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*VIA ECFS*

*EX PARTE*

August 19, 2010

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
Room TW-A325  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

RE: *In the Matter of National Broadband Plan Recommendation to Create a Cybersecurity Roadmap*, PS Docket No. 10-146, GN Docket No. 09-51

Dear Ms. Dortch:

On August 18, 2010, the undersigned and Michael Glenn, Kathryn Condello and Stacy Hartman, all of Qwest, met with Jeffery Goldthorp, Richard Hovey and Jane C. Kelly of the Public Safety and Homeland Security Bureau to discuss the above-captioned proceedings.

The purpose of the meeting was to share Qwest's views on matters raised by the Public Notice<sup>1</sup> soliciting comments on the National Broadband Plan's recommendation to create a Cybersecurity Roadmap. In the meeting, Qwest communicated the following: 1) more precision in defining the entities to be covered by proposed Commission cyber security initiatives would aid interested parties in providing the Commission with constructive comments; 2) IP-based communication networks are significantly different than circuit-switched communications networks, and historic regulatory approaches to network security/reliability in the circuit-switched world may not be appropriate for application in the IP world; 3) Qwest supports public-private collaborative approaches to addressing cyber security concerns; and 4) Federal agency coordination in effectuating Federal government cyber security policy is necessary.

Qwest also discussed its consumer Internet protection program in which Qwest provides automated notification to consumer broadband customers to alert them to malware infections.

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<sup>1</sup> See FCC Seeks Public Comment on National Broadband Plan Recommendation to Create a Cybersecurity Roadmap, DA 10-1354, rel. Aug. 9, 2010.

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These customers are also provided with printed and electronic information on how to protect their computers, secure wireless access points, the importance of keeping their operating systems and applications patched, and installing and keeping anti-virus software and firewalls updated.

This *ex parte* is being filed pursuant to 47 C.F.R. §§ 1.49(f) and 1.1206(b).

Sincerely,

/s/ Lawrence E. Sarjeant

Copy via email to:

Jeffery Goldthorp ([Jeffery.Goldthorp@fcc.gov](mailto:Jeffery.Goldthorp@fcc.gov))

Richard Hovey ([Richard.Hovey@fcc.gov](mailto:Richard.Hovey@fcc.gov))

Jane C. Kelly ([Jane.Kelly@fcc.gov](mailto:Jane.Kelly@fcc.gov))