

Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

Re: CG Docket No. 10-51: Structure and Practices of the Video Relay Service Program NOI

Dear Commission,

I am making two requests from the Commission: (1) to extend the deadline for consumers to submit and reply comments to the Commission's June 28, 2010 Notice of Inquiry (NOI) and (2) the NOI be translated into American Sign Language (ASL) and published in the format of a video streaming such as Vlog along with the text version.

The Video Relay Service (VRS) that is funded by the Telecommunications Relay Services fund has a significant impact on the lives of Deaf people in America. This is something that should not be rushed through for the sake of meeting a deadline. I do not dispute the importance of a deadline in order to move a project ahead but it is more important to establish a deadline that would adequately allow FCC to collect sufficient data to assist the agency to make justifiable decisions that have significant impact on consumers' quality of life. I ask that FCC grant the extension of comments period to 90 days after publication in the Federal Register and 45 days for reply comments.

Since the VRS is designed for deaf and hard of hearing people to communicate using ASL, it would make perfect sense to publish the NOI in a Vlog format using sign language to give us a functional equivalent opportunity to understand the questions and to submit comments to share their views. This will be of great benefit to FCC to do this because it will be able to say that it has truly listened to the VRS consumers.

I am confident that FCC desires to do what is right for their consumers and this is a great opportunity to make a positive difference in the lives of deaf and hard of hearing people.

Sincerely,
Diana Herron
VRS Consumer