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EX PARTE

Ms. Eloise Gore
Acting Legal Advisor
Office of Commissioner Mignon Clyburn
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: **CS Docket No. 97-80, PP Docket No. 00-67**

Dear Ms. Gore:

At the meeting we had yesterday with you, Commissioner Clyburn, and Dave Grimaldi, you asked us to provide information on the number of cable operators who permit self-installation of their operator-supplied leased set-top boxes. I have done a quick survey of the 10 largest incumbent cable operators (i.e., not including Verizon or AT&T), and have the following to report: Nine of the ten largest incumbent cable operators offer at least some type of self-install option to many, if not most, of their *existing* customers for their traditional leased set-top boxes. (Setting up an initial installation of service for a *new* customer requires a professional installation to install one or more outlets and adjust drop lines, signal levels, and the like.) However, because circumstances vary from system to system, in at least some markets or under certain circumstances, these operators do not offer a self-install option.

The other Top-10 operator plans to start introducing a self-install option for its traditional set-top boxes in 2011. I do not have information readily available for operators smaller than the Top-10 but can try to compile it if you would like me to do so.

Please do not hesitate to contact me should you have any questions regarding this filing.

Respectfully submitted,

/s/ Neal M. Goldberg

Neal M. Goldberg

Attachment

cc: Marlene Dortch (for inclusion in CS Docket No. 97-80; PP Docket No. 00-67)
Commissioner Mignon Clyburn
Dave Grimaldi