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Thank you for the opportunity to provide comment based on our experience in utilizing technology within the spectrum of long-term care settings.

Main observations:

- Older adults consume a disproportionately high percent of health services, so any model that desires to reduce overall costs needs to address this portion of the care continuum.

- Long-term care spans: Single family private homes, independent congregate living, independent congregate living with services, naturally occurring retirement communities (NORCs), assisted living, memory care, adult day centers and skilled nursing. Each of these levels of care is distinctly different and needs to be addressed when considering how to modernize health care delivery for older adults with technology.

- Wireless broadband is a critical technology element within the congregate long-term care settings for nurse call, remote monitoring, EHR, medication management, access control, security, HVAC, data services and communications. Future planning needs to address the infrastructure of wireless broadband (Wi-Fi) within these communities - not just to the building demark. We often find internet services available to the building, but insufficient funds to build out the Wi-Fi infrastructure. Why spend the money to bring broadband to the door of a SNF without distributing through the building? The technology solutions for improving care delivery depend on mobility - Wi-Fi - is the main platform for delivering this mobility today.

- Focus on where the population is...we gain a much bigger benefit from bringing economical and reliable broadband to population centers where older adults live, then reaching one remote building. Today, many older adults and disadvantaged individuals lack the resources to afford broadband services at commercial rates. We must solve this issue to be successful.