

I am Deaf. I use video relay service now past 6 years. VRS very important for me communicate with hearing people. I can be independent and take care of my own affairs through VRS. Communication access and equal for Deaf same as hearing is very important.

Since March 2010 I am using callVRS service. It is WONDERFUL! I am so happy with callVRS and only use them now (before used Sorenson). All the interpreters at callVRS are nationally certified. This mean they have top certification and training. Also all have many years experience interpreting and as video relay interpreter. Their interpreting is wonderful and so clear and understand everything. At callVRS they are professional but also friendly and smile and act normal not like a machine. The interpreter has so much respect for me as Deaf consumer. They understand it about Deaf people and Deaf culture. It is a wonderful experience and I fully support callVRS. Their heart is in right place to support Deaf community and American Sign Language. They think about us consumer to provide top quality interpreting services. They are honest and I feel worth it use them with top quality service. I prefer callVRS and hope see service continue for many years in future. Thank you.