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Our File No.: 4889010001

October 6, 2010

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: Notice of Ex Parte Meeting
Telecommunications Relay Services and Speech-to-Speech Services for
Individuals with Hearing and Speech Disabilities;
Structure and Practices of the Video Relay Services Program
CC Docket Nos. 03-123 and 10-51**

Dear Ms. Dortch:

On October 5, 2010, Claude L. Stout, Executive Director, Telecommunications for the Deaf and Hard of Hearing, Inc. (“TDI”); Shane H. Feldman, Chief Operating Officer, National Association of the Deaf (“NAD”); Rosaline Crawford, Director, Law and Advocacy Center, NAD; Randy Pope, Interim Executive Director, American Association of the Deaf-Blind; Janet L. Bailey, Government Relations Representative, Registry of Interpreters for the Deaf, Inc. (“RID”); and Cheryl Heppner, Vice Chair, Deaf and Hard of Hearing Consumer Advocacy Network (“DHHCAN”) (collectively, the “Consumer Groups”), and the undersigned counsel to TDI, met with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis; Karen Peltz Strauss, Deputy Chief, Consumer & Government Affairs Bureau; Gregory Hlibok, Disability Rights Office (“DRO”); Diane Mason, DRO; Andrew Mulitz, DRO; and Diane Griffin Holland, Office of the General Counsel.

We discussed the Comments of the Consumer Groups filed on August 18, 2010 in response to the Docket 10-51 Notice of Inquiry released on June 28, 2010 in regard to Video Relay Service (“VRS”) rate methodology and reform. In particular, we discussed the need for open competition, equipment interoperability, separation of the equipment from VRS service, plug and play equipment, and server based routing. We stressed that open competition supports innovation and improved service. We also discussed the need for the VRS industry to move away from random assignment of interpreters and instead move towards a system where consumers have the option of having interpreters assigned to users based upon the self-identified needs of the users.

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Marlene H. Dortch, Secretary
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Page 2

Very truly yours,

/S/

Eliot J. Greenwald

Cc (by e-mail): Paul de Sa
Karen Peltz Strauss
Gregory Hlibok
Diane Mason
Andrew Multz
Diane Griffin Holland
Claude L. Stout
Shane H. Feldman
Rosaline Crawford
Randy Pope
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