



Frontline Communications, Inc.

The Honorable Julius Genachowski
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

June 18, 2010

Re: MB Docket No. 10-56

Dear Chairman Genachowski:

I am the owner of a privately held business – Frontline Communications, Inc. – that works closely with Comcast and its customers in the Chicago area. I am writing to endorse Comcast's proposed venture with NBC Universal.

My firm, established in 2003, specializes in the cable, telephony and telecommunications industries. We provide a wide range of installation, service and construction contracting – including laying cable and fiber, equipment maintenance and technical support operations – throughout northern and western Illinois, the city of Chicago and south Florida. Our primary focus is meeting the needs of every customer, every time.

In my experience, Comcast appears to share our customer focus. Our employees often interact directly with Comcast customers. These customers tell us that they are increasingly satisfied with the level of service that Comcast provides, as well as the products and programming that Comcast delivers to their homes.

I believe this focus on customer service has helped Comcast become a successful member of the communications industry. Furthermore, I have seen firsthand Comcast's efforts to help local communities through locally oriented public affairs programming to charitable contributions.

I hope you and you colleagues allow the Comcast-NBC Universal partnership to proceed.

Sincerely,

Gina Urso
Owner

Frontline Communications, Inc.

CC: Commissioner Michael J. Copps
Commissioner Robert M. McDowell
Commissioner Mignon Clyburn
Commissioner Meredith Attwell Baker

For the Community



1000 North Dearborn Street
Chicago, IL 60610
Tel: 312.329.1234

June 15, 2010

Mr. Michael J. [Name]

1000 North Dearborn Street

I am pleased to inform you that your application for membership in the Chicago Area Chapter of the [Organization] has been approved. We are excited to have you join our community and we look forward to seeing you at our next meeting.

My first meeting will be on [Date] at [Time] at [Location]. We will have a presentation on [Topic] and a social hour. Please bring a guest if you are able. We are currently looking for members in the [Area] area. Our meetings are held every [Day] at [Time].

In my previous experience, I have found that our customers are very satisfied with the service we provide. I would like to see you provide the same level of service to your customers. We are currently looking for members in the [Area] area. Our meetings are held every [Day] at [Time].

I believe that this [Organization] will help you to be successful in your business. We are currently looking for members in the [Area] area. Our meetings are held every [Day] at [Time].

I hope you will join our [Organization] and help us to provide the best service to our customers.

[Handwritten Signature]
[Name]
[Title]
[Address]
[City, State, Zip]

CC: [Name]
[Name]
[Name]
[Name]