

Socket 10-145

Solita Griffis

From: Pam Gregory
Sent: Friday, October 01, 2010 10:52 AM
To: Solita Griffis
Subject: FW: 10-145 access

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OCT - 5 2010

Federal Communications Commission
Office of the Secretary

-----Original Message-----

From: Colin M [mailto:velocity.focus66@googlemail.com]
Sent: Thursday, September 30, 2010 4:11 PM
To: Pam Gregory
Cc: Colin M
Subject: 10-145 access

Hi there!

The only example I can give you and my opinion is when I went to get a new phone I said to the sales assistant have you got a more basic phone because the features on these handsets are no good for me!

to which they said most handsets are like this now, so use the parts you can, the other functions you do not need anyway!

This was before I knew about [in this case] Nuance talks and no one in the shop new of software that could make a phone more accessible to someone who is blind!

Things are now much better but still could be better!

Although I am in the UK and you are an American body the groups of software and manufacturers deal all over the world so a lot of blind and visual impaired people might also benefit from your conclusions!

So I would like to end on this!

It came across to me in that shop as [those functions are there you do not have to use them] So I put it to them!

If they made there products accessible out of the box or software more screen readers compatible as they were putting it together from the start!

Then the people who buy the products have the functions available but they also do not have to use them but at least I could!

Yours sincerely

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