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July 16, 2010

Ex Parte

VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Consumer Information and Disclosure, CG Docket No. 09-158

Dear Ms. Dortch:

On July 15, 2010, David Young, Mike Nawrocki, Mark Montano, and Donna Epps of Verizon met with the following Commission personnel: Joel Gurin, Mark Stone, and Julie Saulnier of the Consumer and Governmental Affairs Bureau; Walter Johnston and James Miller of the Office of Engineering and Technology; Rohit Dixit and Kevin King of the Office of Strategic Planning.

The purpose of the meeting was to address two issues related to the Commission's fixed broadband measurement program. In the meeting, we discussed how SamKnows' white box cannot replace the home router for FiOS customers and some Verizon DSL customers without customers losing certain features of their broadband and/or television service. While we have yet to obtain the white boxes for lab testing, we discussed various options for the placement of the white boxes while continuing to use the Verizon-provided router. We also explained that given the unique characteristics of different ISPs' broadband services and to avoid a disruption in service, SamKnows should work with the ISPs to tailor the white box installation instructions it provides to test panelists. Additionally, we discussed the various options FCC and SamKnows have for testing speed tiers. In particular, we suggested one option was testing each ISP's most popular tiers.

We discussed the attached diagrams during the meeting.

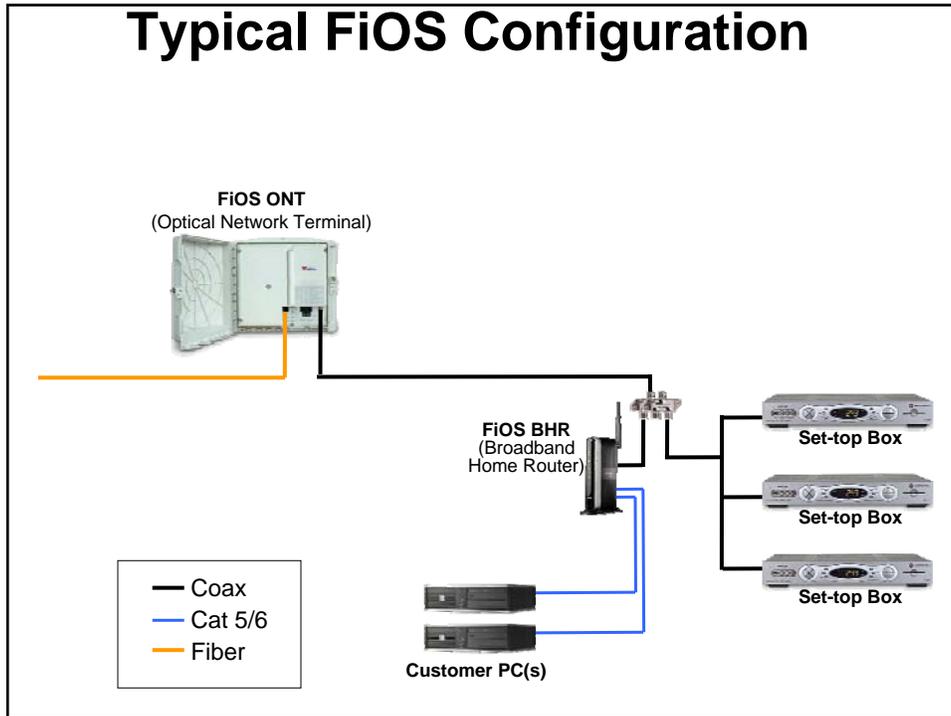
Sincerely,

A handwritten signature in black ink that reads "Donna Epps".

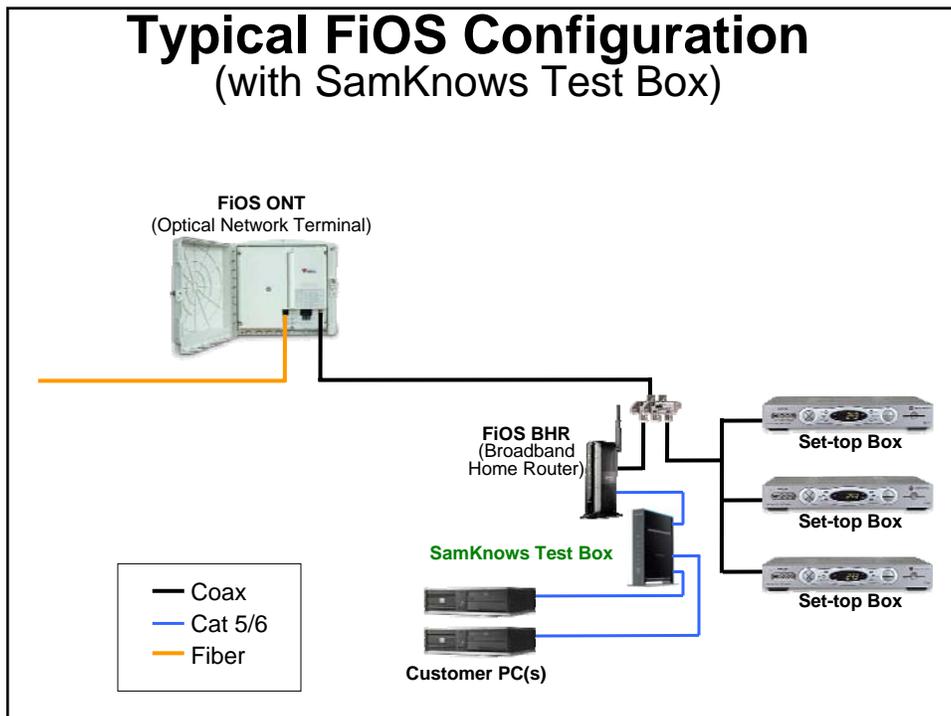
Attachment

cc: Joel Gurin
Walter Johnston

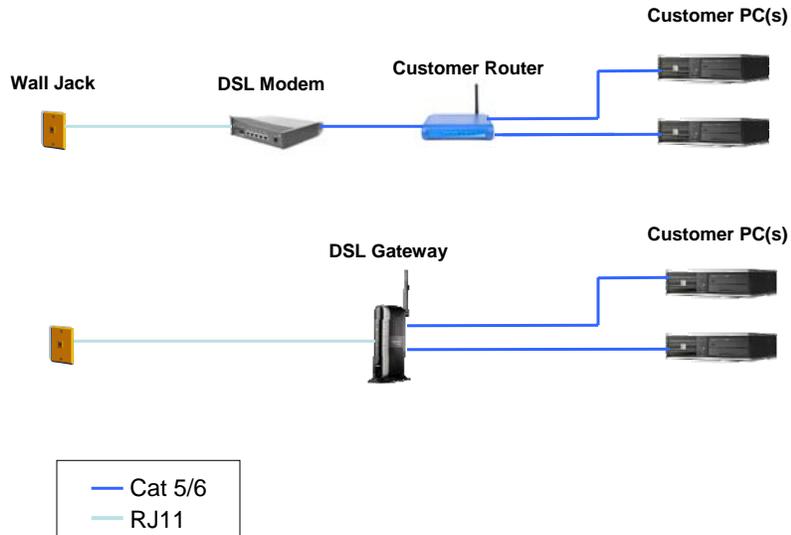
Typical FiOS Configuration



Typical FiOS Configuration (with SamKnows Test Box)



Typical DSL Configurations



Typical DSL Configurations (with SamKnows Test Box)

