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September 27, 2010

Via Electronic Submission

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: CG Docket No. 10-51, Structure and Practices of the Video Relay Service Program

Dear Ms. Dortch:

On September 24, 2010, AT&T Services, Inc. ("AT&T") representatives Toni Acton, Melissa Guthrie, Bob Gorman, Eileen Hansen, Celia Nogales, Gail Sanchez, and Robert Vitanza met with Karen Peltz Strauss, Gregory Hlibok, Andy Multz, and Diane Mason from the Consumer & Governmental Affairs Bureau, Nick Alexander from the Wireline Competition Bureau, and Diane Griffin from the Office of General Counsel to discuss various issues in this Video Relay Service ("VRS") proceeding. AT&T and Commission staff discussed the distinction between outreach and marketing as well as AT&T's proposals that the Commission establish a third party to engage in VRS outreach and provide VRS providers with partial compensation for activities that blend outreach and marketing. We also discussed equipment options that are available to the hearing impaired community and how to increase interoperability of equipment. AT&T and Commission staff further addressed ways in which to reduce fraud on the Interstate TRS Fund, including whether all VRS providers should be certified and regulating the practice of white labeling.

Pursuant to Section 1.1206 of the Commission's rules, an electronic copy of this letter is being filed for inclusion in the above-referenced docket.

Respectfully submitted,

/s/ Toni Acton

Toni Acton

cc: Karen Peltz Strauss
Gregory Hlibok
Andy Multz
Diane Mason
Nick Alexander
Diane Griffin