

Exhibit B

Declaration of Steve Cook

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)
)
Framework for Broadband Internet Service) GN Docket No. 10-127
)

DECLARATION OF STEVE COOK

1. My name is Steve Cook. My business address is 13820 Sunrise Valley Drive, Herndon, VA 20171. I am Senior Vice President, HSO Strategy and Web Services for Time Warner Cable Inc. ("TWC"), a position I have held since 2007. My responsibilities within TWC's corporate strategy group focus on our broadband and online businesses. In this capacity, I oversee our residential High Speed Online ("HSO") access business, including: the Road Runner service portal, Multiple Internet Service Provider ("MISP") partnerships, and other broadband services. Prior to assuming my current position, I was also SVP of Product Management, GVP of Road Runner High Speed Online, VP of Broadband Programming & Online Ad Sales, as well as VP of Power Media Services at TWC and within the Road Runner joint venture since joining the company in 1998. The Road Runner joint venture was a partnership between TWC, Microsoft, AT&T, Compaq, and Advance Newhouse.

2. The purpose of my declaration is to describe the interactive features and capabilities that TWC markets and offers to consumers as part of its broadband Internet access service. As I explain below, TWC does not market or offer its retail broadband Internet access service, Road Runner, as a pure transport service. As I describe, Road Runner includes a host of interactive capabilities that enable subscribers to retrieve, send, and interact with stored information over the Internet in various ways. These information-processing capabilities are

integral components of the broadband Internet access service that are offered to subscribers at no additional charge, as consumers have come to expect and demand.

3. TWC's and other providers' broadband Internet access services offer subscribers a variety of other functions as integrated components of the service, all of which facilitate—and indeed, require—constant interaction between the user and dispersed and diverse stores of information. These functions include security screening, spam protection, anti-virus and anti-botnet technologies, pop-up blockers, parental controls, online email, photo storage, instant messaging, and the ability to create personalized home pages that automatically retrieve games, weather, news, and other information selected by the user. TWC also offers a customized browser with an integrated toolbar that allows customers to search the web at anytime, get email notifications, listen to Road Runner radio, view videos, read their daily horoscope, or add a variety of interactive gadgets that they select to personalize the experience and access information they desire whenever and wherever they go online. In one way or another, all of these features enable users to interact with, make available, generate, transform, and/or retrieve stored information.

4. These sorts of capabilities are featured prominently in TWC's marketing and consumer-education materials (including TWC's website) and are integral to the online experience that TWC offers. In fact, TWC must include them as integral components of its broadband Internet access service in order to keep pace with the development of competition and the evolution of consumer demand. All of these features are provided as part of TWC's basic broadband Internet access service; subscribers cannot opt out of receiving them, nor are they assessed any additional charge to use them.

5. For instance, like other broadband Internet access providers, TWC uses a variety of security techniques to facilitate and protect its subscribers' Internet communications from online threats such as viruses, spyware, hackers, spam, offensive websites and other Internet threats that can jeopardize privacy and diminish PC performance; these security functions improve performance speed by processing packets to monitor for harmful traffic that might otherwise slow down Internet communications. Among the features of TWC's security suite is a "personal firewall" that protects personal information and prevents damage from malicious programs, anti-virus software, anti-spyware and anti-phishing features, and anti-spam software. TWC's security suite also gives users the ability to get automatic updates about online threats and to generate reports of user activity and system alerts. Related to this Internet security suite, TWC also offers parental controls as a central feature of its service, which allow users to filter sites based on a range of customized filters, and to establish time restrictions and create schedules for children's online activity.

6. TWC's Road Runner service also includes a Webmail client that supports multiple accounts (TWC currently hosts over 20 million email accounts), and it offers digital storage to subscribers as part of the service as well. This complimentary digital storage allows users to store digital media and other information in a web account for back-up or other purposes.

7. Finally, TWC offers a range of entertainment options that, again, are included with a subscription to its Road Runner service. For example, TWC offers a "Photo Center" that allows users to print and send photo gifts by taking ordinary photos and video and transforming them into customizable multimedia shows with music, clipart, and text that can be shared with

others and uploaded to TWC's On Demand on PhotoShow TV. Road Runner also enables users to access and interactive with a range of other audio and video content as well.

8. Thus, TWC, like other broadband Internet access service providers, does not merely offer consumers "speed," as I understand some parties have claimed. Rather, it offers a host of interactive capabilities as part and parcel of its broadband Internet access service.

9. This concludes my declaration.

I, Steve Cook, declare under penalty of perjury that, to the best of my knowledge, the foregoing is true and correct.



Steve Cook

Date: 8/12/10