



GSAssociates

Business Partners and Certified Public Accountants



Auris Technology, Inc.

Independent Auditor's System Report
For Payphone Compensation
As required by FCC Order 03-235
Docket No. 96-128

August 13, 2010

1200 Old Alpharetta Road
Alpharetta, GA 30005



Table of Contents

TABLE OF CONTENTS	2
INDEPENDENT AUDITOR’S SYSTEM AUDIT REPORT	3
OVERVIEW OF SYSTEM AUDIT REQUIREMENTS	4
BACKGROUND	4
AUDIT PROCESS & PROCEDURES	5
FACTOR #1: PAYPHONE COMPENSATION POLICIES & PROCEDURES.	6
FACTOR #2: RESPONSIBLE DEDICATED STAFF.	7
FACTOR #3: DATA MONITORING PROCEDURES.	7
FACTOR #4: COMPENSATION ASSURANCE PROTOCOLS.	8
FACTOR #5: COMPENSABLE CALL FILE AND REPORTING.	8
FACTOR #6: REQUIRED REPORTING.	8
FACTOR #7: DISPUTE RESOLUTION PROCEDURES.	9
<i>7.1 BSG Contractual Obligation</i>	9
<i>7.2 AURIS Dispute Resolution Process</i>	9
FACTOR #8: INDEPENDENT TESTING OF CRITICAL CONTROLS AND PROCEDURES.	9
<i>8.1 Payphone Call Tracking System Test</i>	9
<i>8.2 Alternate Compensation Agreements</i>	10
FACTOR #9: ADEQUATE AND EFFECTIVE BUSINESS RULES.	10
AUDIT CONCLUSIONS	10
1. FCC RELEVANT RULES ACCURATELY STATED	10
2. ESTABLISHED SECURITY PROTOCOLS	10
3. AUDIT FINDINGS	11
APPENDIX #1 – BGS SAS 70	12
APPENDIX #2 – COMPANY AND SYSTEM ATTESTATION	14



Independent Auditor's System Audit Report

Senior Management
Auris Technology, Inc.

At the request of the management of Auris Technology, Inc. (AURIS), we have examined the call tracking systems of AURIS for payphone calls in compliance with FCC Order 03-235, Docket No 96-128. Management is responsible for compliance with those requirements. (See Appendix '2') Our responsibility is to express an opinion on AURIS's compliance based on our examination.

Our examination included procedures to obtain reasonable assurance about whether the controls included in our audit were suitably designed to achieve the control objectives – namely, that the call tracking system of AURIS accurately tracks payphone calls to completion and that Company satisfactorily complied with and applied these controls and such controls will be placed in operation consistently in the future.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence of compliance with those requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on AURIS's compliance with specified requirements.

In our opinion, the Company complied, in all material respects, with the aforementioned requirements for the period mentioned through June 30, 2010 and has sufficient controls in place to provide reasonable assurance to achieve the control objectives namely that the call tracking system accurately tracks payphone calls to completion.

The description of policies & procedures concerning Payphone Compensation at AURIS, as well as information concerning tests of the operating effectiveness includes the period of Q1 2010. Information concerning payments made includes the period through Q2 2010. Future projection of such information is subject to the inherent risk that, because of change, the description may no longer portray those procedures in existence. The potential effectiveness of specific controls is subject to inherent limitations and, accordingly, errors or fraud may occur and not be detected. Furthermore, the projection of any conclusions, based on our findings, to future periods is subject to the risk that, (1) changes made to the system or controls, (2) changes in processing requirements, or (3) changes required because of the passage of time may alter the validity of such conclusions.

This report is intended solely for the information and use of Auris Technology, Inc., and is not intended to be and should not be used by anyone other than the specified party.

GSAssociates
August 13, 2010



Overview of System Audit Requirements

This System Audit Report covers FCC Order (03-235, Docket No 96-128), effective July 1, 2004, requiring Interexchange Carriers (IXC's), Local Exchange Carriers (LEC's) and Switch Based Resellers (SBR's) to establish and maintain a comprehensive Call Tracking System (CTS) which accurately reports and compensates Payphone Service Providers (PSP's).

The Order calls for an independent third party audit report in conformity with AICPA standards. The independent auditor's report shall conclude whether the SBR, LEC, or IXC complied, in all material respects, with the factors set forth (below) regarding the CTS as follows:

- 1) Whether the SBR's procedures accurately reflect the Commission's rules, including the attestation reporting requirements.
- 2) Whether the SBR has a person or persons responsible for tracking, compensating, and resolving disputes concerning payphone completed calls.
- 3) Where the SBR has effective data monitoring procedures.
- 4) Whether the SBR adheres to established protocols to ensure that any software, personnel, or any other network changes do not adversely affect its payphone call tracking ability.
- 5) Whether the SBR has created a compensable payphone call file by matching call detail records against payphone identifiers.
- 6) Whether the SBR has procedures to incorporate call data into required reports.
- 7) Whether the SBR has implemented procedures and controls needed to resolve disputes.
- 8) Whether the independent third-party auditor can test all critical controls and procedures to verify that errors are insubstantial, and
- 9) Whether the SBR's have adequate and effective business rules for implementing and paying payphone compensation.

Background

Auris Technology, Inc. is a platform service provider that offers customized turnkey telecommunications solutions. AURIS operates its state of the art platform from its recently relocated headquarters located at 1728 Coral Way, Miami, Florida. They have been in operation since 2001. AURIS utilizes the services of an outside clearinghouse, Billing Services Group, formerly Billing Concepts (BSG) to process payments to PSP's.

1200 Old Alpharetta Road
Alpharetta, GA 30005
Phone: 866.766.3591 Fax: 866.611.5443
www.gsaudits.com



Audit Process & Procedures

AURIS has been compensating PSP's through BSG, a payphone clearing house since the inception of the order in 2004. The primary focus of our audit was the testing of AURIS's call tracking system, policies and procedures. Specifically, is the Company able on a consistent basis able to identify, isolate and report on completed calls to its platform? We performed test calls and reviewed CDR to test the effectiveness of the Call Tracking System. AURIS has contracted with BSG for payment clearinghouse services. As such, GSA will certify compliance on points 1 – 5, 8, and 9 inclusive, points 6 and 7 are covered under BSG's SAS 70 (Appendix '1'). Although AURIS utilizes the services of an outside clearinghouse, it does not relinquish ultimate responsibility for payments to PSP's. As such it is important that AURIS continuously monitor the process and results of the clearinghouse to be sure that disputes do not arise. Through interviews with key personnel we will determine if those employees charged with operating and maintaining the call tracking system are educated and up to date on the current FCC order. These interviews will also assist in identifying if any gaps exist in the current process in the past or potentially in the future. We will also conduct interviews to determine if the appropriate controls are in place to guarantee consistency and accuracy in the compensation and call tracking systems.

The guidelines used to conduct and prepare this report are established in the AICPA's Statements on Standards for Attestation Engagements (SSAE), specifically, SSAE 10, AT Section 101 *Attest Engagements* and AT Section 601 *Compliance Attestation*.

Those standards required that we:

- 1) Have adequate technical training and proficiency in the attest function.
- 2) Perform the attest function using practitioners having adequate knowledge of the subject matter.
- 3) Evaluate the subject matter against suitable criteria such as:
 - a) *Objectivity* – free of bias
 - b) *Measurability* – reasonable consistent measurements, qualitative or quantitative, of subject matter.
 - c) *Completeness* – sufficiently complete so that relevant factors that would alter a conclusion about subject matter are not omitted.
 - d) *Relevance* – criteria relevant to the subject matter.
- 4) Maintain an independent mental attitude in all matters relating to the engagement.
- 5) Exercise due professional care in the planning and performance of the engagement.
- 6) Obtain sufficient evidence to provide reasonable basis for our conclusion expressed in the report.



FACTOR #1: Payphone Compensation Policies & Procedures.

AURIS has established and documented policies in compliance with the Dial Around Compensation FCC order and industry IT best practices:

1. Backup Policy.
2. Log Tracking & Archive Process.
3. Core Security Policy.
4. Physical Security Policy.
5. Host / Server Security Policy.
6. Change Control Policy.
7. Password Policy.
8. Information Access Control Policy.
9. Monitoring Policy.
10. Firewall Policy.

AURIS has also drafted and implemented a dispute resolution process which includes but is not limited to:

1. Responsible parties
2. Data file Retention period
3. Compensation file Retention period
4. Compensation reporting requirements

AURIS has in place a detailed process document which outlines the steps necessary to retrieve and consolidate data from its platform in preparation for transfer to BSG. This procedure guarantees that the integrity of data on a month by month/quarter by quarter basis will be consistent. This document includes but is not limited to:

1. Responsible parties
2. Location of databases
3. Steps for uploading data to clearing house.

GSA has previously reviewed these documents and the Company attests that they are still in use and current. GSA also received Company attestation that no material changes have been made to the Call Tracking System, programs or stored procedures in the past year.



During 2010 management voted to move the Company's servers to a collocation facility. The collocation facility meets all of the security standards required by Auris and those set by the FCC mandate. The collocation building is controlled by security and badge access systems, as well as biometric systems to prevent unauthorized users from entering the facility. The facilities are physically segregated from general building access. Auris enforces the established security policies to ensure that only authorized personnel are allowed in the collocation facilities.

FACTOR #2: Responsible Dedicated Staff.

AURIS has dedicated staff responsible for tracking, compensating, reporting and resolving disputes concerning completed calls as follows:

1. The Chief Operating Officer, Freddy Sidi, is responsible for drafting necessary business requirements.
2. The Chief Software Architect, Spencer Lamy, is responsible for developing & maintaining systems to create payphone call records from switch records.
3. The Controller, Jesus Medina, is responsible for implementing & maintaining procedures that check the validity of identified payphone records.
4. The Controller, Jesus Medina, is responsible for implementing & maintaining procedures that create final compensation data sets.
5. The Chief Technology Officer, Spencer Lamy, is responsible for developing compensation tracking reports.
6. The Controller, Jesus Medina, is responsible for dispute resolutions.
7. The Chief Financial Officer, Daniel Contreras is responsible for final approval.

FACTOR #3: Data Monitoring Procedures.

AURIS has developed a systematic reporting process that can be generated daily, monthly and quarterly reports on payphone call counts, numbers called, and info digits used as a subset of their total CDR accumulation. Currently AURIS is utilizing the services of BSG, a payphone compensation clearinghouse to fulfill its requirements to PSP's. As such, BSG has provided to AURIS formats and data requests to facilitate the transfer of data and the processing and payment of compensation to PSP's.

Management regularly reviews this data on a monthly and quarterly basis for accuracy and completeness. GSA has been provided with this data and has determined that AURIS can produce reports on a regular basis that reflect:

- a) Trends of switch traffic volumes entering their payphone compensation systems.
- b) Possible fraud on potential illegitimate payphone calls.



- c) Trends of excluded calls.
- d) The capability to develop customized reports to help resolve disputes.
- e) Capacity for other appropriate trending reports.

The Company has attested that no material change, other than regular maintenance, has been made to any platform that is used to capture payphone compensation data.

FACTOR #4: Compensation Assurance Protocols.

AURIS has established policies (refer to Audit Factor #2) which guarantee that the Company will remain in compliance with current FCC requirements. These procedures ensure that software, personnel, or any other network changes or additions to the payphone compensation process are done in accordance with guidelines and approvals documented in the aforementioned policy section and do not adversely affect its call tracking capabilities. AURIS has placed the ownership of these processes with senior management, insuring that no changes which could jeopardize the process can occur. GSA has previously reviewed these documented policies and management has attested to the continued compliance with these policies (Appendix '2'). In addition, by utilizing the services of BSG, and legal counsel, AURIS will remain informed of all pertinent changes to the FCC mandated compensation regulations. The Company maintains at a minimum 6 quarters of past CDR and Compensation files required by the FCC.

FACTOR #5: Compensable Call File and Reporting.

AURIS retrieves all data directly from company CDR and prepares reports for utilization in the compensation process. The Company has documented this process including the various queries utilized to extract the data. AURIS provided CDR specifically for test calls that GSA made for review. We determined that these files contained all of the necessary data that is required by the clearinghouse to perform the ANI match and to prepare detailed reports for compensation. The Company achieved 100% accuracy with test calls conducted. AURIS also indicated that its compensation process captures all traffic from inbound toll free numbers regardless of the utilization of the toll free.

FACTOR #6: Required Reporting.

BSG through contractual arrangements with the Company is responsible for this factor. (Appendix '1'). AURIS receives summary data from BSG each quarter. Jesus Medina, Controller, reviews this data for accuracy before remitting to BSG.



FACTOR #7: Dispute Resolution Procedures.

7.1 BSG Contractual Obligation

BSG through its contract with AURIS will handle all disputes that arise from the matching and payment of payphone compensation. It is their obligation to keep current data for payphone ownership to insure accurate and timely payments. AURIS is contacted to resolve a dispute if additional information is required. (Appendix '1').

7.2 AURIS Dispute Resolution Process

The Company has assigned their Controller, Jesus Medina, as the individual responsible for processing payments to PSP's and aggregators and for managing the in house payphone compensation system, and should the need arise for additional information regarding a dispute, Mr. Medina and Mr. Lamy would handle the request.

FACTOR #8: Independent Testing of Critical Controls and Procedures.

8.1 Payphone Call Tracking System Test

AURIS operates as a platform service provider providing telecom services to customers throughout the United States. Their platform is capable of capturing all relevant components of the call stream from origination to completion. This ability is the backbone of its call tracking system. In order to test the accuracy of the call tracking system GSA conducted test calls from several sources including payphones, landlines and wireless lines to company toll free access numbers. Our test calls were both complete and incomplete. We determined the following:

1. All necessary information, related to call origination, required to record payphone calls appears. The Company defines procedures for identifying the accurate Payphone Operator code from the ANI data transmission and, further, identifies their coding procedures for segmenting completed calls with payphone codes.
2. Toll Free Number was present. This is used to determine if compensation should be paid, or not paid based on alternative compensation agreements.
3. Date and Time stamp, necessary to process a compensable call per quarter.
4. Payphone Identifier, to further help identify a compensable call.

AURIS has executed no opt in agreements with carriers, and assumes 100% responsibility for payphone compensation.



8.2 Alternate Compensation Agreements

AURIS does not currently have any alternate compensation agreements with its wholesalers, customers or PSP's.

FACTOR #9: Adequate and Effective Business Rules.

Through observations and interviews of key personnel at AURIS, GSA found that all of the policies and procedures discussed in this document are instituted throughout the organization. The personnel assigned to various aspects of the system are well versed in the process, and understand the rules and consequences of non compliance. Therefore with the combination of education, procedures, executive oversight and outside consulting, AURIS has in place adequate and effective business rules for implementing and paying payphone compensation in a timely and accurate basis.

Audit Conclusions

1. FCC Relevant Rules Accurately Stated

AURIS has established, defined, and documented in accordance with relevant FCC Rules each of the following:

- Per-call rate.
- Per-phone requirements.
- Calls included as compensable calls
- Definition of completed call.
- Reporting requirements.
- Dispute Resolution.
- Data Storage Requirements.

2. Established Security Protocols

AURIS has implemented security protocols to limit access to call tracking systems in a controlled environment to authorized personnel. Monitoring tracking systems have been installed to limit access to the company's call tracking system. Access to compensation systems is controlled and monitored as well as limited to authorized personnel through security measures which have been implemented.



3. Audit Findings

AURIS, a Florida Corporation, with principal operations in Miami, Florida since 2001, is a platform service provider that provides customized turnkey telecommunications voice and data services. GSA has validated payments made through Q2 of 2010, and received verification that payments were made for the previous 4 quarters, as such GSA has determined that AURIS is in compliance with all factors of FCC Order 03-235, Docket No 96-128. GSA has verified that the Company has a viable compensation system that accurately tracks and reports payphone calls. We have determined that AURIS will be able to continue to operate their compensation system accurately and consistently in the future.



Appendix #1 – BGS SAS 70



Ernst & Young LLP
Frost Bank Tower
Suite 1800
100 West Houston Street
San Antonio, Texas 78205-1403
Tel: 210 228 9696
Fax: 210 242 7252
www.ey.com

Section I – Independent Service Auditor’s Report

Board of Directors
Billing Services Group North America, Inc.

We have examined the accompanying description of controls related to the Dial Around Compensation (DAC) application and select information technology general controls of Billing Services Group North America, LLC and its affiliates, (collectively, BSG Limited, BSG or the Company) for their San Antonio, Texas location. Our examination included procedures to obtain reasonable assurance about whether (1) the accompanying description presents fairly, in all material respects, the aspects of BSG’s controls that may be relevant to a user organization’s internal control as it relates to an audit of financial statements, (2) the controls included in the description were suitably designed to achieve the control objectives specified in the description, if those controls were complied with satisfactorily and user organizations applied the controls contemplated in the design of BSG’s controls and (3) such controls had been placed in operation as of 31 March 2010. The control objectives were specified by BSG management. Our examination was performed in accordance with standards established by the American Institute of Certified Public Accountants and included those procedures we considered necessary in the circumstances to obtain a reasonable basis for rendering our opinion.

In our opinion, the accompanying description of the aforementioned application presents fairly, in all material respects, the relevant aspects of BSG’s controls that had been placed in operation as of 31 March 2010. Also, in our opinion, the controls, as described, are suitably designed to provide reasonable assurance that the specified control objectives would be achieved if the described controls were complied with satisfactorily.

In addition to the procedures we considered necessary to render our opinion as expressed in the previous paragraph, we applied tests to specific controls, listed in our description of the tests of operating effectiveness, to obtain evidence about their effectiveness in meeting the related control objectives, described in our description of those tests, during the period from 1 April 2009 to 31 March 2010. The specific controls and the nature, timing, extent and results of the tests are listed in our description of the tests of operating effectiveness. This information has been provided to user organizations of BSG and to their auditors to be taken into consideration, along with information about the internal control at user organizations, when making assessments of control risk for user organizations. In our opinion, the controls that were tested, as described in our description of the tests of operating effectiveness, were operating with sufficient effectiveness to provide reasonable, but not absolute, assurance that the control objectives specified in our description of those tests were achieved during the period from 1 April 2009 to 31 March 2010.

BSG Clearing Solutions

1

*Information Provided by
The Independent Auditor*



The relative effectiveness and significance of specific controls at BSG and their effect on assessments of control risk at user organizations are dependent upon their interaction with controls and other factors present at individual user organizations. We have performed no procedures to evaluate the effectiveness of the controls at individual user organizations.

The description of the controls at BSG is as of 31 March 2010, and information about tests of the operating effectiveness of specific controls covers the period from 1 April 2009 to 31 March 2010. Any projection of such information to the future is subject to the risk that, because of change, the description may no longer portray the controls in existence. The potential effectiveness of specific controls at the service organization is subject to inherent limitations and, accordingly, errors or fraud may occur and not be detected. Furthermore, the projection of any conclusions, based on our findings, to future periods is subject to the risk that changes made to the system or controls, or the failure to make needed changes to the system or controls may alter the validity of such conclusions.

This report is intended solely for the management of BSG, its customers and the independent auditors of its customers.

Ernst + Young LLP

4/22/2010



Appendix #2 – Company and System Attestation



Auris, LLC

Report of Management on Compliance with Applicable Requirements of Section 64.1310(a)(1) of the FCC’s Rules and Regulations

The management of Auris, LLC is responsible for establishing and maintaining adequate systems and processes for its Pay Telephone Call Tracking System and for ensuring the Company’s compliance with the applicable requirements of Section 64.1310(a)(1) of the FCC Report and Order in CC Docket No. 96-128, released on October 3, 2003, regarding *The Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996*.

Management has performed an evaluation of the company’s compliance with the applicable requirements of CC Docket No. 96-128 using the criteria in 64.1320(c) as the framework for the evaluation. Based on this evaluation, we assert that as of July 1, 2004, the Company complies with all applicable requirements of CC Docket No. 96-128.

We have prepared the required assertion statements relating to the Company Payphone Call Tracking Systems.

Company is acknowledged as the “Completing Carrier” in the following call scenarios:

- Local Toll and Local Operated assisted calls with the Info Digits (7, 27, and 70) completed by Company (“0” indicator).

All assertions for Company are from the point Company has visibility to the call tracking data.

Company utilizes a payment clearinghouse for payphone compensation settlement. As such, Factors (6) and (7) in their entirety and Factors (8) and (9) collectively are covered under the SAS-70 compliance report issued for the clearinghouse. Company has procedures in place to verify that controls and procedures relating to these assertions have been established and maintained. An independent accounting firm has performed an independent assessment of the effectiveness of such controls.



Company represents the following assertions where it is identified as the Completing Carrier:

FCC Compliance Factor (1) – Company (“Completing Carrier”) procedures accurately track calls to completion.

FCC Compliance Factor (2) – Company (“Completing Carrier”) has a person or persons responsible for tracking, compensating, and resolving disputes concerning payphone-completed calls.

FCC Compliance Factor (3) - Company (“Completing Carrier”) has effective data monitoring procedures.

FCC Compliance Factor (4) - Company (“Completing Carrier”) adheres to established protocols to ensure that any software, personnel, or any other network changes do not adversely affect its payphone call tracking ability.

FCC Compliance Factor (5) – Company (“Completing Carrier”) creates a compensable payphone call file by using internal customer information matched to toll free records. This file contains all payphone traffic with payphone identifiers.

FCC Compliance Factor (6) – Company (“Completing Carrier”) has procedures to incorporate call data into required reports and making payment to PSPs.

FCC Compliance Factor (7) - Company (“Completing Carrier”) has implemented procedures and controls needed to resolve payphone compensation disputes.

FCC Compliance Factor (8) – Critical controls and procedures have been tested by Company (“Completing Carrier”) to verify that errors are insubstantial.

FCC Compliance Factor (9) – Company (“Completing Carrier”) has in place adequate and effective business rules for implementing and paying payphone compensation, including rules used to: (i) identify calls originated from payphones; (ii) identify compensable payphone calls; (iii) identify incomplete or otherwise non-compensable calls; and (iv) determine the identities of the payphone service providers to which Completing carrier owes compensation.

Dated: August 11th, 2010

Daniel Contreras
Chief Financial Officer
Auris, LLC