

As a legally blind individual, I am writing in regard to how I am able to obtain and use a cellphone.

I am a Verizon Wireless customer. I have a Motorola model Moto W755cellphone.

This phone has a large font so I can see the numbers I press and if I want it to, it talks to me. It will tell you what menu option you are in also, which helps me if I need to use the directory.

The problems are:

The manual is too small to read. I had to get someone else to help me program the directory.

I do not text. I probably never will. I have a phone in my hands, so I don't see the logic of texting.

If for some reason I needed to text, I would have great difficulty because this phone does not have a complete keypad. If it did, most likely it would be unusable because there don't seem to be reference keys to let you know where to start like on a computer keyboard.

I hope this information helps with the above docket.

I would like to be able to have more phone options. This phone was the only one available at the time, about four years ago, when I bought it. If I have to replace it, I may have trouble finding another that has the talking feature and big enough numbers for me to see.

Any accessibility that you may be able to help obtain for the visually impaired would be strongly appreciated. I have a few totally blind friends who have much more issues than I do. I know they will be sending emails of their own.

Thank you for your time.