRPORT PLAZA  
FARMINGDALE, NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

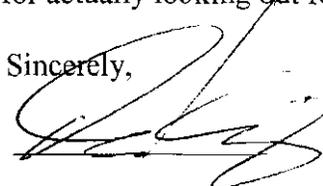
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Sincerely,



Barbara Alvaranga  
260 Airport Plz  
Farmingdale NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Mail Room

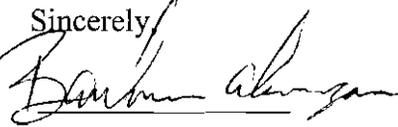
RE: The FCC Proposed TCPA Rule Change

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Sincerely,  


Ana De Jesus  
260 Airport Plaza  
Farmingdale NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

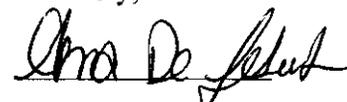
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Sincerely,



Julia Mallon Creary  
55 Church Place  
Copiague, NY, 11726

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

Received & Inspected

MAY 27 2010

FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

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Sincerely,

Julia Mallon Creary

Sam Millner  
401 ALBANY AVE  
Amityville NY, 11701

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

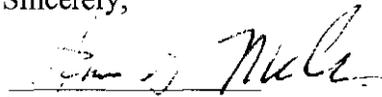
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Sincerely,



Ken Down  
200 Airport Plaza  
Flemingdale, NY 11735

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

Received & Inspected

MAY 27 2010

FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

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Sincerely,



EDITH AMORESE  
137 INLET DR.  
LINDENTURST, NY 11757

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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Sincerely,

Edith Amorese

Meredith A LaRochester  
485 Lakeway Drive  
West Babylon NY 11704

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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Sincerely,



Lori Egan  
184 ISlip Blvd  
ISlip Terrace, NY 11752

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
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FCC Mail Room

RE: The FCC Proposed TCPA Rule Change

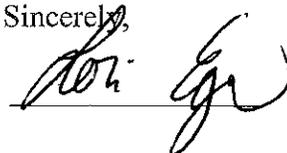
Dear Chairman Genachowski:

I am writing to ask your assistance in fighting the proposed rule change to the TCPA regarding the use of a dialer that is on your desk. As you know, the TCPA was intended to keep telemarketers in line and to prevent "robo-dialing". I want you to know, as an employee of Sunrise Credit Services for 5½ years, that me and my 400 colleagues are not telemarketers and we do not try to take advantage of people. We only contact people with whom our clients have a prior business relationship. We speak to people respectfully and with compassion in trying to assist them in resolving their issues with our clients. In short we speak to people, the way we'd want to be spoken to. Make no mistake about it, that two-way human communication is the key to helping resolve these matters. Without it, the process will not work. We speak to many people each day who need our guidance to resolve the issues that they face. In order to reach them, we use a dialer to connect to as many people as possible. At Sunrise the contact we make is always with a live person both in and outbound. In fact, we don't even have a voicemail system in our entire company. A human being will always answer or make a call from our office. All our dialer does is connect us to the people we need to reach.

The proposed changes by the FCC will make it virtually impossible for us to contact people via telephone. Not only will the proposed rules devastate our industry, but it will make our jobs nearly impossible and may even lead to me losing my job. If we can't even call people, then our company will be left with only sending letters and that is no way to communicate and help people. I am very proud of what I do and the way we do it here at Sunrise. If the FCC has its way, we won't be able to accomplish what I am most proud of. Helping people get their problems resolved.

We need your help now. I want to thank you personally for stopping this inappropriate proposal by the FCC, for saving our jobs and for actually looking out for the people who need you. Thank you.

Sincerely,



JACLYN HABEKOST  
101 GARFIELD ST  
MASS. PK NY 11702

May 20, 2010

Received & Inspected

MAY 27 2010  
FCC Mail Room

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

RE: The FCC Proposed TCPA Rule Change

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Sincerely,

Jaclyn Habekost

Dina Habekost  
260 Airport Plaza  
Farmingdale, NY 11738

May 20, 2010

Received & Inspected

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Sincerely,



Charlene Mabry  
26 Russell Ct.  
Copliague NY 11726

May 20, 2010

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FEDERAL COMMUNICATIONS COMMISSION  
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*Charlene Mabry*