

Thank you for the opportunity to comment on the accessibility of cell phones (CG Docket No. 10-145).

I am partially sighted. I find it most frustrating to acquire and use a cell phone for the following reasons:.

-When I walk into a store that sells cell phones, the sales reps have basically no idea which cell phones have the largest font size or are otherwise good for folks with partial sight. So I have to spend time investigating all of them. There should be a point of contact on the manufacturer web site and FCC for someone who knows this information. It should be updated on a regular basis.

- Text and other images displayed on cell phones are too small. In order to see them, I have to use my magnifier or glasses. On my current phone, the only thing I can make larger is the number you are dialing. It'd be great if there were phones that had the capability to make everything larger. You should be able to choose from several different font sizes. The font size on cell phones is getting smaller. It seems the companies focus is on the mainstream population who wants even smaller text so they can see even more of their text message without having to scroll down. What about the partially sighted market?

-It'd be great if the colors on the phone displays could be changed also. Certain colors are easier to see than others.

-Many times, I cannot tell which number I'm pressing on the phone. Please require manufacturers to make it readily apparent which one a user is pressing. Some of the phones have keys that are backlit. Often, those are not bright enough for me to see.

-Glare from the sun and other bright lighting causes me to not be able to see the display or take a

picture. Please add a setting to fix this.

-Disability Awareness Training / Test Markets - Some phones are designed for seniors and others who have mild vision loss. The manufactures should not be permitted to stop there. There are many of us who have severe or moderate vision loss. Our needs are not being met. Test markets should be required before new phones are introduced to make sure they comply with end users' needs and Federal regulations. End users should not have to deal with phones that crash because of inadequate product testing.

-I am a visual learner so the audio feature on phones is not very useful to me. It is much better if I can see things. Please offer a magnifier option in addition to audio.

-I will not pay extra for software that will make text / images larger or speak phone numbers / texts to me. I should have access to all phone features not just some of them. If the general population doesn't have to pay extra to access all features, I shouldn't have to either.

-Technical information about phones for sale on the internet and at the stores should include statements about accessibility for those with partial sight. They should be easily understood and consistent among manufacturers so someone with vision loss can easily compare phones. Some examples: "Font size range: 6-16" "Text colors available: red, green, blue, white, black"

-Information included with the phone should be available in alternate formats besides hard copy. Use of PDFs should be minimized. If there is a PDF, there should also be another option such as a Word doc which is more usable.

-All cell phones should be accessible as described above. This includes but is not limited to international phones, pay-as-you-go phones, smart phones and dumb phones.

-Up until now, it has been difficult to provide comments to the FCC about cell phones and issues not related to disability. Thank you for offering the opportunity to easily comment via e-mail as opposed to the comment filing system. Please consider making this change permanent.

Please do whatever you can to remedy the cell phone issues described above.