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June 10, 2010

VIA ECFS

EX PARTE NOTICE

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Re: *In the Matter of Closed Captioning of Video Programming, CG Docket 05-231*

Dear Ms. Dortch:

On June 9, 2010, Cristina Pauzé, Vice President, Federal Regulatory Affairs of Time Warner Cable Inc. ("TWC"), Andrew Long, Vice President and Assistant Chief Counsel, Regulatory of TWC, and the undersigned met with the following Consumer and Governmental Affairs Bureau staff to discuss TWC's provision of closed captioning contact information: Amelia Brown, Michael Jacobs, Traci Randolph, Arlene Alexander, and Jan Weisel. During the meeting, we discussed and provided a demonstration of the various consumer-friendly solutions TWC has adopted to ensure that its subscribers have timely access to TWC personnel who can address closed captioning issues. We also discussed methods of reporting closed captioning contact information to the Commission consistent with FCC regulations.

Please feel free to contact me with any questions regarding this letter.

Respectfully submitted,

A handwritten signature in black ink that reads 'Micah M. Caldwell'.

Micah M. Caldwell
Counsel for Time Warner Cable Inc.

cc: Amelia Brown (via e-mail)
Michael Jacobs (via e-mail)
Traci Randolph (via e-mail)

Arlene Alexander (via e-mail)
Jan Weisel (via e-mail)

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