

PO Box 14835
Long Beach, CA 90853
May 24, 2010

Federal Communications Commission
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20554

Reference: 63.71 Application of Verizon Long Distance LLC

Dear Commission Members,

I received a notice from Verizon that they propose to discontinue service for calling cards (see the attached copy of my bill.)

When I am away from home, I sometimes have to make a long distance call. I am able to do this by using my telephone calling card, which I have had for many years—first with GTE and now with Verizon.

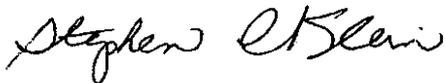
I don't know how I could receive this service or a reasonable substitute from another carrier. I cannot imagine standing at a pay phone and dropping in coins to make my calls—there are hardly any pay phones around any more!

This would be a terrible hardship for me, and probably many others.

Please deny this application.

Thank you for your consideration of my letter.

Very truly yours,



Stephen C. Klein

cc: Senator Barbara Boxer
Senator Diane Feinstein
Congressmember Laura Richardson
Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Complaints
445 12th Street, SW
Washington, D.C. 20554

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List A B C D E

Scott Marshall

Designated Federal Officer of the Committee

Consumer Advisory Committee

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554



Charges by Service Provider

	Total	Verizon CA	Verizon LD	Verizon Online	Verizon Wireless	Other Providers
Voice Services				.00	.00	.00
TV Services	\$.00	.00	.00	.00	.00	.00
Internet Services	\$.00	.00	.00	.00	.00	.00
Specials and Promotions	\$.00	.00	.00	.00	.00	.00
Taxes, Fees & Other Charges				.00	.00	.00
Other Providers	\$.00	.00	.00	.00	.00	.00
Totals				.00	.00	.00

Need-to-Know Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Bankruptcy Information

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, Verizon is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct all correspondence concerning any bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Verizon may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.

Changes in Federal Charges Beginning on or about April 1, 2010

Effective on or about April 1, 2010, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) fee may change effective on or about April 1, 2010. The FUSF fee recovers the cost of Verizon's contributions to the FUSF, which provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF fee on incidentals.

Verizon Reads

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of the bill. Contributions will benefit Verizon Reads Inc. Verizon Reads Inc. is a nonprofit corporation created by Verizon Communications Inc. to administer a nationwide fund-raising program to support literacy programs. Verizon Reads Inc.'s principal source of revenue is money contributed by the general public. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number listed on page 2 of your bill.

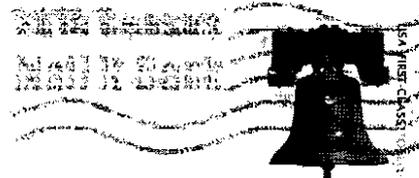
Notice of Service Change

Beginning July 1, 2010, Verizon Long Distance will discontinue providing service for Calling Card (post-paid calling cards), Personal Toll Free Service (personal toll free number for incoming calls to be billed to your account) and Away From Home Services (combination of Calling Card and Personal Toll Free Service). As of this date, calls will no longer be completed in all fifty states and the District of Columbia using these services. Effective immediately, changes to your account may deactivate these services. We apologize for any inconvenience this may cause. If you have additional questions, please call 800-483-9500 for calling card and 888-640-7467 for Personal Toll Free Service. FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Verizon Long Distance LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Verizon Long Distance - 1320 N. Courthouse Rd, 6th floor, Arlington, VA 22201.

Stephan Klein
PO Box 14835
Long Beach, CA 90853

LONG BEACH CA 90801

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Wireline Competition Bureau
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Washington, DC 20554

Received & Inspected
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FCC Mail Room

