

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Before the  
Federal Communications Commission  
Washington, D.C. 20554

In the Matter of

Federal-State Joint Board  
on Universal Service

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)  
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WC Docket No. 09-197

**CELLCO PARTNERSHIP d/b/a VERIZON WIRELESS**

**2010 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION  
AND ANNUAL REPORT FOR THE STATE OF ALABAMA**

**STUDY AREA CODE (SAC) 259029<sup>1</sup>**

**OCTOBER 1, 2010**

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<sup>1</sup> Formerly SACs 2590001 and 259792.

**PUBLIC VERSION  
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**I. INTRODUCTION**

Pursuant to 47 C.F.R. § 54.209, Cellco Partnership d/b/a Verizon Wireless, on behalf of itself and its subsidiaries and affiliates providing commercial mobile radio service (“CMRS”) in the State of Alabama (collectively, “Verizon Wireless” or “Company”), submits this 2010 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report and respectfully requests that the Commission certify its continued eligibility to receive high-cost support from the federal universal service fund (“USF”) during calendar year 2011.

**II. CONFIDENTIALITY**

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding Verizon Wireless’ network build-out plans and other matters that are highly sensitive due to the competitive nature of the CMRS industry. Accordingly, Verizon Wireless respectfully requests that the Commission treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

**III. BACKGROUND**

In 2004, the Commission initially designated Alltel Communications, LLC<sup>2</sup> (“Alltel”) as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).<sup>3</sup> In 2002, the Commission designated RCC Minnesota, Inc., formerly RCC Holdings, Inc. (“RCC”)<sup>4</sup> as an ETC in certain non-rural telephone company wire centers, rural telephone

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<sup>2</sup> Formerly named Alltel Communications, Inc.

<sup>3</sup> *In the Matter of Federal-State Joint Board on Universal Service, Verizon Wireless Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

<sup>4</sup> *See* Letter from B. Lynn F. Ratnavale, Counsel for RCC Minnesota, Inc., to Marlene H. Dortch, Secretary, Federal Communications Commission, CC Docket No. 96-45 (filed Mar. 2, 2007) (notice of name change from RCC Holdings, Inc. to RCC Minnesota, Inc.).

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

company study areas and individual rural telephone company wire centers in Alabama pursuant to 47 U.S.C. § 214(e)(6).<sup>5</sup> The Commission subsequently approved the expansion of Alltel's and RCC's designated service areas in 2008.<sup>6</sup> A complete listing of the incumbent telephone company study area and wire centers in which Alltel and RCC were designated as ETCs by this Commission is attached as **Exhibit A** ("Designated Area").

On August 6, 2008, Cellco Partnership acquired Rural Cellular Corporation and each of its subsidiaries and affiliates, including RCC.<sup>7</sup> On January 9, 2009, Cellco Partnership acquired Alltel Corporation and each of its subsidiaries and affiliates, including Alltel.<sup>8</sup> Cellco Partnership and each of its subsidiaries and affiliates, including Alltel and RCC, operate collectively under the Verizon Wireless name in Alabama. The facilities and subscribers of each entity have been integrated into the Verizon Wireless operations. Accordingly, on May 28, 2010, the Commission approved a petition for *pro forma* amendment of the ETC designations

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<sup>5</sup> *In the Matter of Federal State Joint Board on Universal Service; RCC Holdings, Inc. Petition for Designation as an Eligible Telecommunications Carrier Throughout its Licensed Service Area in the State of Alabama*, CC Docket 96-45, Memorandum Opinion and Order, 17 FCC Rcd 23532 (WCB 2002).

<sup>6</sup> *In the Matter of High-Cost Universal Service Support, Federal-State Joint Board on Universal Service, Alltel Communications, Inc., et al. Petitions for Designation as Eligible Telecommunications Carrier*, WC Docket No. 05-337, CC Docket 96-45, 23 FCC Rcd 8834 (2008).

<sup>7</sup> *See In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Rural Cellular Corporation for Consent To Transfer Control of Licenses, Authorizations, and Spectrum Manager Leases*, WT Docket No. 07-208, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 12463 (2008).

<sup>8</sup> *See In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) ("*Merger Order*").

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

held by Alltel, RCC and their affiliated legal entities in Alabama to reflect Verizon Wireless as the designated entity.<sup>9</sup>

In connection with the Commission's approval of its acquisition of Alltel, Verizon Wireless was required to divest assets and customers within certain markets, including markets in the State of Alabama. Prior to closing on the sale of the assets and customers required to be divested, a Management Trustee was appointed to manage the divested markets in Alabama.<sup>10</sup> In addition, for administrative purposes, the Universal Service Administrative Company ("USAC") assigned the operations in Alabama to be retained by Verizon Wireless Study Area Codes ("SAC") 259001 and 259792 and the operations to be divested by Verizon Wireless SAC 259017.

In 2009, Alltel filed an annual certification and report with the Commission for the retained operations in Alabama assigned SACs 259001 and 259792 and the Management Trustee separately filed an annual certification and report for the divested operations assigned SAC 259017. Effective June 22, 2010, all of the assets and customers required to be divested in Alabama were transferred from Verizon Wireless to AT&T Mobility, LLC and the Trust established to operate the divested assets was dissolved. Accordingly, Verizon Wireless does not seek in this filing to certify SAC 259017, which was assigned for administrative purposes only during the period of the Management Trust.

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<sup>9</sup> *In the Matter of Federal-State Board on Universal Service, Cellco Partnership d/b/a Verizon Wireless, Petitions for Pro Forma Amendment of Eligible Telecommunications Carrier Designations in the Commonwealth of Virginia and the States of Alabama and North Carolina*, WC Docket 09-197, CC Docket 96-45, 25 FCC Rcd 5955 (WCB 2010) ("Pro Forma Order").

<sup>10</sup> *Merger Order*, ¶¶ 15, 19, 157-163, Appendix B.

**PUBLIC VERSION**  
**CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Subsequently, USAC assigned a new SAC to Verizon Wireless to reflect the amendment and consolidation approved in the *Pro Forma Order*. Verizon Wireless' Alabama operations are now identified by SAC 259029.

**IV. VERIZON WIRELESS' ANNUAL REPORT IN ACCORDANCE WITH SECTION 54.209(a)**

47 C.F.R. § 54.209(a) requires a common carrier previously designated by the Commission as an ETC to report annually certain information no later than October 1 of each calendar year. Verizon Wireless respectfully submits the following information for the period January 1, 2009 through December 31, 2009 in satisfaction of the Commission's annual reporting requirement.

**A. Service Improvement Plan Project Report**

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its previously filed Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

On October 1, 2008, Alltel submitted an updated Service Improvement Plan for the five-year period from January 1, 2008 through December 31, 2012, as Confidential Exhibit C to its 2008 Certification and Annual Report (the "Service Improvement Plan"). Verizon Wireless' progress report on the Service Improvement Plan for the period January 1, 2009 through December 31, 2009 is attached as **Confidential Exhibits B-1** and **B-2**. For purposes of this report, **Confidential Exhibit B-1** includes data associated with the retained operations in Alabama, and **Confidential Exhibit B-2** contains data associated with the divested operations. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Company's progress toward meeting its plan targets in 2009,<sup>11</sup> (2) an explanation of how much universal service support was received in 2009 and how the support was used to improve signal quality, coverage or capacity, and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

Additionally, Verizon Wireless has updated the remaining three years of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.209(a)(1) for calendar years 2010 through 2012.

In 2011, Verizon Wireless will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Verizon Wireless will receive the projected amount of federal high-cost universal service support identified on **Exhibit E**. The estimates of Verizon Wireless' future universal service support reflect the condition of the *Merger Order* requiring a phase-down of high-cost support in equal 20 percent increments over a period of five years following the closing.<sup>12</sup> The implementation of the phase-down of high-cost universal service support will be consistent with the Commission's recent decision.<sup>13</sup>

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<sup>11</sup> The cell site locations and signal coverage depicted on Confidential Exhibit C include only retained operations in Alabama.

<sup>12</sup> *Merger Order* ¶¶ 192-197.

<sup>13</sup> High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; *Request for Review of Decision of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, FCC 10-155, ¶¶ 14-17 (2010).

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Beyond 2011, it is difficult, if not impossible, for Verizon Wireless to predict with any degree of certainty how much the Company may receive in federal high-cost universal service support. There are various factors that affect the total amount of support Verizon Wireless can be expected to receive, including but not limited to, the per line support that is available to incumbent telephone companies, federal policy changes, USAC reconciliations, and other factors beyond Verizon Wireless' control. If actual receipts differ from those assumed in this report, Verizon Wireless reserves the right to modify its projected capital and operating expenditures for the Designated Area.

**B. Network Outages**

47 C.F.R. § 54.209(a)(2) requires an ETC to report annually network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

[d]etailed information on any outage , as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

The required information for the time period January 1, 2009 through December 31, 2009 is contained within **Confidential Exhibits F-1** and **F-2**. Verizon Wireless has compiled and reported information for all outages that meet the above criteria within the Designated Area in Alabama for the aforementioned time period. For purposes of this report, **Confidential Exhibit F-1** includes data associated with the retained operations in Alabama, and **Confidential Exhibit F-2** contains data associated with the divested operations. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%)

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center as of December 31, 2009.

The steps taken by Verizon Wireless to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibits F-1 and F-2** were not determined to require extraordinary measures other than application of the above procedures.

**C. Unfulfilled Requests For Service**

47 C.F.R. § 54.209(a)(3) requires an ETC to report annually the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

potential customers as set forth in Section 54.202(a)(1)(i). The required information concerning Verizon Wireless' unfulfilled requests for service within the Designated Area in Alabama from January 1, 2009 through December 31, 2009 is contained in **Confidential Exhibit G-1** and **Exhibit G-2**. For purposes of this report, **Confidential Exhibit G-1** includes data associated with the retained operations in Alabama, and **Exhibit G-2** contains data associated with the divested operations.

**D. Complaints Per 1,000 Handsets or Lines**

47 C.F.R. § 54.209(a)(4) requires an ETC to report annually the number of complaints<sup>14</sup> it receives per 1,000 handsets or lines. With respect to the retained operations in Alabama, Verizon Wireless received 0.17 complaints per 1,000 handsets between January 1, 2009 and December 31, 2009. With respect to the divested operations in Alabama, Verizon Wireless received 0.24 complaints per 1,000 handsets between January 1, 2009 and December 31, 2009.

**E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules**

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Verizon Wireless' compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Verizon Wireless certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

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<sup>14</sup> Complaints consist of written complaints from its customers submitted to the Commission, the Alabama Public Service Commission, the Alabama Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail complaints submitted to the Company's Executive Complaint Department.

**F. Certification Regarding Ability to Function in Emergency Situations**

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). Verizon Wireless provides the following information to demonstrate its ability to remain functional in emergency situations in satisfaction of this requirement. Verizon Wireless has a reasonable amount of back-up power to provide functionality without an external power source, an ability to reroute traffic around damaged facilities and a capability to manage traffic spikes resulting from an emergency situation.

Verizon Wireless has deployed fixed and portable back-up power generators at various locations throughout its network that can be deployed in emergency situations. These back-up power generators are capable of keeping a cell site up and running until power is restored to the cell site, a portable generator is moved to the site, system changes are made to reroute traffic or a cell on wheels (“COW”) is deployed. Verizon Wireless tests its back-up power generators regularly to ensure functionality.

Verizon Wireless is also capable of rerouting traffic around damaged or out-of-service facilities by changing call routing translations as needed. Verizon Wireless is generally able to deploy COWs as temporary cell sites when existing facilities are damaged or out-of-service for longer periods of time. Further, by changing call routing translations or deploying COWs, Verizon Wireless is generally able to manage traffic spikes resulting from an emergency situation throughout its network. As a long-term solution for managing increased traffic levels and traffic spikes, Verizon Wireless may increase capacity at its cell sites, switches and transport facilities. Verizon Wireless therefore certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

**PUBLIC VERSION  
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**G. Certification Regarding Provision Of A Comparable Local Usage Plan**

47 C.F.R. § 54.209(a)(7) requires an ETC to certify it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. All of Verizon Wireless' generally available voice service offerings are comparable to the local service offerings provided by the incumbent LECs serving the Designated Area. Verizon Wireless' service offerings include varying amounts of local usage within an expansive local calling area, including plans with unlimited calling. Verizon Wireless also offers multiple service plans, which enables customers to select a plan that best meets their needs based on the amount of local calling included in each plan. Information concerning Verizon Wireless' currently available service offerings is available at [www.verizonwireless.com](http://www.verizonwireless.com). Verizon Wireless certifies it offers and will continue to offer at least one comparable local usage plan within the Designated Area as required by Section 54.209(a)(7).

**H. Certification Regarding Equal Access**

In compliance with 47 C.F.R. § 54.209(a)(8), Verizon Wireless certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the Designated Area.

**PUBLIC VERSION  
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONCLUSION**

Based on the foregoing information, and in accordance with 47 C.F.R. §§ 54.313 and 54.314, Verizon Wireless respectfully requests that the Commission certify its eligibility to continue receiving federal high-cost universal service support during calendar year 2011.

September 22, 2010

  
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**SUMMARY OF EXHIBITS**

Exhibit A – Designated Service Area for Study Area Code 259029.

**Confidential Exhibits B-1 and B-2** – Progress Reports on Service Improvement Plan previously filed with the Commission.

**Confidential Exhibit C** – Coverage Map.

**Confidential Exhibit D** – Updated Service Improvement Plan for 2010 – 2012.

Exhibit E - Projected receipt of support from the Federal Universal Service Fund for calendar years 2010 and 2011.

**Confidential Exhibits F-1 and F-2** – Outage Reports for period January 1, 2009 through December 31, 2009.

**Confidential Exhibit G-1** – Unfulfilled Requests for Service for period January 1, 2009 – December 31, 2009

Exhibit G-2 – Unfulfilled Requests for Service for period January 1, 2009 – December 31, 2009

Exhibit A  
Designated Area - SAC 259029

LEC SAC	LEC	WIRE CENTER	CLLI
255181	BELLSOUTH TELECOMM INC DBA SOUTH	ALEXANDRCY	ALCYALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	AUBURN	AUBNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	BELLEFONTN	BLFNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	BREWTON	BRTOALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	BAYMINETTE	BYMNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CALERA	CALRALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CHILDERSBG	CHBGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CLANTON	CLANALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CENTREVL	CNVIALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CITRONELLE	CTRNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	CLAYTON	CYTNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	DADEVILLE	DDVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	DEMOPOLIS	DMPLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	EUFAULA	EUFLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	EUTAW	EUTWALB
255181	BELLSOUTH TELECOMM INC DBA SOUTH	EUTAW	EUTWALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	EVERGREEN	EVRGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	FAIRHOPE	FRHPALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	FT DEPOSIT	FTDPALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	GOODWATER	GDWRALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	GREENSBORO	GNBOALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	HOLTVILLE	HLVIALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	HURTSBORO	HRBOALO
255181	BELLSOUTH TELECOMM INC DBA SOUTH	JACKSON	JCSNALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	LAFAYETTE	LFYTLRS
255181	BELLSOUTH TELECOMM INC DBA SOUTH	LINDEN	LNDNALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	LIVINGSTON	LVTNALLA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MARION	MARNALN
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MCINTOSH	MCINALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MUNFORD	MNFDALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MONTEVALLO	MNTVALNM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALAP
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALAZ
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALBF
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALOS
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALPR
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALSA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALSE
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALSF
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALSH
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALSK
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MOBILE	MOBLALTH
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MAPLESVL	MPVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MONTGOMERY	MTGMALD
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MONTGOMERY	MTGMALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MONTGOMERY	MTGMALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MONTGOMERY	MTGMALN
255181	BELLSOUTH TELECOMM INC DBA SOUTH	MT VERNON	MTVRALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	OPELIKA	OPLKALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	PIEDMONT	PDMTALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	PHENIXCITY	PHCYALFM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	PHENIXCITY	PHCYALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	PRATTVILLE	PRVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	SELMA	SELMALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	SYLACAUGA	SYLCALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	THOMASVL	THVLALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TALLADEGA	TLDGALMA

Exhibit A  
Designated Area - SAC 259029

LEC SAC	LEC	WIRE CENTER	CLLI
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TALLADEGA	TLDGALRF
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TROY	TROYALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TUSCALOOSA	TSCLALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TUSCALOOSA	TSCLALMT
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TUSCALOOSA	TSCLALNO
255181	BELLSOUTH TELECOMM INC DBA SOUTH	TUSKEGEE	TSKGALMA
255181	BELLSOUTH TELECOMM INC DBA SOUTH	UNIONTOWN	UNTWALN
255181	BELLSOUTH TELECOMM INC DBA SOUTH	W BLOCTON	WBTNALN
255181	BELLSOUTH TELECOMM INC DBA SOUTH	WETUMPKA	WTMPALM
255181	BELLSOUTH TELECOMM INC DBA SOUTH	YORK	YORKALMA
225192	BELLSOUTH TELECOMM INC DBA	OAKLAND	LGRNGAM
285184	BellSouth Telecomm Inc.-MS	QUITMAN	QTMNMSM
250285	CASTLEBERRY TELEPHONE CO., INC.	CASTLEBRY	CSTLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ALICEVILLE	ACVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ALBERTA	ALBRALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ASHLAND	ASLDALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	BAYOUBATRE	BLBTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	BERRY	BRRYALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	COFFEEVL	CFVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	CHULAFINNE	CHLFALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	CARROLLTON	CRTNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	DELTA	DELTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	DAUPHIN IS	DPISALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	DETROIT	DTRTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ETHEL SVL	ETVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	FOWL RIVER	FWRVALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	FAYETTE	FYTTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	GRAND BAY	GDBAALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	GORDO	GORDALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	HEFLIN	HFLNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	IRNGTNSTEL	IRSEALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	JEMISON	JMSNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	LECTA	LECTALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	LINCOLN	LNCLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	LINEVILLE	LNVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	MRNSCRSRDS	MRCRALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	NOTASULGA	NTSLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ORRVILLE	ORVLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	PANOLA	PANLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	PELL CITY	PLCYALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	PINE HILL	PNHLALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	ROCKFORD	RCFRALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	REFORM	RFRMALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	SULLIGENT	SLGNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	THORSBY	THRSALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	TALLASSEE	TLLSALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	VERNON	VERNALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	WADLEY	WDLYALXA
259789	CENTURYTEL TEL OF ALABAMA, LLC	WEDOWEE	WEDWALX
259789	CENTURYTEL TEL OF ALABAMA, LLC	WINFIELD	WNFDALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ABBEVILLE	ABVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ANDALUSIA	ANDSALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ARITON	ARITALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	BANKS	BNKSALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	BRUNDIDGE	BRNDALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	BRANTLEY	BTLYALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	CLIO	CLIOALXA

Exhibit A  
Designated Area - SAC 259029

LEC SAC	LEC	WIRE CENTER	CLLI
259788	CENTURYTEL TEL OF ALABAMA, LLC	COLUMBIA	CLMAALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	DALEVILLE	DLVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	DOZIER	DOZRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	DOTHAN	DTHNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ECHO	ECHOALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ELBA	ELBAALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	ENTERPRISE	ENTRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	FORESTHOME	FRHMALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	GENEVA	GENVALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	GANTT	GNTTALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	GREENVILLE	GNVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	GEORGIANA	GRGNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	HEADLAND	HDLDALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	HARTFORD	HRFRALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	KINSTON	KSTNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	LOUISVILLE	LSVLALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	LUVERNE	LVRNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	MCKENZIE	MCKNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	MIDLAND CY	MLCYALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	NEWBROCKTN	NWBCALX
259788	CENTURYTEL TEL OF ALABAMA, LLC	NEWTON	NWTNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	NEWVILLE	NWVIALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	OPP	OPP ALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	OZARK	OZRKALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	RED LEVEL	RDLVALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	SLOCOMB	SLCMALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	SAMSON	SMSNALXA
259788	CENTURYTEL TEL OF ALABAMA, LLC	WICKSBURG	WCBGALX
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	BEATRICE	BTRCALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	EXCEL	EXCLALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	FINCHBURG	FNBGALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	FRISCOCITY	FRCYALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	GOSPORT	GSPTALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	MONROEVL	MOVLALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	PINE APPLE	PNAPALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	PETERMAN	PTMNALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	REPTON	RPTNALXA
250306	FRONTIER COMMUNICATIONS OF ALABAMA,	URIAH	URIHALXA
250301	FRONTIER COMMUNICATIONS OF LAMAR	KENNEDY	KNDYALXA
250301	FRONTIER COMMUNICATIONS OF LAMAR	MILLPORT	MLPTALXA
250295	GRACEBA TOTAL COMMUNICATIONS	ASHFORD	ASFRALXA
210291	GTC, INC. - AL	FLORALA	FLRLALXA
250298	GULF TELEPHONE CO.	BON SECOUR	BNSCALXA
250298	GULF TELEPHONE CO.	ELBERTA	ELBTALXA
250298	GULF TELEPHONE CO.	ELBERTA	ELBTALXB
250298	GULF TELEPHONE CO.	FOLEY	FOLYALXA
250298	GULF TELEPHONE CO.	FOLEY	FOLYALXB
250298	GULF TELEPHONE CO.	FORTMORGAN	FTMRALXA
250298	GULF TELEPHONE CO.	FORTMORGAN	FTMRALXB
250298	GULF TELEPHONE CO.	GULFSHORES	GLSHALXA
250298	GULF TELEPHONE CO.	GULFSHORES	GLSHALXB
250298	GULF TELEPHONE CO.	LILLIAN	LLLNALXA
250298	GULF TELEPHONE CO.	LILLIAN	LLLNALXB
250298	GULF TELEPHONE CO.	LOXLEY	LXLYALXA
250298	GULF TELEPHONE CO.	LOXLEY	LXLYALXB
250298	GULF TELEPHONE CO.	MAGNOLISPG	MGSPALXA
250298	GULF TELEPHONE CO.	FOLEY	MRLWALX

Exhibit A  
Designated Area - SAC 259029

LEC SAC	LEC	WIRE CENTER	CLLI
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXA
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXC
250298	GULF TELEPHONE CO.	ORANGE BCH	ORBHALXD
250298	GULF TELEPHONE CO.	ROBERTSDL	RBDLALXA
250298	GULF TELEPHONE CO.	ROBERTSDL	RBDLALXB
250298	GULF TELEPHONE CO.	SEMINOLE	SMNLALXA
250298	GULF TELEPHONE CO.	SEMINOLE	SMNLALXB
250298	GULF TELEPHONE CO.	SUMMERDALE	SRDLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	GORDONSVL	GOVLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	HAYNEVILLE	HYVLALXA
250299	HAYNEVILLE TELEPHONE CO., INC.	LOWNDESBO	LWBOALXA
250305	MON - CRE TELEPHONE COOPERATIVE, INC.	PINE LEVEL	RAMRALXA
250307	MOUNDVILLE TELEPHONE CO.	MOUNDVILLE	MNVLALXA
250315	PINE BELT TELEPHONE CO., INC.	ARLINGTON	ARTNALXA
250315	PINE BELT TELEPHONE CO., INC.	DIXONS ML	DXMLALXA
250315	PINE BELT TELEPHONE CO., INC.	NANAFALIA	NNFLALXA
250315	PINE BELT TELEPHONE CO., INC.	SWEETWATER	SWWRALX
250317	ROANOKE TELEPHONE CO., INC.	ROCK MILLS	RCMLALXA
250317	ROANOKE TELEPHONE CO., INC.	ROANOKE	RONKALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	FORT DAVIS	FTDVALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	MIDWAY	MDWYALX
250322	UNION SPRINGS TELEPHONE CO., INC.	PEROTE	PROTALXA
250322	UNION SPRINGS TELEPHONE CO., INC.	UNION SPG	UNSPALXA
220324	VALLEY TELEPHONE CO., LLC	LANGDALE	LNDLALXA

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT B-1

ALABAMA - SAC 259029

Actual 2009 USF High-Cost Support Receipts	\$3,195,240
Reduction for Five Year Phase Down	<u>\$639,048</u>
<b>2009 High Cost Support</b>	<b>\$2,556,192</b>

Expense Category	Projected Expenditures	Actual Expenditures
REDACTED	REDACTED	REDACTED

Note:

1. Actual 2009 Disbursements represent the combined total of support received from retained SACs 259001 and 259792

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT B-1

SAC Code 259001  
Report Date 08-19-2010  
Start & End Date Jan-2009 to Dec-2009  
ETC DETAIL SPEND REPORT BY WIRECENTER

CLLI Code	Wire Center	LEC Name	Capital Classification	Actual Capital Spend	Actual Operational Spend	Total Spend	Pops Covered
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT B-1

SAC Code 259792  
Report Date 08-19-2010  
Start & End Date Jan-2009 to Dec-2009  
ETC DETAIL SPEND REPORT BY WIRECENTER

CLLI Code	Wire Center	LEC Name	Capital Classification	Actual Capital Spend	Actual Operational Spend	Total Spend	Pops Covered
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT B-2**

**ALABAMA - SAC 259017**

**Actual 2009 Disbursements from the Federal Universal Service Fund                      \$2,187,508**

<b>Expense Category</b>	<b>Projected Expenditures</b>	<b>Actual Expenditures</b>
REDACTED	REDACTED	REDACTED

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT B-2**

**AL - Alltel  
Year State Recap Report  
SAC Code: 259017  
Report Date: 9-22-10**

<b>CLLI Code</b>	<b>Wire Center</b>	<b>Company Name / Capital Summary</b>	<b>Actual Capital Spent</b>	<b>Start Date</b>	<b>End Date</b>	<b>Pops Covered</b>
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER



**MAP REDACTED**

Confidential Exhibit C

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT D

SAC Code 259029  
Report Date 9/20/2010  
Start Date Jan-2010 to Dec-2010  
ETC REPORT BY WIRECENTER

CLLI Code	Legacy	Wire Center	LEC Name	Capital Category	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT D

SAC Code 259029  
Report Date 9/20/2010  
Start Date Jan-2011 to Dec-2011

**ETC REPORT BY WIRECENTER**

CLLI Code	Legacy	Wire Center	LEC Name	Capital Category	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
CONFIDENTIAL EXHIBIT D

SAC Code 259029  
Report Date 9/20/2010  
Start Date Jan-2012 to Dec-2012

*ETC REPORT BY WIRECENTER*

CLLI Code	Legacy	Wire Center	LEC Name	Capital Category	Capital Expense	Operating Expense	Total Wire Center Expense
REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED	REDACTED

## Exhibit E

### ALABAMA - SAC 259029 2010-2012 Projected High-Cost Support

<b>Estimated 2010 Federal Universal Service Fund Support<sup>1</sup></b>	<b>\$ 3,416,244</b>
<b>Estimated 2011 Federal Universal Service Fund Support<sup>2</sup></b>	<b>\$ 3,949,123</b>
<b>Estimated 2012 Federal Universal Service Fund Support<sup>2</sup></b>	<b>\$ 1,974,562</b>

**Note 1:** 2010 estimate based on annualized year-to-date receipts less USF support phase down amount.

**Note 2:** 2011-12 estimates based on annualized 4Q2010 USAC HC01 projections less USF support phase down amount.

CONFIDENTIAL EXHIBIT F-1

2009 Outage Report  
SACs 259001 and 259792

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
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**259792**  
REDACTED      REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED      REDACTED      REDACTED

**259001**  
REDACTED      REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED      REDACTED      REDACTED

CONFIDENTIAL EXHIBIT F-2

2009 Outage Report  
SAC 259017 AL

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
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259017

REDACTED      REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTED   REDACTE   REDACTED      REDACTED      REDACTED

**PUBLIC VERSION - CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER  
Confidential Exhibit G-1**

**2009 Unfulfilled Requests For Service  
Alabama – SACs 259001 and 259792**

**REDACTED**

## **Exhibit G-2**

### **2009 Unfulfilled Requests For Service Alabama – SAC 259017**

No unfulfilled requests for service were received January 1, 2009 – December 31, 2010.