

Tamara Preiss
Vice President
Federal Regulatory Affairs



1300 I Street, NW, Suite 400 West
Washington, DC 20005

Phone 202 515-2540
Fax 202 336-7922
tamara.preiss@verizon.com

September 17, 2010

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notification Under Section 64.2009(f), WC Docket No. 96-115

Dear Ms. Dortch:

On September 7, 2010, Verizon¹ notified the Commission that its FiOS Digital Voice customers were provided with a general toll-free number in their welcome letter, rather than the number dedicated to processing customer opt-outs. Verizon indicated that the biennial notice Verizon sent to these customers in March 2010 provided the dedicated opt-out toll free number. Upon further investigation, Verizon has determined that not all FiOS Digital Voice customers in March 2010 received such notice.

Nonetheless, all FiOS Digital Voice customers will receive a biennial notice with the dedicated toll free opt-out number by the end of September 2010. Moreover, all FiOS Digital Voice customers will receive a notice explaining that the dedicated opt-out toll free number is a more direct way to opt-out than the general customer service number set forth in the welcome letter. Importantly, as previously explained, Verizon has not used the CPNI of its FiOS Digital Voice customers to market services outside of the existing service relationship.

While it is not clear that Section 64.2009(f) applies to the facts described in Verizon's September 7, 2010 letter, Verizon is providing this additional information out of an abundance of caution.

Should you have any questions regarding the foregoing, please contact me at 202-515-2540.

Sincerely,

A handwritten signature in black ink, appearing to read "Tamara Preiss".

cc: William Dever, Chief, Competition Policy Division - Wireline Competition Bureau
Colleen Heitkamp, Chief, Consumer Policy Division - Consumer & Governmental Affairs Bureau

¹ For purposes of this letter, the Verizon telephone companies are the local exchange carriers affiliated with Verizon Communications Inc.