



**Public Utilities  
Commission**

Ted Strickland, Governor  
Alan R. Schriber, Chairman

**Commissioners**

Valerie A. Lemmie  
Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser

June 30, 2010

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

Re: In the matter of Telecommunications Relay Services and Speech-to-Speech Services  
For Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

As required by CG Docket No. 03-123, please find enclosed the original and four copies  
of the Annual Complaint Log and Summary Report for the State of Ohio's  
Telecommunications Relay Service from June 1, 2009 through May 31, 2010.

The Service Monitoring and Enforcement Department of the Public Utilities Commission  
of Ohio (PUCO) received one complaint regarding the quality of service of the Ohio Relay  
on May 19, 2010. The customer made additional calls on May 20, 2010 with no problems.  
A copy of the case record is enclosed.

If you have any questions or need any further information, please contact me at (614)  
466-0126 (Voice) or by e-mail at [Lisa.Colosimo@puc.state.oh.us](mailto:Lisa.Colosimo@puc.state.oh.us).

Sincerely,

Lisa Colosimo  
Investigation and Audit Division  
Service Monitoring and Enforcement Department

**Enclosures**

Cc: Arlene Alexander, FCC, Consumer & Governmental Affairs Bureau  
PUCO Docketing Division