

**CC Docket No. 02-6**

Form 471 #: 770723

BEN: 7369

Concordia Learning Center  
at St. Joseph's School for the Blind

761 Summit Avenue

Jersey City, NJ 07307

**CC Docket No. 96-45**

**Request for Waiver**

Sr. Susan Whitsell

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**Funding Year 2010 Form 471 Postmarked Outside of Window Letter**

I am requesting a waiver of the rules for the deadline for the filing window for Funding Year 2010-2011. This past Winter three circumstances caused me to either think I need not file the 471 or assume that I had filed the forms:

1. Our internet and telecommunications provider is Broadview. We have a multi-year contract for both and have been using Broadview very satisfactorily for over three years. The original sales representative was extremely efficient and great to deal with. At some point, with quite a bit of time to spare, I emailed him asking him for a fresh quote so I could use it for the Item 21 attachment. Much time went by with no response from him. Finally, I phoned and was told I had a new representative. The new representative – after much prompting – finally sent me a quote but it did not have the correct information. I repeated my request and spent many weeks calling and emailing to remind him to send me a correct quote with the proper breakdown of the costs. (I might add that he was not always happy to hear from me nor did he always respond politely.) Finally, very close to the deadline, I did receive the quote and completed the 471 for Internet but not phone service. (I have since requested and obtained a new sales representative.)
2. I also received multiple PIA communications involving the bills from Broadview for the 471 forms for FY 2009-2010 for the internet and telephone service. The questions were finally resolved but I did not receive the FCDL until February 9, 2010) - extremely close to the 471 filing deadline. I was so relieved to receive approval for last year, I forgot the 2010-2011 471 form.
3. *Background:* I work at two entities – Concordia Learning Center at St. Joseph's School for the Blind (BEN 7369) and Kenmare High School for Women (BEN 7324) – both are in Jersey City. Besides the above circumstances, the woman who was the Administrative Secretary at Concordia became seriously ill, was hospitalized, and died all around the time the 471 forms were due. To say the least, my head was not operating properly during that entire time – and I am still in a grieving process.

Thank you for considering my request.

Sincerely,

Sr. Susan Whitsell

Technology Person

Concordia Learning Center at St. Joseph's School for the Blind