

This page <http://esupport.fcc.gov/complaints.htm>

"Disability Access to Communications Services and Equipment

Junk Fax

Telemarketing, Prerecorded Messages and Do-Not-Call

Wired Telephone

Wireless Telephone

Internet Service and VoIP

INCLUDES:

Unsolicited emails on cellular phone

Billing

Service

Availability

Number portability

Unlawful advertising

Disability access

911 calls

Broadcast (TV and Radio), Cable, and Satellite Issues

Tower Light Outages and Signal Interference"

holds no consideration for the consumer to complain about a company in violation of statute enforced by FCC.

Case in Point: Facebook

What follows notes email exchanged, and notes incident prompting the exchange.

From: Adriana Gallegos [mailto:AGallegos@dca.lacounty.gov]

Sent: Tue 7/6/2010 4:23 PM

To: Jetmir, Mark

Subject: RE: Your General Suggestion: Hate Speech Incident/Make an example of Washington Post [Wes Brumback ACCOUNTABILITY]

Mr. Jetmir:

The District Attorney's Office referred your complaint to our Department for our review and response.

I recommend that you file a complaint with both the Jewish Anti-Defamation League at [http://support.adl.org/site/PageServer?pagename=contact\\_us](http://support.adl.org/site/PageServer?pagename=contact_us) and the Department of Justice. Here is their contact information:

U.S. Department of Justice

950 Pennsylvania Avenue, NW

Washington, DC 20530-0001

Department of Justice Main Switchboard: (202) 514-2000

Office of the Attorney General Public Comment Line: (202) 353-1555

Email: [AskDOJ@usdoj.gov](mailto:AskDOJ@usdoj.gov)

<http://www.justice.gov/>

If you have any other questions feel free to contact us at (800) 593-8222 (within Los Angeles County), or (213) 974-1452.

Adriana Gallegos

Investigator

County of Los Angeles

Department of Consumer Affairs

----- Forwarded by Los Angeles County District Attorney's Office/DAUsers/NLADA on 07/02/2010  
11:42 AM -----

"Jetmir, Mark " <[mjetmir@calstatela.edu](mailto:mjetmir@calstatela.edu)>

06/28/2010 04:55 PM

To

<webmail@da.lacounty.gov>

cc

<pkranhold@sardverb.com>

Subject

FW: Your General Suggestion: Hate Speech Incident/Make an example of Washington Post [Wes Brumback ACCOUNTABILITY]

To Whom it may concern,

After reading Morris Lipson ARTICLE 19, I have determined that this matter should be reported to L.A. County District Attorney's Office.

Attached is a PDF document containing hate speech. The incident occurred on a Washington Post thread (see page 18 "Wes Brumback"), and for a while there was no "flag" button to report the

offense. Some thirty minutes later i am surprised, and others notice on the thread, that no action was taken. Eleven hours later (the time I captured the file for review, attached "June27WPFB.pdf") that post by Wes persists. Wes advocates violence (pg 18) -- explicitly. Since Washington Post is remiss of duty: Washington Post advocates violence. Since Facebook has begun to manage this incident through that tried and tired, service with a distance, auto blow-off and has provide no contact point: Facebook advocates violence. Since I don't know Paul Kranhold, and I tend to give people the benefit of doubt, Facebook et. all was given notice, to account and correct, or as indicated to Facebook through "suggestion" email, as of this Saturday I will close my account to include reserving any further value in the service. I have, with far less offense dropped "friends" -- we're talking people I have met at school, to include university staff, and known for some time. If it is about talking sh\*t intended to disarrange, demean, and court violence, some group, ANY, group -- count me out.

Mark Jetmir

-----Original Message-----

From: The Facebook Team [mailto:info+yjls5aq@support.facebook.com]

Sent: Sun 6/27/2010 2:34 PM

To: Jetmir, Mark

Subject: Re: Your General Suggestion: Hate Speech Incident/Make an example of Washington Post

Hi,

Thanks for your feedback. We're constantly trying to improve Facebook, so it's important that we hear from our users. Unfortunately, we can't respond to your emails individually, but we are reading them. We appreciate you taking the time to write to us. If there are any specific changes you recommend, please let us know.

If you are having any problems with your account, please refer back to our Help page (<http://www.facebook.com/help.php>) where you'll find information about Facebook as well as the answers to many of your questions.

Thanks again for your feedback.

-The Facebook Team

(See attached file: June27WPFB.pdf)

That PDF document captures a Washington Post thread to include, the following post

"Wes Brumback

Kill the Jews!

11 hours ago · Flag"

Tell me. FCC can fine hundreds of thousands of dollars for a flashed breast. What about hate speech supported by Facebook?