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VIA ELECTRONIC FILING

October 1, 2010

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Notice of *Ex Parte* Communication – CG Docket No. 05-231 and Docket No. 06-181

Dear Ms. Dortch:

On September 30, 2010, Lise Hamlin, Director of Public Policy, Hearing Loss Association of America; Cheryl Heppner, Vice Chair, Deaf and Hard of Hearing Consumer Advocacy Network; Rosaline Crawford, Director of Law and Advocacy Center, National Association of the Deaf; Elizabeth Spiers, Representative, American Association for the Deaf-Blind; and the undersigned, (collectively, the “Consumer Groups”); met with Karen Peltz Strauss, Deputy Bureau Chief, Consumer and Governmental Affairs Bureau; and staff members of the CGB’s Disability Rights Office – Susan Kimmel, Cheryl King, Greg Hlibok, Amy Brown, Traci Randolph, Francine Crawford, Solita Griffis, Sherita Kennedy, and Marilyn Abraham.

The Consumer Groups provided their recommendations and expectations for the FCC’s ongoing work on issues of television captioning. The Consumer Groups asked that the Commission take action on the remaining issues raised in the captioning quality petition filed in July 2004 in CG Docket No. 05-231. Two of these issues discussed in further depth were the need for FCC to conduct compliance audits with the TV industry on captioning of their video programming, and the importance of initiating a formal process to develop and implement technical and non-technical standards of TV captioning. Issues not related to the quality petition reviewed were emergency information broadcasts, our application for review of the Angler’s Exemption Order, the Digital Television captioning technical working group, consumer groups’ plans to file a petition for universal captioning, and captioning capability for the emerging 3-D television technology. We also discussed the FCC’s recent activities to streamline and improve the process to handle complaints on TV captioning.

Ms. Marlene H. Dortch, Secretary
March 2, 2009
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Sincerely yours,

A handwritten signature in cursive script that reads "Claude L. Stout".

Claude L. Stout
Executive Director
Telecommunications for the Deaf and Hard of Hearing, Inc.

cc (by e-mail):

Karen Peltz Strauss
Greg Hlibok
Amelia Brown
Susan Kimmel
Cheryl King
Traci Randolph
Solita Griffis
Francine Crawford
Marilyn Abraham
Sherita Kennedy